

**TERMS AND CONDITIONS IN RESPECT OF
THE “SAVOIR-FAIRE: THE MASTERY OF CRAFT IN FASHION” EXHIBITION**

1 By participating in the exhibition organized by the Organiser as set out in paragraph 2 below (the “**Exhibition**”), visitors are deemed to have read, understood and agreed to the terms and conditions applicable to the Exhibition.

2 Details of the Exhibition

- (1) Exhibition: *Savoir-Faire: The Mastery of Craft in Fashion*
- (2) Early Bird Ticketing Period: 22 November 2021 – 6 December 2021 (the “**Early Bird Ticketing Period**”)
- (3) General Ticketing Period: 7 December 2021 – 14 February 2022 (the “**General Ticketing Period**”)
- (4) Exhibition Period: 13 December 2021 - 14 February 2022 (the “**Exhibition Period**”)
- (5) Exhibition Venue: 605, 6/F, K11 Art & Cultural Centre, K11 MUSEA (the “**Exhibition Venue**”)
- (6) Opening Hours: 12nn – 8pm, daily (“**Opening Hours**”)
- (7) Ticket pricing is set out as follows:-

	Early Bird Ticketing Period		General Ticketing Period	
	Monday to Thursday (excluding General Holidays (as defined under the General Holidays Ordinance (Cap.149))	Friday to Sunday and General Holidays	Monday to Thursday (excluding General Holidays)	Friday to Sunday and General Holidays
Ticket pricing (per person)*	HK\$60	HK\$80	HK\$70	HK\$100

*Free admission for (i) any full-time student with a valid student ID; or (ii) any person under the age of 18 years old

3 Ticketing, Online Reservation and Payment Methods

- (1) All visitors are required to register as K11 Members (“**Member(s)**”) in order to purchase admission tickets (“**Ticket(s)**”) to the Exhibition on K11 MUSEA website.
- (2) A Member may enjoy discounted Ticket price as set out in paragraph 2 above for any purchase of Tickets made during the Early Bird Ticketing Period. Tickets are sold at regular prices as set out in paragraph 2 during the General Ticketing Period.
- (3) Tickets are available for purchase on K11 MUSEA website and Members are required to reserve designated date and time for visiting the Exhibition during the reservation process. Time slots are limited and may be subject to change without prior notice. Tickets are available while quantity lasts. Tickets purchase via online reservation will be on a first-come-first-serve basis and subject to successful payment of the applicable Ticket price.
- (4) Members may also purchase walk-in Tickets at the Exhibition Venue, which are only for the then current or next immediate session admission. Walk-in Tickets are available while quantity lasts and are available for purchase on a first-come-first-served basis.
- (5) Free walk-in admission, which is subject to availability and available on a first-come-first serve basis, will be available to :-
 - (i) full-time students, upon presentation of valid student ID card with photo at the entrance of the Exhibition Venue; or
 - (ii) persons under the age of 18, upon presentation of valid identity document.
- (6) Members may settle the Ticket price with K Dollars in full or partially and the remaining balance of the Ticket price shall be paid by such electronic payment method(s) as designated by the Organiser (i.e. purchase via online reservation: Visa card or MasterCard; Walk-in Tickets purchase: (Octopus, Visa, MasterCard, UnionPay, AliPayHK & WeChat Pay HK).
- (7) Upon successful settlement of the Ticket price, a confirmation email (“**Confirmation Email**”) will be sent to the Member’s registered email address with a unique QR Code for admission (“**QR Code**”) to the Exhibition.
- (8) Each Member may only purchase up to four (4) Tickets at a time and only one QR Code will be given in the Confirmation Email regardless the number of Tickets purchased. Members’ accompanying guest(s) must enter the Exhibition together with the Member who purchased the Tickets at the designated date and time as stated in the Confirmation Email (“**Reserved Session**”). Subject to paragraph 3(5) above, each Member may only bring along up to 2 full-time students or persons under the age of 18 in each Reserved Session for free.

4 General Terms and Conditions

- (1) Tickets are non-refundable, non-transferable and not re-saleable. Confirmation Email will not be re-issued in case of inaccurate email address or other details provided by the Member. Members are advised not to forward the Confirmation Email or QR Code to others. Duplicated QR Codes will not be accepted.
- (2) Members are required to present the unique QR Code in the Confirmation Email for admission to the Exhibition (together with their accompanying guests, if applicable) and the said QR Code can only be used once at the Reserved Session.
- (3) Members and accompanying guests are required to arrive at the Exhibition Venue 15 minutes prior to the Reserved Session. Any requests for rescheduling of the Reserved Session will not be entertained. The Organiser reserves the right to refuse entry by any visitors who are late or unable to present Confirmation Email with the valid QR Code.
- (4) The Exhibition is open during the Opening Hours and last entry shall be 45 minutes (i.e. 7:15pm) before closing time of the day.
- (5) To ensure safety of all persons:
 - (i) admission to the Exhibition may be subject to crowd control measures as imposed by the Organiser from time to time;
 - (ii) no eating or drinking is allowed in the Exhibition Venue and all visitors are required to wear masks at all times; and
 - (iii) all visitors admitted must comply with the COVID-19 precautionary measures, rules and regulations of the Exhibition and the instructions given by the on-site staff and security personnel from time to time.
- (6) The Organiser reserves the right to deny admission or to request a visitor to leave the Exhibition Venue without any refund on the Ticket purchased if the visitor fails to comply with any rules and regulations.
- (7) The Organiser reserves the right to refuse entry by any person(s) whose body temperature is higher than 37.5°C (as indicated by the on-site temperature detector in the Exhibition Venue) or who appears to have respiratory symptoms.
- (8) The Organiser may change/cancel the quota and time slots available, change the Opening Hours or suspend/terminate/cancel the Exhibition without any prior notice or compensation due to repair, maintenance, inclement weather, special events or any other reasons.
- (9) Children aged 12 or below must be accompanied and supervised by an adult in the Exhibition Venue at all times. The accompanying adult shall also take responsibility for the child's safety.
- (10) If any facilities or properties in the Exhibition is damaged by any of the visitors, the relevant visitor(s) shall be liable to make compensation in respect of the damaged facilities/properties, the amount of which is to be determined solely by the Organiser.
- (11) Visitors are advised to take proper care of their own personal belongings brought into the Exhibition Venue.
- (12) The Organiser shall not be liable for any loss or damage whatsoever or for personal injury which is suffered or sustained by any of the visitors, except for any liability which cannot be excluded by law.
- (13) The Organiser and/or its affiliates are entitled to take photographs of, video-tape or audio-record the Exhibition, and use such photo(s), image(s), audio(s) and video(s) ("Recordings") in any media or format throughout the world in perpetuity (including but not limited to press releases, print advertisements, posters, leaflets, Facebook page or other social networking sites or web pages for public viewing and downloading, etc.). By attending the Exhibition, visitors acknowledge and agree that the Organiser and/or its affiliates may so use such Recordings in which they may be present, and agree that they are not entitled to remuneration or any other payment from the Organiser in respect of the Recordings or their use.
- (14) Please note that the Exhibition will be closed in the event of inclement weather conditions. The below is the general arrangement for reference only. All arrangement shall be subject to the Organiser's decision at the time depending on the actual situation. In case of cancellation due to inclement weather condition, Ticket price will be refunded to the Member within 14 working days from the date of scheduled time slot.

	Signal(s) hoisted during Opening Hours	Signal(s) cancelled or lowered before 5pm	Signal(s) cancelled or lowered at or after 5pm
Black Rainstorm Signal	Closed	Reopen after 2 hours, if situation allows	Remain closed for the rest of the day
Typhoon Signal No.8 or above	Closed	Reopen after 2 hours, if situation allows	Remain closed for the rest of the day

- (15) All information collected will only be used for the purpose of registration and purchase of the Tickets and related communications with the Member. For details of our Privacy Policy, please visit: <https://www.k11musea.com/privacy-policy/>.
- (16) In the event of any dispute, the decision of the Organiser shall be final, conclusive and binding.
- (17) The Organiser reserves the right to amend these terms and conditions or any of the details, rules or regulations of the Exhibition without prior notice.
- (18) In case of any discrepancy between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
- (19) These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

Issued by the Organiser (K11 Concepts Limited) on 23 November 2021.

傳奇時裝及工藝珍藏展「SAVOIR-FAIRE: THE MASTERY OF CRAFT IN FASHION」

條款及細則

- 1 每位參與主辦單位舉辦的下述第 2 條所列的展覽（「展覽」）之參觀人士，將被視為已閱讀、理解及同意適用於展覽的條款及細則。

2 展覽詳情

- (1) 展覽名稱：傳奇時裝及工藝珍藏展「Savoir-Faire：The Mastery of Craft in Fashion」
- (2) 早鳥購票日期：2021 年 11 月 22 日至 2021 年 12 月 6 日（「早鳥購票日期」）
- (3) 標準購票日期：2021 年 12 月 7 日至 2022 年 2 月 14 日（「標準購票日期」）
- (4) 展覽日期：2021 年 12 月 13 日至 2022 年 2 月 14 日（「展覽日期」）
- (5) 展覽場地：K11 MUSEA 6 樓 K11 Art & Cultural Centre 605 室（「展覽場地」）
- (6) 展覽開放時間：每天中午 12 時至晚上 8 時（「開放時間」）
- (7) 展覽門票票價如下：

	早鳥購票日期		標準購票日期	
	星期一至星期四 (不包括公眾假期 (定義見《公眾假期條例》(第 149 章)))	星期五至星期日及公眾假期	星期一至星期四 (不包括公眾假期)	星期五至星期日及公眾假期
門票價錢 (每位)*	HK\$60	HK\$80	HK\$70	HK\$100

* 以下人士可享免費入場：(i)任何持有有效學生證之全日制學生 或 (ii) 任何十八歲以下之人士

3 門票、網上預約及付款程序

- (1) 參觀人士須註冊成 K11 MUSEA 會員（「會員」）方可於 K11 MUSEA 網頁訂購展覽門票（「門票」）。
- (2) 會員於早鳥購票日期內購買門票可享上述第 2 條列出之折扣優惠。於標準購票日期內，門票將以以上述第 2 條列出之正價發售。
- (3) 門票於 K11 MUSEA 網頁出售，會員須於購買門票過程中預約指定日期及時段參觀展覽。可供參觀展覽時段有限，主辦單位有權作出更改而不另作通知。門票數量有限，網上預約先到先得，並按成功完成付款過程的先後次序而定，額滿即止。
- (4) 會員亦可於展覽場地購買即場門票（只可於當時即場或緊隨的下一時段使用），即場門票名額數量有限並將視乎當時情況而定，先到先得，額滿即止。
- (5) 以下人士可享即場免費入場優惠，優惠名額數量有限並將視乎當時情況而定，先到先得，額滿即止：
- (i) 持有有效附相片學生證之全日制學生，並須於入場前出示有效學生證；
- (ii) 持有有效身份證明文件之十八歲以下人士，並須於入場前出示有效身份證明文件。
- (6) 會員可使用 K Dollars 支付全部或部分門票費用，餘額須以主辦單位指定電子支付方式支付（即：網上購票：Visa 或 MasterCard，即場購票：八達通、Visa、MasterCard、銀聯卡、支付寶或微信支付）
- (7) 成功完成支付門票費用後，附有進入展覽使用之二維碼（「二維碼」）的確認電郵（「確認電郵」）將發送至會員的登記電郵地址。

- (8) 每位會員每次只可訂購最多四張門票，而並不論門票數量每個確認電郵只會附有一個二維碼。會員的同行者則須於已預約之指定日期及時間（「預約時段」）與購票會員一同進入展覽。受制於上述第 3(5)條所列的規限，每位會員每個預約時段最多可帶同兩位全日制學生或 18 歲以下人士免費進場。

4 一般條款及細則

- (1) 所有門票均不能退款、轉讓或轉售。如會員所提供之電郵或資料不正確，確認電郵將不被補發。建議會員不要將確認電郵或二維碼轉發他人，所有複製的二維碼將不獲接受。
- (2) 會員須出示確認電郵內的二維碼方可進入展覽場地，會員的同行者必須與購票會員一同進場。二維碼只適用於預約時段並只可使用一次。
- (3) 會員及其同行者須於預約時段前 15 分鐘抵達展覽場地。任何更改預約時段的要求將不獲受理。主辦單位有權拒絕任何遲到或未能出示附有有效二維碼的確認電郵之參觀人士進場。
- (4) 展覽將於開放時間內開放，最後入場時間為展覽當日關閉時間前 30 分鐘。
- (5) 為確保所有在場人士安全：
- (i) 主辦單位將於展覽場內實施人流管制;
 - (ii) 展覽場地內嚴禁飲食，所有參觀人士須全程戴上口罩;及
 - (iii) 所有參觀人士必須遵守指定的 COVID-19 防疫措施，規則及規例，以及在場工作人員及保安人員的指示。
- (6) 主辦單位有權要求任何不遵守規則及規例的參觀人士離開展覽場地或拒絕該人士入場，而不會安排任何退款或退票。
- (7) 主辦單位有權拒絕任何體溫達 37.5°C 以上（根據展覽場地內的溫度計顯示）或出現任何呼吸系統病徵的人士進入展覽場地。
- (8) 主辦單位有權因維修、保養、惡劣天氣、特別活動或其他原因而更改或取消入場名額或時段、更改開放時間、暫停、終止或取消展覽而不作另行通知或賠償。
- (9) 所有進入展覽場地的十二歲或以下小童須一直由成人陪同及看管，而該陪同者須於任何時間小心照顧小童之安全。
- (10) 如任何參觀人士損壞展覽場內任何物品或設施，有關參觀人士須對其損壞之物品或設施作出賠償，賠償之金額將以辦單位決定之數量為準。
- (11) 參觀人士請於展覽場地內妥善保管其個人財物或物品。
- (12) 主辦單位對參觀人士所遭受的任何損失、損害或人身傷害概不負責，但法律規定之責任除外。
- (13) 主辦單位有權於展覽期間進行攝影、錄影、錄音，並將此等照片、圖片、聲訊及錄像（「紀錄」）以任何格式永久免費地用於全世界的任何媒體（包括但不限於新聞發布、平面廣告、海報、宣傳單張、上載及載列於 Facebook 專頁或其他社交網站或網頁供公眾瀏覽及下載等）。透過入場參觀此展覽，參觀人士即確認並同意主辦單位可如上述使用參觀人士可能在場的紀錄，而有關的參觀人士無權就該些紀錄及其使用向主辦單位要求任何報酬或其他費用。
- (14) 如遇上惡劣天氣，展覽將暫時關閉。以下安排只作參考，主辦單位將因應實際情況作出調整。如任何已預約的時段被取消，受影響會員將於十四個工作天內獲得退款。

	信號於開放時間內 懸掛	信號於下午五時前取消或改發更低信號	信號於下午五時後取消或改發更低信號
黑色暴雨警告信號	關閉	於情況許可下的兩小時後開放	該日內持續關閉
八號烈風或暴風信號或以上	關閉	於情況許可下的兩小時後開放	該日內持續關閉

- (15) 所有收集到之個人資料只作登記、訂購門票及與會員進行登記/門票相關的聯絡之用，有關個人資料的私隱政策聲明請參閱以下網站 <https://www.k11musea.com/privacy-policy/>。
- (16) 如有任何爭議，主辦單位保留最終決定權。
- (17) 主辦單位保留隨時修改此條款及細則或展覽細節或守則的任何部份之權利而毋須另行通知。
- (18) 如此條款及細則的中、英文版本有任何差異，一概以英文版本為準。
- (19) 本條款及細則受香港特別行政區法例所管轄。

由主辦單位 (K11 Concepts Limited) 於 2021 年 11 月 23 日發出