

**TERMS AND CONDITIONS IN RESPECT OF
Our Muse Shopping Festival – Shopping e-Voucher
(11 – 27 September 2020)**

1 Applicable Activity

By participation in the activity organized by K11 Loyalty Program Limited (“**KLUB 11**”) as set out in clause 2 below (the “**Activity**”), a participant is deemed to have read, understood and agreed to the terms and conditions applicable to the activity.

2 The details of Activity

Activity: Shopping e-Voucher Redemption

From 11 September to 27 September 2020 (the “**Promotion Period**”), KLUB 11 Gold Card Members or above (“**Members**”) may redeem the following reward (“**Reward**”) on the date of transaction upon reaching the designated same-day spending amount at K11 MUSEA. Same-day spending is calculated based on a maximum of four (4) Eligible Receipts issued by merchants at K11 MUSEA (**but excluding any spending at 1010 & The Club, Sunion and TechLife by fortress**). Each Eligible Receipt must contain a minimum spending of HK\$50, excluding any spending by K Dollar(s) and/or K11 gift voucher(s). Members must register KLUB Points with the relevant Eligible Receipts and electronic payment slips at KLUB 11 Koncierge (4F, K11 MUSEA) to redeem the Reward on the date of Eligible Transaction.

Eligible Member	Same-day Spending Requirement	Reward
KLUB 11 Gold Card Members or above	Every HK\$5,000*	HK\$500 e-Voucher x 2 ; or HK\$1,000 e-Voucher x 1 of specific shopping category as designated by K11 and as listed in the e-Voucher table below(the “e-Vouchers”)

*Subject to a daily maximum cap of HK\$30,000 spending of Eligible Transaction, Members can redeem a maximum of 6 Rewards per day.

e-Voucher Category	Combination	K11 MUSEA Merchant List
Beauty	HK\$500 e-Voucher x 1 from Pink list, and HK\$500 e-Voucher x 1 from Lime list	Click here
Fashion	HK\$500 e-Vouchers x 2	
Lifestyle	HK\$500 e-Voucher x 1 from Pink list, and HK\$500 e-Voucher x 1 from Lime list	
Kids & Dining	HK\$500 e-Voucher x 1 from Kids category, and HK\$500 e-Voucher x 1 from Dining category	
Luxury	HK\$1,000 e-Voucher x 1	

3 Redemption Restriction

During Promotion Period, each Member can redeem a maximum of 6 Rewards (i.e. e-Vouchers in the total face value of HK\$6,000) per day. The e-Vouchers can be used at designated merchants at K11 MUSEA (please refer to the K11 MUSEA Merchant List in Clause 2 above).

4 Usage of e-Vouchers

The usage of e-Voucher(s) is subject to the terms and conditions as printed on the e-Vouchers.

5 Special Terms and Conditions applicable to the Activity

5.1 Terms Used

5.1.1 “Eligible Receipt” means an original machine-printed receipt issued by a merchant at K11 MUSEA on the date of redemption for an Eligible Transaction. KLUB 11 does not accept any photocopies or hand-written receipts and reserves the right not to accept any receipts that KLUB 11 suspects to be invalid, forged or issued not for genuine transactions or on other grounds without any need for explanation.

5.1.2 “Eligible Transaction” means a consumer transaction paid by Electronic Payment between a Member and a merchant at K11 MUSEA but excludes:

- (a) Any single spending below HK\$50;
- (b) Purchase of any kinds of membership(s);
- (c) Purchase of pre-paid items, cash vouchers, gift cards or coupons, stored value cards or pre-paid cards;
- (d) Purchase of show/event/exhibition tickets;
- (e) Payments using K11 gift vouchers ;
- (f) Adding value to Octopus cards, stored value cards or pre-paid cards;
- (g) Currency exchange;
- (h) Any transaction at K11 Art Mall, Hyatt Regency Hotel, K11 ARTUS, K11 Atelier (including Victoria Dockside & King’s Road) and Rosewood Hong Kong;
- (i) Any transactions at Victoria Playpark and Yan Toh Heen;
- (j) Any bank transactions;
- (k) Charity donations;
- (l) Any bill payment (including but not limited to payment of telecommunication or utility bills); and
- (m) Any other transaction between the Member and any merchant as specified by KLUB 11 from time to time (with or without prior notice).

5.1.3 “Electronic Payment” means transaction by credit cards, debit cards, Android Pay, Apple Pay, Samsung Pay, WeChat Pay, Tap & Go, Alipay payment slip, Quick Pass and Octopus cards.

5.1.4 Other terms not defined in these Terms and Conditions shall have the same meanings as defined in the KLUB 11 Program Terms and Conditions.

5.2 Place of Redemption

The Redemption of the Reward sets out above shall be redeemed at KLUB 11 Koncierge (4F, K11 MUSEA).

5.3 Copying Eligible Receipts

KLUB 11 has the right to make an electronic copy of each Eligible Receipt presented to KLUB 11 in the course of redemption and keep the electronic copies for audit purpose.

5.4 Marking on Eligible Receipts

KLUB 11 has the right to make any marks on each Eligible Receipt presented to KLUB 11 in the course of redemption. The Eligible Receipt marked by KLUB 11 cannot be used again for redeeming gifts from other promotions.

5.5 Verification of Identity

Member shall present his or her original valid membership card for inspection at the time of redemption.

5.6 Limited Stock

The Reward is offered on a first-come-first-served basis while stocks last.

5.7 No Exchange

The Reward cannot be exchanged for cash or other gifts.

5.8 No Liability

KLUB 11 does not warrant that the Rewards are of any merchantable quality or fit for any purpose, KLUB 11 disclaims all liability in relation to the Rewards. The participants in the Activity shall waive all his/her rights and interest, if any, of any natures to pursue against KLUB 11.

5.9 Termination of the Activity

KLUB 11 has the right to suspend, terminate or cancel the Activity at any time without any prior notice.

6 General Terms and Conditions applicable to the Activity**6.1 Amendment**

KLUB 11 has the right to amend any these terms and conditions at any time without any prior notice.

6.2 Interpretation

KLUB 11 has the right to interpret these terms and conditions. In case of disputes, the decision of KLUB 11 shall be final and binding on all parties concerned.

6.3 English Version Prevails

The Chinese version of these terms and conditions are for reference only. In case of discrepancies between the provisions of the English version and the Chinese version, the English version will prevail.

6.4 Governing Laws

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

Issued by K11 Loyalty Program Limited on 21 September 2020.

**TERMS AND CONDITIONS IN RESPECT OF
Our Muse Shopping Festival – Up to 10X KLUB Points
(11 to 27 September 2020)**

1 Applicable Activity

By participation in the activity organized by K11 Loyalty Program Limited (“**KLUB 11**”) as set out in clause 2 below (the “**Activity**”), a participant is deemed to have read, understood and agreed to the terms and conditions applicable to the activity.

2 The details of Activity

Activity: Our Muse Shopping Festival – Up to 10X KLUB Points

From 11 September to 27 September 2020 (the “**Promotion Period**”), KLUB 11 Gold Card Member or above (the “**Member**”) who spends HKD50 or more via electronic payment methods (“**Electronic Payment**”) at 5X Designated Merchants/ 10X Designated Merchants (collectively, “**Designated Merchants**”) of K11 MUSEA (excluding spending by K Dollar(s) and/or K11 gift voucher(s)) will be rewarded 5X or 10X KLUB Points by successfully registering any Eligible Receipts.

Details of the Designated Merchants is set out as follow:-

KLUB Points	Designated Merchants
10X	Any merchants located on ground floor, 1 st floor and 2 nd floor of K11 MUSEA (excluding all food and beverage merchants and Fortnum & Mason) (“ 10X Designated Merchants ”).
5X	Any food and beverage merchants and other merchants located elsewhere within K11 MUSEA (“ 5X Designated Merchant ”).

In the event that any of the Designated Merchants is one of the PICK 11 Merchants, Member is entitled to receive 2X KLUB Points under the PICK 11 Promotion and the 5X or 10X KLUB Points under this Activity. Details of the PICK 11 Promotion and the list of PICK 11 Merchants can be found [here](#). For the avoidance of doubt, Fortnum & Mason is a 5X Designated Merchant; and any transactions at Van Cleef & Arpels are not eligible for earning Bonus KLUB Points in this Activity.

3 Redemption Restriction

During the Promotion Period, Black Card Member or above is entitled to earn a maximum of 900,000 Bonus KLUB Points per day, whereas Gold Card Member is entitled to earn a maximum of 450,000 Bonus KLUB Points per day during the entire Promotion Period under the Activity.

4 Special Terms and Conditions applicable to the Activity

4.1 Terms Used

- 4.1.1 “5X KLUB Points” shall mean the amount of the basic KLUB Points and an extra 4 times the amount of the basic KLUB Points.

Example: A Member who spends HKD200 (excluding spending by K Dollar(s) and/or K11 gift voucher(s)) at one of the 5X Designated Merchants under this Activity by

successfully registering any Eligible Receipts, will earn 200 basic KLUB Points and 800 Bonus KLUB Points, which is 1,000 KLUB Points in total. This is equivalent to $1,000/200$, i.e. 5 times the amount of the basic KLUB Points. In the event that the 5X Designated Merchant is also one of the PICK 11 Merchants, a Member will earn a further 200 Bonus KLUB Points under PICK 11 Promotion, totaling 1,200 KLUB Points, i.e. 6 times the amount of the basic KLUB Points.

- 4.1.2 “10X KLUB Points” shall mean the amount of the basic KLUB Points and an extra 9 times the amount of the basic KLUB Points.

Example: A Member who spends HKD200 (excluding spending by K Dollar(s) and/or K11 gift voucher(s)) at one of the 10X Designated Merchants by successfully registering any Eligible Receipts will earn 200 basic KLUB Points and 1,800 Bonus KLUB Points, which is 2,000 KLUB Points in total. This is equivalent to $2,000/200$, i.e. 10 times the amount of the basic KLUB Points. In the event that the 10X Designated Merchant is also one of the PICK 11 Merchants, a Member will earn a further 200 Bonus KLUB Points under PICK 11 Promotion, totaling 2,200 KLUB Points, i.e. 11 times the amount of the basic KLUB Points.

- 4.1.3 “Bonus KLUB Points” shall mean the amount of the extra KLUB Points awarded beyond the basic KLUB Points.

- 4.1.4 “Eligible Receipt” means an original machine-printed receipt issued by a Designated Merchant at K11 MUSEA (which should contain a minimum spending of HKD50, excluding spending by K Dollar(s) and K11 gift voucher(s)) on the date of redemption for an Eligible Transaction. KLUB 11 does not accept any photocopies or hand-written receipts and reserves the right not to accept any receipts that KLUB 11 suspects to be invalid, forged or issued not for genuine transactions or on other grounds without any need for explanation.

- 4.1.5 “Eligible Transaction”

An “Eligible Transaction” means a consumer transaction paid by electronic payment methods between the Member and a merchant at K11 MUSEA, excluding the below transactions and at designated merchants:

- a) Any single spending below HKD50;
- b) Purchase of any kinds of membership(s);
- c) Purchase of pre-paid items, cash vouchers, gift cards or coupons, stored value cards or pre-paid cards;
- d) Purchase of show/event/exhibition tickets;
- e) Payments using K11 gift vouchers ;
- f) Adding value to Octopus cards, stored value cards or pre-paid cards;
- g) Currency exchange;
- h) Any transaction at Hyatt Regency Hotel, K11 ARTUS, K11 Atelier (including Victoria Dockside & King’s Road) and Rosewood Hong Kong;
- i) Any transactions at Victoria Playpark and Yan Toh Heen;
- j) Any bank transactions;
- k) Charity donations;
- l) Any bill payment (including but not limited to payment of telecommunication

- or utility bills); and
 - m) Any other transaction between the Member and any Participating Merchant as specified by KLUB 11 from time to time (with or without prior notice).
- 4.1.6 “Electronic Payment” means transaction by credit cards, debit cards, Android Pay, Apply Pay, Samsung Pay, WeChat Pay, Tap & Go, Alipay payment slip, Quick Pass and Octopus cards.
- 4.1.7 Other terms not defined in these Terms and Conditions shall have the same meanings as defined in the KLUB 11 Programme Terms and Conditions.
- 4.2 Credit of Bonus KLUB Points**

Bonus KLUB Points earned under the Activity will be credited to Members’ accounts within October 2020, and shall expire on 31 December 2020.
- 4.3 Copying Eligible Receipts**

KLUB 11 has the right to make an electronic copy of each Eligible Receipt presented to KLUB 11 in the course of redemption and to keep the electronic copies for audit purpose.
- 4.4 Marking on Eligible Receipts**

KLUB 11 has the right to make any marks on each Eligible Receipt presented to KLUB 11 in the course of redemption. The Eligible Receipt marked by KLUB 11 cannot be used again for participating in the Activity or for redeeming any other KLUB Points or any other gifts or privileges in other promotional activities being held in K11 MUSEA.
- 4.5 Verification of Identity**

Member shall present his or her original valid Gold Card or above membership card / e-membership card for inspection at the time of redemption.
- 4.6 No Exchange**

The Bonus KLUB Points cannot be exchanged for cash or other gifts.
- 4.7 Cancelled Transactions**

If the transaction for participating in the Activity is subsequently cancelled or reversed for whatever reasons, KLUB 11 has the right to deduct from the Member’s account the relevant KLUB Points redeemed from the said transaction.
- 4.8 No Liability**

KLUB 11 does not warrant that the products and services offered by the individual merchants or redeemed by the participants in the Activity are of any merchantable quality or fit for any purpose, KLUB 11 disclaims all liability in relation to such products and services. The participants in the Activity shall waive all his/her rights and interest, if any, of any nature to pursue against KLUB 11.
- 4.9 Termination of the Activity**

KLUB 11 has the right to suspend, terminate or cancel the Activity at any time without any prior notice.

5 General Terms and Conditions applicable to the Activity

5.1 Amendment

KLUB 11 has the right to amend any these terms and conditions at any time without any prior notice.

5.2 Interpretation

KLUB 11 has the right to interpret these terms and conditions. In case of disputes, the decision of KLUB 11 will be final and binding on all parties concerned.

5.3 English Version Prevails

The Chinese version of these terms and conditions are for reference only. In case of discrepancies between the provisions of the English version and the Chinese version, the English version will prevail.

5.4 Governing Laws

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

Issued by K11 Loyalty Program Limited on 9 September 2020.

**TERMS AND CONDITIONS IN RESPECT OF
Our Muse Shopping Festival – Lucky Draw**

1. Applicable Activity

By participating in the lucky draws entitled “Our Muse Shopping Festival– Lucky Draw” and organized by K11 Loyalty Program Limited (“K11”) as set out in clause 2 below (the “**Lucky Draw**”), a participant is deemed to have read, understood and agreed to the terms and conditions applicable to the Lucky Draws.

2. Details of the Lucky Draws

(a) Eligibility to Participate in Lucky Draws

Lucky Draws are only available to KLUB 11 Gold Card Members, Black Card Members and Black Vantage Members (the “**Participants**”) from 18 September 2020 to 20 September 2020 (the “**Promotion Period**”).

Lucky Draws will be conducted on a daily basis in K11 MUSEA (the “**Mall**”) during the Promotion Period. The schedule of the Lucky Draws is as follows:

Lucky Draw Session	Time of Draw	Winners Announcement Time
2:00pm-3:59pm	4:30pm	5:15pm
4:00pm-5:59pm	6:30pm	7:15pm
8:00pm-9:59pm	10:30pm	11:15pm

To be eligible to participate in any of the Lucky Draw Sessions, each Participant shall reach the applicable designated spending requirement of Eligible Transaction(s) as listed below during the relevant Lucky Draw Session and submit the corresponding Eligible Receipt(s) (with the maximum of 4 Eligible Receipts from different merchants at K11 MUSEA) during that particular Lucky Draw Session:

18 September 2020 (Fri)

Lucky Draw Session	Spending Requirement	Prize	Face Value	Number of Winners
2:00pm-3:59pm	HK\$5,000	One-night Harbour View Room Stay at Rosewood Hong Kong with breakfast for two persons	HK\$7,150	10
		Dyson Corrale straightener	HK\$3,980	10
		Bose Frame Alto	HK\$1,899	10
4:00pm-5:59pm	HK\$5,000	One-night Harbour View Room Stay at Rosewood Hong Kong with breakfast for two persons	HK\$7,150	10
		Dyson Corrale straightener	HK\$3,980	10
		Bose Frame Alto	HK\$1,899	10
8:00pm-9:59pm	HK\$5,000	iPhone 11 Pro 256GB (Midnight Green)	HK\$9,899	10
		One-night Harbour View Room Stay at Rosewood Hong Kong with breakfast for two persons	HK\$7,150	10
		Dyson Corrale straightener	HK\$3,980	10
		Bose Frame Alto	HK\$1,899	10

19 September 2020 (Sat)

Lucky Draw Session	Spending Requirement	Prize	Face Value	Number of Winners
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2:00pm-3:59pm	HK\$5,000	One-night accommodation in a One Bedroom Harbour View at K11 ARTUS with breakfast for two persons	HK\$6,600	10
		Apple Watch Space Gray Aluminum Case with Sport Band	HK\$3,399	10
		Dom Perignon Vintage 2010	HK\$1,520	10
4:00pm-5:59pm	HK\$5,000	One-night accommodation in a One Bedroom Harbour View at K11 ARTUS with breakfast for two persons	HK\$6,600	10
		Apple Watch Space Gray Aluminum Case with Sport Band	HK\$3,399	10
		Dom Perignon Vintage 2010	HK\$1,520	10
8:00pm-9:59pm	HK\$5,000	iPhone 11 Pro 256GB (Space Gray)	HK\$9,899	10
		One-night accommodation in a One Bedroom Harbour View at K11 ARTUS with breakfast for two persons	HK\$6,600	10
		Apple Watch Space Gray Aluminum Case with Sport Band	HK\$3,399	10
		Dom Perignon Vintage 2010	HK\$1,520	10

20 September 2020 (Sun)

Lucky Draw Session	Spending Requirement	Prize	Face Value	Number of Winners
2:00pm-3:59pm	HK\$5,000	JUYONDAI 十四代 吟撰 1800ml	HK\$3,880	10
		Apple Watch Gold Aluminum Case with Sport Band	HK\$3,399	10
		ReFa CARAT RAY	HK\$2,180	10
4:00pm-5:59pm	HK\$5,000	JUYONDAI 十四代 吟撰 1800ml	HK\$3,880	10
		Apple Watch Gold Aluminum Case with Sport Band	HK\$3,399	10
		ReFa CARAT RAY	HK\$2,180	10
8:00pm-9:59pm	HK\$5,000	iPhone 11 Pro 256GB (Gold)	HK\$9,899	10
		JUYONDAI 十四代 吟撰 1800ml	HK\$3,880	10
		Apple Watch Gold Aluminum Case with Sport Band	HK\$3,399	10
		ReFa CARAT RAY	HK\$2,180	10

The Participants shall register the relevant Eligible Transaction(s) within the applicable Lucky Draw Session at the Lucky Draw Counter on B1 (next to Sunken Plaza), K11 MUSEA (the “Counter”) where the Eligible Receipt(s) will be examined and verified by staff of K11.

(b) Lucky Draw Chance

The number of lucky draw chance (“Chance”) a Participant may have at a given Lucky Draw Session

depends on the total amount of Eligible Transactions made during that particular Lucky Draw Session. By way of example: if a Participant has made HK\$26,000 of Eligible Transaction during 2:00pm-3:59pm on 18 September 2020, since the Spending Requirement for that Lucky Draw Session is HK\$5,000, that Participant shall have 5 Chances.

Each Participant is eligible to have a maximum of 10 Chances in each Lucky Draw Session regardless of how much a Participant has spent at any given Lucky Draw Session, and may win a maximum of 1 Prize for each Lucky Draw Session, regardless of how many Chances the Participant may have.

(c) KLUB 11 Member Registration

- (i) Gold Card Member
Gold Card Membership in Hong Kong is offered to individuals who make a same-day purchase of HK\$5,000 or an accumulated spending of HK\$8,000 in 30 days at the Mall and/or K11 Art Mall. For the avoidance of doubt, any spending made at K11 Art Mall shall not be eligible for the Lucky Draws.
- (ii) Black Card Member
Black Card Membership in Hong Kong is offered to individuals who make an accumulated spending of HK\$120,000 in 30 days or a total of HK\$300,000 in 12 months at the Mall and/or K11 Art Mall. For the avoidance of doubt, any spending made at K11 Art Mall shall not be eligible for the Lucky Draws.
- (iii) Black Vantage Member
By invitation only.
- (iv) Member Registration Method
Visit KLUB 11 Koncierge on 4F, K11 MUSEA or 3/F, K11 Art Mall with the original computer printed merchant receipt(s) and respective payment slip(s).

(d) Joining the Lucky Draws

- (1) K11 will check the eligibility of Participants to participate in the Lucky Draws before announcing the winning Participants.
- (2) To participate in the Lucky Draw of each Lucky Draw Session, each Participant must:
 - (i) make Eligible Transaction(s) at the Mall during the relevant Lucky Draw Session;
 - (ii) register his/her Eligible Transaction(s) within the same Lucky Draw Session at the Counter;
 - (iii) Scan QR code(s) provided by the staff of K11 at the Counter and the Chance(s) in the form of e-voucher will be sent directly to the Participants' e-Wallet in the "K11 HK" Mobile App.
- (3) The number of winning Participants ("**Winners**") and details of the prizes ("**Prizes**") in each Lucky Draw Session are as set out in Clause 2(a) of these Terms and Conditions.

Below are some examples on the mechanism of the distribution of the Prizes:

Example 1:

Assume a Participant has made a total Eligible Transaction of HK\$14,000 during 2:00pm-3:59pm on

18 September at the Mall and registered the Eligible Transaction during the same Lucky Draw Session, the Participant will be entitled to 2 lucky draw chances and if he/she is being drawn as the 30th Winners, he/she will be entitled to Bose Frame Alto.

Example 2:

Assume a Participant has made an Eligible Transaction of HK\$200,000 during 8:00pm-9:59pm on 19 September at the Mall and registered the Eligible Transaction during the same Lucky Draw Session, the Participant will be entitled to 10 lucky draw chances and if he/she is being drawn as one of the first 10 Winners, he/she will be entitled to iPhone 11 Pro 256GB (Space Gray).

- (4) The Lucky Draw will be conducted at the Time of Draw as set out in Clause 2(a) of these Terms and Conditions. The Winners will be drawn randomly by the computer system of K11.
- (5) Results of the Lucky Draw will be announced in Sing Tao Daily and The Standard on 28 September 2020. Each Winner will be notified by push notification at the Announcement Time as stipulated in Clause 2(a) of these Terms and Conditions together with the Prize collection QR code (the "Collection QR Code"), and by email within 3 working days with the email sent to the Participant's registered email address with KLUB 11. Prizes shall be collected by the Winners by presenting the Collection QR Code at prize collection location which will be stipulated in the prize collection push notification and email together with other details of the collection of Prize, including any Prize collection deadline.

3. Special Terms and Conditions applicable to the Lucky Draw

(a) Terms Used

(1) Electronic Payment

"Electronic Payment" means transaction by credit cards, debit cards, Android Pay, Apply Pay, Samsung Pay, WeChat Pay, Tap & Go, Alipay payment slip, Quick Pass and Octopus cards.

(2) Eligible Receipt

An **"Eligible Receipt"** means:

- i. a machine-printed and valid receipt issued by a merchant in the Mall for an Eligible Transaction (as defined hereinbelow). Such receipt shall be issued during the relevant Lucky Draw Session and on the same date as the Eligible Transaction takes place; and
- ii. a relevant Electronic Payment slip bearing the name of the person seeking to register for a Lucky Draw Session.

K11 does not accept any copies or hand-written receipts and reserves the right not to accept any receipts that K11 suspects to be invalid, forged, issued not for genuine transactions or on other grounds without any explanation.

(3) Eligible Transaction

An **"Eligible Transaction"** means a consumer transaction paid by Electronic Payment between the Participant and a merchant at the Mall but excludes:

- i. Any cash payment;
- ii. Any single spending below HK\$50;
- iii. Purchase of any kinds of membership(s);
- iv. Purchase of pre-paid items, cash vouchers, gift cards or coupons, stored value cards or pre-paid cards (Ruby Tuesday excepted);
- v. Purchase of show/event/exhibition tickets;
- vi. Payments using K11 gift vouchers;

- vii. Adding value to Octopus cards, stored value cards or pre-paid cards;
- viii. Currency exchange;
- ix. Any transaction at K11 Art Mall, Hyatt Regency Hotel, K11 ARTUS, K11 Atelier (including Victoria Dockside & King's Road) and Rosewood Hong Kong;
- x. Any transactions at Victoria Playpark and Yan Toh Heen;
- xi. Any bank transactions;
- xii. Charity donations;
- xiii. Any bill payment (including but not limited to payment of telecommunication or utility bills); and
- xiv. Any other transaction between the Participant and any merchant at the Mall as specified by K11 from time to time (with or without prior notice).

(4) Other terms not defined in these Terms and Conditions shall have the same meanings as defined in the KLUB 11 Programme Terms and Conditions.

(b) Copying Eligible Receipts

K11 has the right to make an electronic copy of each Eligible Receipt presented to K11 and to keep the electronic copies for audit purpose.

(c) Marking on Eligible Receipts

K11 has the right to make any marks on each Eligible Receipt presented to K11. The Eligible Receipt marked by K11 cannot be used for redeeming other prize or offers again.

(d) Personal Data

All personal data collected by K11 from Participants will only be used for all purposes relating to the Lucky Draws and will not be used for any other purposes without the consent of the Participant.

(e) No Exchange

All Prizes cannot be exchanged for cash or other gifts. The Prizes are subject to applicable terms and conditions.

(f) No Liability

K11 is not the provider of the Prizes. K11 is not liable for the quality of the goods and services provided under the Prizes and any replacement or refund thereof.

K11 also does not warrant that the Prizes are of any merchantable quality or fit for any purposes. K11 disclaims all liability in relation to the Prizes, and the Winners shall waive all his or her rights and interest, if any, of any natures to pursue against K11.

(g) Exclusion of the Employees of Merchants and K11

To ensure fairness, the employees of K11 and the staff of the merchants in the Mall who are wearing company uniform or wearing their staff card at the material time cannot participate in the Lucky Draw.

4. General Terms and Conditions applicable to the Lucky Draws

(a) Interpretation

K11 has the right to interpret these Terms and Conditions. In case of disputes, the decision of K11 shall be final and binding on all parties concerned.

(b) English Version Prevails

The Chinese version of these Terms and Conditions are for reference only. In case of discrepancies between the provisions of the English version and the Chinese version, the English version shall prevail.

(c) Governing Laws

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

Trade Promotion Competition License No.: 53626-34

Issued by K11 Loyalty Program Limited on 8 September 2020.

Our Muse Shopping Festival – 電子購物禮券
之條款及細則
(2020 年 9 月 11 至 9 月 27 日)

1 適用活動

每位參與 K11 Loyalty Program Limited (“KLUB 11”) 舉辦下述第 2 條的活動 (“活動”) 的參與者將被視為已閱讀、理解及同意適用於活動的條款及細則。

2 活動詳情

活動: 換領電子購物禮券

由 2020 年 9 月 11 日至 9 月 27 日期間 (“活動期”)，KLUB 11 金卡或以上會員 (“會員”) 於活動期內在 K11 MUSEA 同日消費滿指定金額，可於消費當日換領以下獎賞 (“獎賞”)。同日消費是根據由不多於 4 個 K11 MUSEA 商戶發出之收據及電子貨幣付款存根計算(但於 **1010 & The Club, Sunion, TechLife by fortress 之任何消費不計算在內**)，每張合格收據金額為最少港幣 50 元，K Dollar 及/或 K11 禮券作消費之金額除外。會員於合格交易當日須攜同合格收據及電子貨幣付款存根於 KLUB 11 禮賓尊區 (K11 MUSEA 4 樓) 登記 KLUB 積分，方可換領獎賞。

合資格會員	同日指定消費金額要求	獎賞
KLUB 11 金卡會員或 以上	每滿港幣 5,000 元*	K11 指定之特定購物類別的 港幣 500 元電子禮券兩張； 或 港幣 1000 元電子禮券一張 (“電子禮券”) 並如以下電子禮券列表所示

*每日最高合格交易消費限額為港幣 30,000 元所限，會員每日可換領最多 6 次獎賞。

電子禮券類別	電子禮券組合	K11 MUEA 商戶名單
Beauty	港幣 500 元電子禮券 (Pink) x 1；及 港幣 500 元電子禮券 (Lime) x 1	按此
Fashion	港幣 500 元電子禮券 x 2	
Lifestyle	港幣 500 元電子禮券 (Pink) x 1；及	

	港幣 500 元電子禮券 (Lime) x 1	
Kids & Dining	港幣 500 元電子禮券 (兒童類別) x 1 ; 及 港幣 500 元電子禮券 (餐飲類別) x 1	
Luxury	港幣 1000 元電子禮券 x 1	

3 換領限制

活動期間，每位會員每日最多可換領 6 次**獎賞**(即總面值 HK\$6,000 的電子禮券)。電子禮券可於 K11 MUSEA 之指定商戶使用 (請參閱本條款第 2 條中的 K11 MUSEA 商戶名單)。

4 使用電子禮券

使用電子禮券受電子禮券上的條款及細則約束。

5 適用於活動的特別條款及細則

5.1 定義

5.1.1 “合格收據”是指 K11 MUSEA 商戶於換領日就當天合格交易發出一張機印收據正本。KLUB 11 不接受任何影印或手寫的收據或支付憑據，KLUB 11 有權拒絕接受任何懷疑是無效的、偽造的或虛假交易產生等原因的收據或支付憑據，且毋須作任何解釋。

5.1.2 “合格交易”是指任何人與 K11 MUSEA 的商戶之以電子貨幣付款的交易，但不包括：

- (a) 單筆支出低於港幣 50 元；
- (b) 購買任何種類的會籍；
- (c) 購買預付產品、現金券、禮品卡或優惠券、儲值卡或預付卡；
- (d) 購買表演/活動/展覽入場券；
- (e) 使用 K11 現金券進行支付；
- (f) 為八達通卡、儲值卡或預付卡增值；
- (g) 貨幣兌換；
- (h) 在 K11 購物藝術館、凱悅酒店、K11 ARTUS、K11 Atelier (包括 Victoria Dockside 及 King' s Road)和香港瑰麗酒店進行的任何交易；
- (i) 在 Victoria Playpark 和欣圖軒進行的任何交易；
- (j) 任何銀行交易；
- (k) 慈善捐款；

- (l) 任何帳單支付 (包括但不限於電訊或公用事業帳單支付); 及
- (m) 會員與任何商戶之間的由 KLUB 11 不時指定的任何其他交易 (不論事先通知與否)。

5.1.3 “電子貨幣”指信用卡、借記卡、Android Pay、Apple Pay、Samsung Pay、WeChat Pay、拍住賞、支付寶、銀聯閃付的支付憑據及八達通卡簽賬。

5.1.4 其他沒有在本條款和條件中定義的條款與 KLUB 11 獎賞計劃條款及細則所作的定義具有相同的涵義。

5.2 換領地點

上述獎賞換領於 KLUB 11 禮賓尊區 (K11 MUSEA 4 樓) 進行。

5.3 複製合格收據

KLUB 11 有權將每張提交予 KLUB 11 作換領獎賞的合格收據複製成電子版本，並保留該電子版本用於審計目的。

5.4 於合格收據上做標記-

KLUB 11 有權於每張提交予 KLUB 11 作換領的合格收據上做標記。該等已標記的合格收據不可再次用於其他推廣換領任何禮品。

5.5 核實身份

KLUB 11 會員於換領時，須出示其有效會員卡，以核實身份。

5.6 數量有限

獎賞數量有限，先到先得，換完即止。

5.7 不可兌換

獎賞不可兌換現金或其他禮品。

5.8 不承擔責任

KLUB 11 不對獎賞為可銷售品質或適合任何目的作保證，KLUB 11 不對獎賞承擔任何責任，而活動的參加者須放棄其追究 KLUB 11 的所有權利及利益 (如有)。

5.9 終止活動

KLUB 11 有權隨時終止活動，而毋須事先通知。

6 適用於活動的一般條款及細則

6.1 修改

KLUB 11 有權隨時修改本條款及細則，而毋須事先通知。

6.2 解釋

本條款及細則的解釋權歸 KLUB 11。如有任何爭議，以 KLUB 11 對相關方作出的最終決定為準。

6.3 以英文版本為準

本條款及細則的中文版本僅供參考，若英文版本與中文版本的規定不一致，以英文版本為準。

6.4 適用法律

本條款及細則受香港特別行政區法律管轄。

K11 Loyalty Program Limited 於 2020 年 9 月 21 日發布。

有關 Our Muse Shopping Festival – 高達 10 倍 KLUB 積分

(2020 年 9 月 11 日至 27 日)

之條款及細則

1 適用活動

每位參與 K11 Loyalty Program Limited (“KLUB 11”) 舉辦下述第 2 條的活動 (“活動”) 的參與者將被視為已閱讀、理解及同意適用於活動的條款及細則。

2 活動詳情

活動: Our Muse Shopping Festival – 高達 10 倍 KLUB 積分

由 2020 年 9 月 11 日至 2020 年 9 月 27 日 (“活動期”) , KLUB 11 金卡會員或以上 (“會員”) 於 K11 MUSEA 的 5 倍指定商戶或 10 倍指定商戶 (“統稱”指定商戶”) 以電子貨幣 (“電子貨幣”) 消費滿港幣 50 元或以上 (K Dollar 及/或 K11 禮券消費之金額除外) 、並憑該等合格收據於活動期成功登記積分 , 可享 5 倍或 10 倍 KLUB 積分。

有關指定商戶如下:-

KLUB 積分	指定商戶
10 倍	位於 K11 MUSEA 地下至 2 樓之任何一間商戶 (餐飲食肆商戶及 Fortnum & Mason 除外) (“10 倍指定商戶”) 。
5 倍	所有餐飲食肆商戶及位於 K11 MUSEA 其他樓層之任何一間商戶 (“5 倍指定商戶”)

若會員於活動期內在 K11 MUSEA 之指定商戶同時為 PICK 11 商戶 , 會員除可賺取雙倍 KLUB 積分之外 , 並可於是次活動中獲 5 倍/10 倍 KLUB 積分。詳細有關 PICK 11 活動 , 請[按此](#)參閱。為免生疑問 , Fortnum & Mason 為 5 倍指定商戶 ; 而於 Van Cleef & Arpels 進行的任何交易均不可從是次活動中獲得額外 KLUB 積分。

3 換領限制

活動期內 , 每位黑卡會員或以上每日可於 K11 MUSEA 獲得最多額外 900,000 KLUB 積分 , 而每位金卡會員每日可於 K11 MUSEA 獲得最多額外 450,000 KLUB 積分。

4 適用於活動的特別條款及細則

4.1 定義

- 4.1.1 “5 倍 KLUB 積分”是指基本的 KLUB 積分及額外 4 倍 KLUB 積分。
例子: 會員在本活動中於 K11 MUSEA 之 5 倍指定商戶消費港幣 200 元，並憑該等合格收據於活動期成功登記積分，可享 200 基本 KLUB 積分及 800 額外 KLUB 積分，總共 1,000 KLUB 積分。這等於 $1,000/200$ 即 5 倍基本 KLUB 積分。若 5 倍指定商戶同時為 PICK 11 商戶，會員可於 PICK 11 活動享 200 額外 KLUB 積分，總共 1,200 KLUB 積分，即 6 倍基本 KLUB 積分。
- 4.1.2 “10 倍 KLUB 積分”是指基本的 KLUB 積分及額外 9 倍 KLUB 積分。例子: 會員在本活動中於 K11 MUSEA 之 10 倍指定商戶消費港幣 200 元，並憑該等合格收據於活動期成功登記積分，可享 200 基本 KLUB 積分及 1800 額外 KLUB 積分，總共 2,000 KLUB 積分。這等於 $2,000/200$ 即 10 倍基本 KLUB 積分。若 10 倍指定商戶同時為 PICK 11 商戶，會員可於 PICK 11 活動享 200 額外 KLUB 積分，總共 2,200 KLUB 積分，即 11 倍基本 KLUB 積分。
- 4.1.3 “額外 KLUB 積分”是指會員於是次活動中除基本 KLUB 積分外，額外獲得的 KLUB 積分。
- 4.1.4 “合格收據”是指 K11 MUSEA 指定商戶於換領日就當天合格交易發出的一張機印收據正本(每張收據金額為最少港幣 50 元，K Dollar 或 K11 禮券消費之金額除外)。KLUB 11 不接受任何影印或手寫的收據或支付憑據。KLUB 11 有權拒絕接受任何懷疑是無效的、偽造的或虛假交易產生等原因的收據或支付憑據，且毋須作任何解釋。
- 4.1.5 “合格交易”是指任何人與 K11 MUSEA 以電子貨幣付款的交易，但不包括以下交易及所列名之指定商戶:
- a) 單筆支出低於港幣 50 元；
 - b) 購買任何種類的會籍；
 - c) 購買預付產品、現金券、禮品卡或優惠券、儲值卡或預付卡；
 - d) 購買表演/活動/展覽入場券；
 - e) 使用 K11 現金券進行支付；
 - f) 為八達通卡、儲值卡或預付卡增值；
 - g) 貨幣兌換；

- h) 在凱悅酒店、K11 ARTUS、K11 Atelier (包括 Victoria Dockside 及 King's Road)和香港瑰麗酒店進行的任何交易；
- i) 在 Victoria Playpark 和欣圖軒進行的任何交易；
- j) 任何銀行交易；
- k) 慈善捐款；
- l) 任何帳單支付 (包括但不限於電訊或公用事業帳單支付) ；及
- m) 會員與任何參與商戶之間的由 KLUB 11 不時指定的任何其他交易 (不論事先通知與否) 。

4.1.6 “電子貨幣”指信用卡、借記卡、Android Pay、Apple Pay、Samsung Pay、WeChat Pay、拍住賞、支付寶、銀聯閃付的支付憑據及八達通卡簽賬。

4.1.7 其他沒有在本條款及細則中定義的條款與 KLUB 11 獎賞計劃條款及細則所作的定義具有相同的涵義。

4.2 額外 KLUB 積分存入

於推廣期內所獲得之額外 KLUB 積分將於 2020 年 10 月份內存入會員之 KLUB 11 帳戶內，而額外積分之到期日為 2020 年 12 月 31 日。

4.3 複製合格收據

KLUB 11 有權將提交予 KLUB 11 的合格收據複製成電子版本，並保留該電子版本用於審計目的。

4.4 於合格收據上做標記

KLUB 11 有權於每張提交予 KLUB 11 作換領禮品的合格收據上做標記。該等已標記的合格收據不可再次用於本活動或其他推廣換領任何禮品。

4.5 核實身份

KLUB 11 會員於換領時須出示其有效之金卡或以上會員卡/電子會員卡，以核實身份。

4.6 不可兌換

額外積分不可兌換現金或其他禮品。

4.7 取消交易

無論因為任何原因，若原用於參與活動的交易隨後被取消或撤銷，KLUB 11 有權從該會員的賬戶中扣除所有由該交易換領的相應 KLUB 積分。

4.8 不承擔責任

KLUB 11 不對由個別商戶提供或參加者就活動所換領的產品及服務為可銷售品質或適合任何目的作保證。KLUB 11 不對該等產品及服務承擔任何責任，而活動的參加者將放棄其追究 KLUB 11 的所有權利及利益（如有）。

4.9 終止活動

KLUB 11 有權隨時終止活動，而毋須事先通知。

5 適用於活動的一般條款及細則

5.1 修改

KLUB 11 有權隨時修改本條款及細則，而毋須事先通知。

5.2 解釋

本條款及細則的解釋權歸 KLUB 11。如有任何爭議，以 KLUB 11 對相關方作出的最終決定為準。

5.3 以英文版本為準

本條款及細則的中文版本僅供參考，若英文版本與中文版本的規定不一致，以英文版本為準。

5.4 適用法律

本條款及細則受香港特別行政區法律管轄。

K11 Loyalty Program Limited 於 2020 年 9 月 9 日發布。

有關 Our Muse Shopping Festival – 幸運抽獎 之條款及細則

1. 適用活動

每位參與由 K11 Loyalty Program Limited ("K11") 舉辦下述第 2 條名為 Our Muse Shopping Festival – 幸運抽獎 ("抽獎") 的參與者將被視為已閱讀、理解及同意適用於抽獎的條款及細則。

2. 抽獎詳情

(a) 參加抽獎的資格

抽獎只限 KLUB 11 金卡會員、黑卡會員及 Black Vantage 會員參與 ("參加者")。抽獎活動期為 2020 年 9 月 18 日至 2020 年 9 月 20 日 ("活動期")。

活動期內，抽獎將於每天在 K11 MUSEA("商場")進行。抽獎時間表如下：

抽獎時段	抽獎時間	得獎者公告時間
下午 2 時正 -下午 3 時 59 分	下午 4 時 30 分	下午 5 時 15 分
下午 4 時正 -下午 5 時 59 分	下午 6 時 30 分	下午 7 時 15 分
下午 8 時正 -下午 9 時 59 分	下午 10 時 30 分	下午 11 時 15 分

參加者須在任何抽獎時段內進行合格交易並達到相關消費要求，且在該相應抽獎時段內提交相關的合格收據 (最多 4 張並須來自不同商場商戶的合格收據)，方有資格參加抽獎。

2020 年 9 月 18 日 (五)

抽獎時段	消費要求	獎品	價值	得獎者名額
下午 2 時正 -下午 3 時 59 分	港幣 5,000 元	香港瑰麗酒店海景客房住宿一晚 連 早餐兩位	港幣 7,150 元	10
		Dyson Corrale 直髮造型器	港幣 3,980 元	10
		Bose 眼鏡 (方款) 中小碼 (亞洲 版)	港幣 1,899 元	10
下午 4 時正 -下午 5 時 59 分	港幣 5,000 元	香港瑰麗酒店海景客房住宿一晚 連 早餐兩位	港幣 7,150 元	10
		Dyson Corrale 直髮造型器	港幣 3,980 元	10
		Bose 眼鏡 (方款) 中小碼 (亞洲 版)	港幣 1,899 元	10
下午 8 時 正 -下午 9	港幣 5,000 元	iPhone 11 Pro 256GB 午夜綠色	港幣 9,899 元	10

時 59 分		香港瑰麗酒店海景客房住宿一晚 連早餐兩位	港幣 7,150 元	10
		Dyson Corrale 直髮造型器	港幣 3,980 元	10
		Bose 眼鏡 (方款) 中小碼 (亞洲版)	港幣 1,899 元	10

2020 年 9 月 19 日 (六)

抽獎時段	消費要求	獎品	價值	得獎者名額
下午 2 時正 -下午 3 時 59 分	港幣 5,000 元	K11 ARTUS 寓館海景一房公寓住宿一晚 連早餐兩位	港幣 6,600 元	10
		Apple Watch 太空灰鋁金屬錶殼；運動錶帶 44 毫米	港幣 3,399 元	10
		Dom Perignon Vintage 2010	港幣 1,520 元	10
下午 4 時正 -下午 5 時 59 分	港幣 5,000 元	K11 ARTUS 寓館海景一房公寓住宿一晚 連早餐兩位	港幣 6,600 元	10
		Apple Watch 太空灰鋁金屬錶殼；運動錶帶 44 毫米	港幣 3,399 元	10
		Dom Perignon Vintage 2010	港幣 1,520 元	10
下午 8 時正 -下午 9 時 59 分	港幣 5,000 元	iPhone 11 Pro 256GB 太空灰	港幣 9,899 元	10
		K11 ARTUS 寓館海景一房公寓住宿一晚 連早餐兩位	港幣 6,600 元	10
		Apple Watch 太空灰鋁金屬錶殼；運動錶帶 44 毫米	港幣 3,399 元	10
		Dom Perignon Vintage 2010	港幣 1,520 元	10

2020 年 9 月 20 日 (日)

抽獎時段	消費要求	獎品	價值	得獎者名額
下午 2 時正 -下午 3 時 59 分	港幣 5,000 元	十四代 吟撰 1800ml	港幣 3,880 元	10
		Apple Watch 金色鋁金屬錶殼；運動錶帶 44 毫米	港幣 3,399 元	10
		ReFa 白金美容滾輪	港幣 2,180 元	10
下午 4 時正 -下午 5 時 59 分	港幣 5,000 元	十四代 吟撰 1800ml	港幣 3,880 元	10
		Apple Watch 金色鋁金屬錶殼；運動錶帶 44 毫米	港幣 3,399 元	10
		ReFa 白金美容滾輪	港幣 2,180 元	10
下午 8 時正 -下午 9 時 59 分	港幣 5,000 元	iPhone 11 Pro 256GB 金色	港幣 9,899 元	10
		十四代 吟撰 1800ml	港幣 3,880 元	10

		Apple Watch 金色鋁金屬錶殼；運動錶帶 44 毫米	港幣 3,399 元	10
		ReFa 白金美容滾輪	港幣 2,180 元	10

參加者須於相應抽獎時段內到位於 K11 MUSEA B1 樓層 (Sunken Plaza 旁) 的抽獎櫃台 (“櫃台”) 登記合格交易，合格收據將由 K11 的員工進行檢查和核對。

(b) 抽獎機會

參加者在相應抽獎時段內所得的抽獎機會 (“機會”) 取決於在該時段內進行的合格交易的總額。舉例來說：如果參加者於 2020 年 9 月 18 日下午 2 時正 - 下午 3 時 59 分進行了港幣 26,000 元之合格交易，由於該抽獎時段的消費要求為港幣 5,000 港元，該參加者可享有 5 次機會。

不論參加者的消費總額為多少，每位參加者在任何相應抽獎時段內最多可獲 10 次機會，並且無論有多少次機會，每位參加者在每個抽獎時段內最多只可贏得 1 份獎品。

(c) 登記成為 KLUB 11 會員

(i) 金卡會員

一般顧客只需於 K11 購物藝術館及/或 K11 MUSEA 同日消費滿港幣 5,000 元或於 30 天內於 K11 購物藝術館或 K11 MUSEA 累積消費滿港幣 8,000 元或滿港幣 5,000 元便可登記成為金卡會員。為免生疑，在 K11 購物藝術館進行的任何消費均不符合參與抽獎。

(ii) 黑卡會員

一般顧客只需於 30 天內於 K11 購物藝術館及/或 K11 MUSEA 累積消費滿港幣 120,000 元或於 12 個月內累積消費滿港幣 300,000 元便可登記成為黑卡會員。為免生疑，在 K11 購物藝術館進行的任何消費均不符合參與抽獎。

(iii) Black Vantage 會員

只限個別被邀請人士。

(iv) 登記方法

憑有效收據到 KLUB 11 禮賓尊區 (K11 MUSEA 4 樓或 K11 購物藝術館 3 樓)，填妥會員申請表格並登記商戶機印發票正本。

(d) 參加抽獎

- (1) 宣佈得獎者前，K11 會檢查參加者的抽獎資格。
- (2) 參加每個抽獎時段的抽獎的參加者應當：
 - (i) 在其中一個相應抽獎時段內於商場作合格交易；
 - (ii) 於同一抽獎時段內登記合格交易；並
 - (iii) 於櫃台掃描由 K11 員工提供的二維碼，而機會將以電子券形式直接發送到參加者的「K11 HK」流動應用程式內的電子錢包。
- (3) 每個抽獎時段的得獎者（“**得獎者**”）名額及獎品（“**獎品**”）詳情已在本條款及細則第 2(a) 條所標明。

以下為有關獎品得獎機制的一些示例：

示例 1：

假設一名金卡會員於 2020 年 9 月 18 日下午 2 時正 - 下午 3 時 59 分其間在商場內進行了港幣 14,000 元合格交易，並在相應的抽獎時段內進行登記，他/她可獲 2 次機會。如果他/她成為第 30 名得獎者，他/她將獲得 Bose 眼鏡（方款）中小碼（亞洲版）。

示例 2：

假設一名金卡會員於 2020 年 9 月 19 日下午 8 時正 - 下午 9 時 59 分其間在商場內進行了港幣 200,000 元合格交易，並在相應的抽獎時段內進行登記，他/她可獲 10 次機會。如果他/她成為頭 10 名得獎者，他/她將獲得 iPhone 11 Pro 256GB 太空灰。

- (4) 抽獎將按照本條款及細則第 2(a) 條所標明的抽獎時間進行，以 K11 電腦系統隨機抽出得獎者。
- (5) 得獎名單將於 2020 年 9 月 28 日公佈於星島日報及英文虎報。每位得獎者將在按照本條款及細則第 2(a) 條所標明的得獎者公告時間，透過推送通知得到通知及領獎二維碼（“**領獎二維碼**”），另 K11 將根據得獎者於 KLUB 11 登記的電郵地址於 3 個工作天內發送得獎通知。得獎者須根據推送通知及電郵所示之領獎地點及其他領獎詳情，包括領獎限期，到領獎地點出示相關領獎二維碼以換領獎品。

3. 適用於抽獎的特別條款及細則

(a) 定義

(1) 電子貨幣

“電子貨幣”指信用卡、借記卡、Android Pay、Apple Pay、Samsung Pay、WeChat

Pay、拍住賞、支付寶、銀聯閃付的支付憑據及八達通卡簽賬。

(2) 合格收據

“合格收據”是指：

- i. 商場商戶於合格交易發出的有效機印收據正本。該收據應在相關的抽獎時段以及合格交易當日發出；及
- ii. 印有抽獎時段的參加者的姓名的相應電子貨幣支付憑據。

K11 不接受任何影印或手寫的收據或支付憑據。K11 有權拒絕接受任何 K11 懷疑是無效的、偽造的或虛假交易產生等原因的收據或支付憑據，且毋須作任何解釋。

(3) 合格交易

“合格交易”是指參加者與商場的商戶以電子貨幣付款的交易，但不包括以下任何一項：

- i. 任何現金付款
- ii. 單筆支出低於港幣 50 元；
- iii. 購買任何種類的會籍；
- iv. 購買任何預付產品、現金禮券、禮品卡或贈券、儲值卡或預付卡(Ruby Tuesday 除外)；
- v. 購買表演/活動/展覽入場券；
- vi. 使用 K11 禮券進行支付；
- vii. 為八達通卡、充值卡或預付卡增值；
- viii. 貨幣兌換；
- ix. 在 K11 購物藝術館、凱悅酒店、K11 ARTUS、K11 Atelier (包括 Victoria Dockside 及 King's Road)和香港瑰麗酒店進行的任何交易；
- x. 在 Victoria Playpark 及欣圖軒進行的任何交易；
- xi. 任何銀行交易；
- xii. 慈善捐贈；
- xiii. 任何帳單支付（包括但不限於電訊或公用事業帳單支付）；及
- xiv. 參加者與 K11 不時指定的任何商場的商戶（不論事先通知與否）之間的任何其他交易。

(4) 本條款及細則中未定義的條件應與 KLUB 11 計劃中的條款及細則含義相同。

(b) 複製合格收據

K11 有權將提交予 K11 的合格收據複製成電子版本，並保留該電子版本用於審計目的。

(c) 於合格收據上做標記

K11 有權於每張用於兌換抽獎號碼的合格收據上做標記，該等做過標記的合格收據不可再次用於兌換其他獎品或禮遇。

(d) 個人資料

本活動收集所得的個人資料只會用於抽獎相關的目的。除非獲得參加者同意，否則此等個人資料不會用於其他用途。

(e) 不可兌換

所有獎品不可兌換現金或其他禮品。獎品受相關條款及細則約束。

(f) 不承擔責任

K11 不是獎品的提供者。K11 對獎品所提供的商品和服務的質量及其任何替換或退款不承擔任何責任。

K11 亦不對獎品為可銷售品質或適合任何目的作保證。K11 不對該等產品及服務承擔任何責任，而參加者將放棄其追究 K11 的任何性質的所有權利及利益（如有）。

(g) 商戶及 K11 之僱員不可參加抽獎

穿著公司制服或佩戴員工証的 K11 及商場商戶之僱員不可參加抽獎，以示公允。

4. 適用於抽獎的一般條款及細則

(a) 解釋

本條款及細則的解釋權歸 K11。如有任何爭議，以 K11 對相關方作出的最終決定為準。

(b) 以英文版本為準

本條款及細則的中文版本僅供參考，若英文版本與中文版本的規定不一致，以英文版本為準。

(c) 適用法律

本條款及細則受香港特別行政區法律管轄。

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K11 Loyalty Program Limited 於 2020 年 9 月 8 日發布。