

**TERMS AND CONDITIONS IN RESPECT OF
K11 MUSEA Scene & Cuisine Spending Rewards
(24 October 2025 – 9 November 2025)**

1 Applicable Activity

By participating in the activity organized by K11 Loyalty Program Limited (“**KLUB 11**”) as set out in clause 2 below (the “**Activity**”), a participant is deemed to have read, understood and agreed to the terms and conditions applicable to the Activity (“**Terms and Conditions**”).

2 The details of Activity

Activity: Scene & Cuisine Spending Rewards
Promotion Period: 24 October 2025 – 9 November 2025 (both days inclusive)
Redemption Hours: 10AM – 10PM
Place of Redemption: Koncierge, G/F, K11 MUSEA

During the Promotion Period, participants who are both KLUB 11 Members and K Dollar Program Members and have bound their KLUB 11 Membership with their corresponding K Dollar Program account (“**Members**”), subject to these Terms and Conditions, may redeem the following reward 1 as set out in Clause 2.1 (“**Reward 1**”) and/or reward 2 as set out in Clause 2.2 (“**Reward 2**”) below (collectively, the “**Rewards**”) on the date of Eligible Transaction upon reaching the designated cumulative same-day spending at K11 MUSEA:

2.1 Reward 1: Vouchers Reward

During the Promotion Period, Members whose cumulative same-day spending (excluding spending by K Dollar(s) and K11 physical / electronic gift voucher(s), and/or any physical/electronic gift voucher(s) issued by merchants) at any merchants of K11 MUSEA, reaches the below designated amount may redeem the following Reward 1, subject to these Terms and Conditions:

Cumulative Same-Day Spending Amount*	Reward 1[%]
HK\$3,000	2 X K11 Art House Movie Gift Vouchers [#]

*Cumulative Same-Day Spending Amount is calculated based on a maximum of 4 Eligible Receipts issued by the merchants at K11 MUSEA and each Eligible Receipt must contain a minimum spending of HK\$50, excluding spending by K Dollar(s) and/or K11 physical / electronic gift voucher(s) and/or any physical/electronic gift voucher(s) issued by merchants. Cumulative Same-Day Spending Amount applies to the net amount after deduction of all applicable discounts, cash vouchers, and/or gift cards etc.

In case of more than four (4) Eligible Receipts are registered by a Member on the same day during the Promotion Period, the four (4) Eligible Receipts with the highest spending amount will be taken into account for the purpose of redeeming

the Rewards.

Members must register their Eligible Transaction(s) with the relevant Eligible Receipt(s) and the corresponding Electronic Payment slip(s) in person at the Place of Redemption to redeem Reward 1 during the Redemption Hours on the date of Eligible Transaction. Eligible receipts marked by KLUB 11 for the redemption of Reward 1 for this Activity cannot be reused to redeem gifts or rewards from other promotions, except for “Hang Seng Credit Card Promotion 2025”.

%Reward 1 can only be redeemed on the day of Eligible Transaction and the Rewards can only be redeemed once on the same day, and the Members are eligible to redeem a maximum of 3 times of Reward 1 during the entire Promotion Period. The Reward is offered on a first-come-first-served basis and is subject to the quota as stipulated.

#The use of the K11 Art House Movie Gift Voucher is subject to the terms and conditions as stated on the K11 Art House Movie Gift Voucher and the relevant terms and conditions of MCL K11 Art House.

2.2 Reward 2: Extra Two Hours of Free Parking Offer

During the Promotion Period, Members who have successfully registered their spending in Reward 1 under this Activity and reached the single same-day spending amount of HK\$300 or above at the Designated Dining Merchants (Appendix 1) on the date of Eligible Transactions, while fulfilling the following conditions, shall be eligible to redeem extra two hours of free parking offer at K11 MUSEA (“**Reward 2**”):

Single Same-Day Spending Amount at Designated Dining Merchants	Reward 2
HK\$300	1 X Extra Two Hours of Free Parking e-Voucher

Redemption Restrictions to Reward 2

- Participants must have successfully registered their cumulative spending amount from Eligible Transactions and redeemed Reward 1 on the same day during the Promotion Period as part of the Promotion.
- Reward 2 is exclusively available to KLUB 11 Members and K Dollar Program Members who have linked their respective KLUB 11 Membership with their corresponding K Dollar Program Membership.
- Single Same-Day Spending Amount is calculated based on the spending amount (excluding spending by K Dollar(s) and/or K11 physical / electronic gift voucher(s) and/or any physical/electronic gift voucher(s) issued by merchants) by the Member on the day of Eligible Transaction with a maximum of one (1) Eligible Receipt issued by Designated Dining Merchants (Appendix 1) of K11 MUSEA.

- d) This Reward will be credited to the member's account of KLUB 11 Hong Kong in the form of e-Voucher. The usage of Parking e-Voucher is subject to the terms and conditions of the e-Voucher.
- e) Reward 2 must be used on the date of Eligible Transaction at K11 MUSEA.
- f) The Members are eligible to redeem a maximum of 3 times of Reward 2 during the entire Promotion Period.
- g) Reward 2 is offered on a first-come-first-served basis while stocks last.
- h) Eligible receipts marked by KLUB 11 for the redemption of one Reward for this Activity cannot be reused to redeem gifts or rewards from other promotions, except for "Hang Seng Credit Card Promotion 2025".

3. Special Terms and Conditions applicable to the Activity

3.1. Terms Used

- 3.1.1. **"Eligible Receipt"** means an original machine-printed receipt issued by any of the merchants of K11 MUSEA for an Eligible Transaction. KLUB 11 does not accept any photocopies or handwritten receipts and reserves the right not to accept any receipts that KLUB 11 suspects to be invalid, forged or issued not for genuine transactions or on other grounds without any need for explanation.
- 3.1.2. **"Eligible Transaction"** shall mean a consumer transaction paid by Electronic Payment methods between the Member and a merchant at K11 MUSEA, excluding the below transactions:
 - a) any single spending below HKD50;
 - b) any spending by cash;
 - c) any transactions where the invoice and payment slip are not issued from the same branch of K11 Merchants as defined under KLUB 11 Loyalty Programme Terms and Conditions;
 - d) any purchase of any kinds of membership(s) (except purchase of membership of PURE Fitness at K11 MUSEA);
 - e) any purchase of pre-paid items, cash vouchers, gift cards (including K11 MUSEA Gift Card) or coupons, stored value cards or pre-paid cards;
 - f) any purchase of show/event/exhibition tickets and other ticketing services;
 - g) any payments using K Dollars and/or K11 physical or electronic gift vouchers;
 - h) any payments using cash vouchers, gift cards, gift coupons, stored value cards or pre-paid cards of merchants at K11 MUSEA;
 - i) adding value to Octopus cards, stored value cards or pre-paid cards;
 - j) currency exchange;
 - k) any transactions at K11 ARTUS, K11 ATELIER (including Victoria Dockside & King's Road) and Rosewood Hong Kong;
 - l) any spending at Victoria Playpark, D Mind & the Prince, Gentry Club;
 - m) any transactions on any online platform of any merchants of K11 MUSEA;
 - n) charity donations;
 - o) any bill payment (including but not limited to payment of telecommunication or utility bills)
 - p) any bank transactions; spending at travel agent; insurance transactions and

transactions at short-term promotion booth;

- q) any online shopping or payment;
- r) EPS cash withdrawal or credit card cash withdrawal;
- s) any other transactions as specified by K11 Loyalty Program Limited ("KLUB 11") as ineligible transactions; and
- t) any spending at particular merchants as stated in KLUB 11 Loyalty Programme Terms and Conditions (which may be updated from time to time without prior notice).

3.1.3. **"Electronic Payment"** means transaction by credit cards, debit cards, EPS, Android Pay, Apple Pay, BoC Pay, PayMe, Samsung Pay, WeChat Pay, Tap & Go, Alipay, Quick Pass and Octopus cards.

3.1.4. **"Designated Dining Merchants"** shall mean the list of designated dining merchants at K11 MUSEA during the Promotion Period as set out in Appendix 1.

3.1.5. **"KLUB 11 Loyalty Programme Terms and Conditions"** means the terms and conditions listed at <https://klub-11.com/program-terms-and-conditions/> (which may be updated by KLUB 11 from time to time).

3.1.6. Other terms not defined in these Terms and Conditions shall have the same meanings as defined in the KLUB 11 Loyalty Programme Terms and Conditions.

3.2. Registration of Eligible Transactions

3.2.1. For the purpose of calculating the Eligible Transactions spending, all Eligible Transactions spending is required to be registered in accordance with the KLUB 11 Loyalty Programme Terms and Conditions.

3.2.2. A Member shall forthwith inform KLUB 11 of any transaction where Benefits (as defined in the KLUB 11 Loyalty Programme Terms and Conditions) / K Dollars have been earned/obtained/redeemed but such transaction is subsequently cancelled, refunded or reversed for whatever reasons. In such circumstances, or if the Member fails to inform KLUB 11 but it has come to the knowledge of KLUB 11 of those cancelled, refunded or reversed transaction(s), then either: (a) the Member shall pay to KLUB 11 forthwith upon notice from KLUB 11 for the value of the Benefits, which value shall be determined by KLUB 11 in its sole and absolute discretion; or (b) KLUB 11 shall be entitled to deduct the K Dollars earned from the said transaction(s) from his/her account. The Member agrees that the aforesaid payment by the Member to KLUB 11 is an agreed liquidated damages but not a penalty.

3.3. Copying Eligible Receipts

KLUB 11 has the right to make an electronic copy of each Eligible Receipt presented to KLUB 11 in the course of redemption and to keep the electronic copies for audit purpose.

3.4. Marking on Eligible Receipts

KLUB 11 has the right to make any marks on each Eligible Receipt presented to KLUB 11 in the course of redemption. The Eligible Receipt marked by KLUB 11 cannot be used again for participating in the Activity or for redeeming gifts or privileges from other promotions, except for "Hang Seng Credit Card Promotion 2025".

3.5. Verification of Identity

KLUB 11 Member shall present his or her original valid e-membership card for inspection at the time of redemption.

3.6. Cancelled Transactions

If the transaction for participating in the Activity is subsequently cancelled or reversed for whatever reasons, KLUB 11 has the right to deduct from the Member's account the relevant K Points redeemed from the said transaction.

3.7. No Exchange

The Rewards cannot be exchanged for cash, other gifts or privileges.

3.8. Limited Stock

The Rewards are offered on a first-come-first-served basis whilst stocks last.

3.9. No Liability

KLUB 11 does not warrant that the Rewards are of any merchantable quality or fit for any purpose, KLUB 11 disclaims all liability in relation to the Rewards. The participants in the Activity shall waive all his/her rights and interest, if any, of any nature to pursue against KLUB 11.

3.10. No Warranty

KLUB 11 is not the provider of the services and/or goods to be redeemed by e-Vouchers and makes no representation or warranty in relation to the same. KLUB 11 shall not be liable for any loss or damage whatsoever or for personal injury which is suffered or sustained, as a result of taking or using any such services or products, except for any liability which cannot be excluded by law.

3.11. Quality of Goods and Services

Goods and services to be redeemed under the Reward 2 are not provided by KLUB 11. KLUB 11 shall not be liable for the quality of such goods and services and any replacement or refund thereof.

3.12. Termination of the Activity

KLUB 11 has the right to suspend, terminate, or cancel the Activity at any time without any prior notice.

4. General Terms and Conditions applicable to the Activity

4.1. Amendment

KLUB 11 has the right to amend any these Terms and Conditions at any time without any prior notice.

4.2. Interpretation

KLUB 11 has the right to interpret these Terms and Conditions. In case of disputes, the decision of KLUB 11 will be final and binding on all parties concerned.

4.3. English Version Prevails

The Chinese version of these Terms and Conditions are for reference only. In case of discrepancies between the provisions of the English version and the Chinese version, the English version shall prevail.

4.4. Governing Laws

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

Issued by K11 Loyalty Program Limited on 23 October 2025.

有關 K11 MUSEA Scene & Cuisine 購物獎賞
(2025 年 10 月 24 日至 2025 年 11 月 9 日)
之條款及細則

1. 適用活動

每位參與 K11 Loyalty Program Limited (「KLUB 11」) 舉辦下述第 2 條的活動 (「活動」) 的參與者將被視為已閱讀、理解及同意適用於活動的條款及細則 (「條款及細則」)。

2. 活動詳情

活動： Scene & Cuisine 購物獎賞

推廣期： 2025年10月24日至2025年11月9日 (首尾兩天包括在內)

換領時間： 上午 10 時至下午 10 時

換領地點： K11 MUSEA 地下禮賓部

於推廣期內，同時登記成為 KLUB 11 會員及 K Dollar 獎賞計劃會員，並將其 KLUB 11 會籍綁定其相應的 K Dollar 獎賞計劃會籍的參與者 (「會員」)，於 K11 MUSEA 同日累積消費滿以下指定金額，即可享以下條款 2.1 中的獎賞 1 (「獎賞 1」) 及/或條款 2.2 中的獎賞 2 (「獎賞 2」)，獎賞 1 及獎賞 2 合共稱為「獎賞」，活動受本條款及細則約束。

2.1. 獎賞 1：禮券獎賞

於推廣期內，會員於任何 K11 MUSEA 商戶同日累積消費滿以下指定金額 (K Dollar 及/或 K11 實體/電子禮券及/或由商戶發出之任何實體/電子禮券作消費之金額除外)，即可換領以下獎賞 1 (受本條款及細則約束)：

同日累積消費金額*	獎賞 1 ^o
港幣 3,000 元	K11 Art House 電影禮券兩張 [#]

*同日累積消費金額是根據於 K11 MUSEA 內之商戶作即日消費，並由該商戶發出之不多於 4 張的合資格收據計算。每張合資格收據金額最少為港幣 50 元，以 K Dollar 及/或 K11 實體/電子禮券及/或由商戶發出之任何實體/電子禮券作消費之金額除外。同日累積消費金額為扣除所有適用折扣、現金券及/或禮品卡等的淨額。

如會員於推廣期內同一日登記多於 4 張合資格收據，則最高消費金額之 4 張合資

格收據將用作計算換領獎賞。

會員須於合資格交易當日親身攜同合資格收據及相關電子貨幣付款存根於換領時間內到換領地點登記合資格交易，方可換領獎賞 1。已標記換領此活動下之獎賞 1 的合資格收據均不可再次用於其他 K11 MUSEA 推廣以換領禮品（「恒生信用卡推廣 2025」除外）。

%獎賞 1 僅限於合資格交易當日兌換，及每位會員每日只可換領獎賞一次，且每位會員於整個推廣期內最多可換領獎賞 1 的獎賞三次。獎賞數量有限，先到先得，換完即止。

#使用 K11 Art House 電影禮券須受 K11 Art House 電影禮券所列明之條款及細則，MCL K11 Art House 之相關條款及細則約束。

2.2. 獎賞 2：額外兩小時免費泊車優惠

推廣期內，會員於本活動之獎賞 1 成功登記消費，在合資格交易日於指定餐飲商戶(附件一)同日單筆消費金額滿港幣 300 元或以上並符合以下條件，即可換領額外兩小時免費泊車優惠（「獎賞 2」）：

指定餐飲商戶 單筆消費金額	獎賞 2
港幣 300 元	額外兩小時免費泊車電子禮券一張

獎賞 2 換領限制

- 參加者必須在推廣期內成功登記同日合資格交易及累積消費金額，並成功兌換獎賞 1。
- 獎賞 2 只適用於同時登記為 KLUB 11 會員及 K Dollar 獎賞計劃會員，並將其 KLUB 11 會籍綁定其相應的 K Dollar 獎賞計劃會籍。
- 單筆消費金額是根據由 K11 MUSEA 指定餐飲商戶(附件一)發出最多 1 張的合資格收據計算，以 K Dollar 及/或 K11 實體/電子禮券及/或由商戶發出之任何實體/電子禮券作消費之金額除外。
- 此獎賞將以電子禮券形式存入會員的 KLUB 11 香港賬戶。泊車電子禮券的使用須受其禮券上的條款及細則約束。

- e) 獎賞 2 須於合資格交易當日於 K11 MUSEA 使用。
- f) 每位會員於整個推廣期內最多可換領獎賞 2 的獎賞三次。
- g) 獎賞 2 數量有限，先到先得，換完即止。
- h) 已標記換領此活動下之獎賞的合資格收據均不可再次用於其他 K11 MUSEA 推廣以換領禮品 (「恒生信用卡推廣 2025」除外)。

3. 適用於活動的特別條款及細則

3.1 定義

3.1.1 「合資格收據」是指 K11 MUSEA 商戶於合資格交易當日發出一張機印收據正本。KLUB 11 不接受任何影印或手寫的收據或支付憑據。KLUB 11 有權拒絕接受任何懷疑是無效的、偽造的或虛假交易產生等原因的收據或支付憑據，且毋須作任何解釋。

3.1.2 「合資格交易」是指任何會員與 K11 MUSEA 的商戶以電子貨幣付款的交易，但不包括：

- a) 單筆支出低於港幣 50 元；
- b) 以現金支付的交易；
- c) 商戶發票及電子支付憑單非由於 KLUB 11 會員獎賞計劃條款和條件所定義之 K11 商戶的同一間分店發出之任何交易；
- d) 購買任何種類的會籍(K11 MUSEA PURE Fitness 所購買的會籍除外)；
- e) 購買預付產品、現金券、禮品卡(包括 K11 MUSEA Gift Card)或優惠券、儲值卡或預付卡；
- f) 購買表演/活動/展覽入場券及其他購票服務；
- g) 使用 K Dollar 及/或 K11 電子或實體禮券進行支付；
- h) 於 K11 MUSEA 使用商戶之現金券、禮品卡或優惠券、儲值卡或預付卡進行支付；
- i) 為八達通卡、儲值卡或預付卡增值；
- j) 貨幣兌換；
- k) 在 K11 ARTUS、K11 ATELIER (包括 Victoria Dockside 及 King's Road) 和香港瑰麗酒店進行的任何交易；
- l) 在 Victoria Playpark、D Mind & the Prince、Gentry Club 進行的任何交易；
- m) 在 K11 MUSEA 商戶的網上購物平台進行的任何交易；
- n) 慈善捐款；

- o) 任何帳單支付（包括但不限於電訊或公用事業帳單支付）；
- p) 任何銀行交易；旅行社消費；保險交易；短期促銷攤位交易；
- q) 任何網上購物或線上支付；
- r) EPS 現金提款或信用卡提款；
- s) 任何被 K11 Loyalty Program Limited (“KLUB 11”)歸類為不合格交易的任何交易；及
- t) 任何於 KLUB 11 會員獎賞計劃條款及條件(可能會不時更新恕不事先通知)內參與的商戶的交易。

3.1.3 「**電子貨幣**」指信用卡、借記卡、易辦事、Android Pay、Apple Pay、BoC Pay、PayMe、Samsung Pay、WeChat Pay、拍住賞、支付寶、銀聯閃付及八達通卡簽賬。

3.1.4 「**指定餐飲商戶**」是指附件一所列 K11 MUSEA 指定餐飲商戶名單。

3.1.5 「**KLUB 11 會員獎賞計劃條款和條件**」指的是列在 <https://klub-11.com/zh-hk/program-terms-and-conditions/> 上的條款和條件（KLUB 11 可能會不時更新）。

3.1.6 其他沒有在本條款和條件中定義的條款與 KLUB 11 會員獎賞計劃條款及條件所作的定義具有相同的涵義。

3.2 合資格交易登記

3.2.1 所有合資格交易須根據 KLUB 11 會員獎賞計劃條款及條件作出登記，方會計算在合資格交易的消費金額內。

3.2.2 會員在任何交易中獲得/兌換的福利 (已在 KLUB 11 的條款及條件說明) /K Dollar，而該交易隨後由於任何原因被取消、退款或撤銷，會員應立即通知 KLUB 11。在這種情況下，或如果會員沒有通知 KLUB 11 但 KLUB 11 知悉該等被取消、退款或撤銷的交易，則: (a)會員須在收到 KLUB 11 的通知時立即就該福利向 KLUB 11 支付有關價值，而 KLUB 11 擁有唯一及絕對酌情權決定該福利之價值；或 (b)KLUB 11 有權從其帳戶中扣除由上述交易所獲得的 K Dollar。會員同意，會員向 KLUB 11 支付上述款項為約定的違約賠償金，而並不是罰款。

3.3 複製合資格收據

KLUB 11 有權將每張提交予 KLUB 11 作換領獎賞的合資格收據複製成電子版本，並保留該電子版本用於審計目的。

3.4 於合資格收據上做標記

KLUB 11 有權於每張提交予 KLUB 11 作換領的合資格收據上做標記。該等已標記的合資格收據不可再次用於其他推廣換領任何禮品，「恒生信用卡推廣 2025」除外。

3.5 核實身份

KLUB 11 會員於換領時，須出示其有效電子會員卡，以核實身份。

3.6 取消交易

無論因為任何原因，若原用於參與活動的交易隨後被取消或撤銷，KLUB 11 有權從該會員的賬戶中扣除所有由該交易換領的相應 K 積分。

3.7 不可兌換

獎賞不可兌換現金、其他禮品或禮遇。

3.8 庫存有限

獎賞依照先到先得的原則提供，送完為止。

3.9 不承擔責任

KLUB 11 不對獎賞為可銷售品質或適合任何目的作保證，KLUB 11 不對獎賞承擔任何責任，而活動的參加者須放棄其追究 KLUB 11 的所有權利及利益（如有）。

3.10 不作保證

KLUB 11 並不為是次用電子禮券換領的任何產品/服務的供應商因此並不對上述產品/服務作任何表述或保證。因享用該等產品及/或服務而造成的損失或破壞，或人身傷害，KLUB 11 概不負責，法律規定之責任除外。

3.11 商品和服務品質

獎賞 2 下兌換的商品和服務並非由 KLUB 11 提供。KLUB 11 對該等商品和服務的品質及其任何替換或退款概不負責。

3.12 終止活動

KLUB 11 有權隨時延遲，終止或取消活動而毋須事先通知。

4 適用於活動的一般條款及細則

4.1 修改

KLUB 11 有權隨時修改本條款及細則，而毋須事先通知。

4.2 解釋

本條款及細則的解釋權歸 KLUB 11。如有任何爭議，以 KLUB 11 對相關方作出的最終決定為準。

4.3 以英文版本為準

本條款及細則的中文版本僅供參考，若英文版本與中文版本的規定有任何差異，以英文版本為準。

4.4 適用法律

本條款及細則受香港特別行政區法律管轄。

K11 Loyalty Program Limited 於 2025 年 10 月 23 日發布。

Appendix 附表 1
Designated Dining Merchants
指定餐飲商戶名單

Floor 樓層	Shop No. 位置	Merchant 商戶
B2	Food Playground	Beef Ba
B2	Food Playground	Dim Sum Box
B2	B203O	G Bar
B2	Food Playground	Hong Kong Claypot Rice
B2	Food Playground	Hong Kong Tea Cafe
B2	Food Playground	JIRO Ramen
B2	Food Playground	LiuKouShui ChongQing Noodles
B2	B201-28&29	Mak's Noodle
B2	B203A +B203B +B203C	OOMAKI
B2	Food Playground	Oppa Korean Tofu House
B2	B201-5 & 6	SUNNY BOWL
B2	B203	XO Roaster
B2	B203B	YumMee
B1	B110	Chatterbox Café
B1	B111	Dab-Pa
GF	122	181 at Fortnum & Mason
1F	113A	Cannubi
1F	103 & 103A	KAIYŌ
1F	113A	TUBER Umberto Bombana
1F	103 & 103A	VELO
2F	220	Takano Ramen
3F	301B & 302	Five Guys
3F	327A & 327C	Greyhound Café Galleria
4F	411	CHICHA San Chen
4F	412 & 413	Deng G Sichuan
4F	406	KiKi Noodle Bar (KiKi Tea)
4F	401 & 401A	Golden Blossoms
5F	504	G Room Bar & Lounge
5F	501	Glasshouse Greenery
5F	503	Maison Gaia
6F	608 & 609	COUCOU Reserve
6F	602	KILO Steakhouse
6F	606	Red Room
6F	607	Sushi Wadatsumi
6F	610	Ukiyo
7F	705	Elephant Grounds
7F	702	yè shanghai
7F	701	YUNG'S BISTRO

For the avoidance of doubt, the list of merchants may be updated or modified by K11 Loyalty Program Limited at its sole discretion, without prior notice. K11 Loyalty Program Limited reserves the right to make such changes at any time and for any reason as deemed appropriate.

為免生疑問，商戶名單可由 K11 Loyalty Program Limited 隨時及不時更改或更新，恕不事先通知。K11 Loyalty Program Limited 保留隨時及出於任何理由進行此類更改的權利。