

**TERMS AND CONDITIONS IN RESPECT OF
KLUB 11 Member Exclusive Parking Privilege**

1 Applicable Activity

By participating in the activity organized by K11 Loyalty Program Limited (“**KLUB 11**”) as set out in clause 2 below (the “**Activity**”), a participant is deemed to have read, understood and agreed to the terms and conditions applicable to the Activity (“**Terms and Conditions**”).

2 The details of Activity

Activity: KLUB 11 Member Exclusive Parking Privilege

Promotion Period: Fridays, Saturdays, and Sundays between 5 June 2026 – 28 June 2026 (both days inclusive)

Redemption Hours: 10AM – 10PM

2.1 Promotional Offer (“Offer”)

During the Promotion Period, participants who are both KLUB 11 Members and K Dollar Program Members and have bound their KLUB 11 Membership with their corresponding K Dollar Program Membership (“**Members**”), subject to these Terms and Conditions, may redeem the 2 hours of parking offer e-Voucher (“**Parking e-Voucher**”) on Fridays, Saturdays and Sundays of Eligible Transaction (as defined below) by registering the Eligible Receipt(s) via the “K11 HK” Mobile App upon single minimum spending of HK\$100 at the merchants of K11 MUSEA.

3 General Terms & Conditions applicable to the Activity

- 3.1 This Offer is valid from 5 June 2026 to 28 June 2026 and only applicable to KLUB 11 Members.
- 3.2 To redeem this Offer, KLUB 11 Members **must redeem their Parking e-Voucher from “My Wallet” in “K11 HK” App**, and must park their private cars in the K11 MUSEA Car Park.
- 3.3 Based on the approval time of Eligible Transaction in KLUB 11’s system record, each Member is eligible to earn the Parking e-Voucher once per week (i.e. Monday – Sunday) and a maximum of 4 times during the entire Promotion Period.
- 3.4 The Parking e-Voucher(s) will be credited to the member’s account of KLUB 11 Hong Kong in the form of e-Voucher. Free-parking hours will only be granted upon successful redemption of the Parking e-Voucher in “K11 HK” App. The usage of Parking e-Voucher is subject to the Terms and Conditions of the e-Voucher.
- 3.5 This Offer and parking spaces are available on a first-come-first-served basis, while stocks last.

- 3.6 This Offer can only be used on the day (i.e. Friday/Saturday/Sunday) the private car enters the K11 MUSEA Car Park and based on the actual time of entry into the K11 MUSEA Car Park (according to KLUB 11 records, which shall be final and conclusive), and shall only be redeemable for private cars parked in the K11 MUSEA Car Park.
- 3.7 Parking for part of an hour shall be charged as a full hour.
- 3.8 This Offer cannot be refunded, exchanged for cash or other services or products.
- 3.9 For additional hours of parking beyond the Parking Offer, the regular parking hourly rate applies.
- 3.10 This Offer is only applicable to hourly rate private cars only.
- 3.11 This Offer is not applicable for any additional charges incurred at the "Paid EV Parking Space".
- 3.12 This Offer may be used in conjunction with any other parking offers (except K11 MUSEA Day Parking and Night Parking Privilege).
- 3.13 KLUB 11 reserves the right to amend these Terms and Conditions at any time without prior notice.
- 3.14 In case of disputes, KLUB 11 reserves the right of final decision on all related matters and shall be final and binding on all parties concerned.
- 3.15 In the event of discrepancy or inconsistency between English and Chinese versions of these Terms and Conditions, the English version shall prevail.
- 3.16 Other KLUB 11 Loyalty Programme Terms and Conditions and K11 MUSEA Car Park Terms and Conditions apply.
- 3.17 These Terms and Conditions shall be governed by the laws of the Hong Kong Special Administrative Region.

4 Special Terms and Conditions applicable to the Activity

4.1 Terms Used

4.1.1 "Eligible Receipt" means an original machine-printed receipt issued by a merchant at K11 MUSEA on the date of redemption for an Eligible Transaction. KLUB 11 does not accept any photocopies or hand-written receipts and reserves the right not to accept any receipts that KLUB 11 suspects to be invalid, forged or issued not for genuine transactions or on other grounds without any need for explanation.

4.1.2 "Eligible Transaction" means a customer transaction between Members and any designated merchant at K11 MUSEA using Electronic Payment but excludes:

- a) Any single spending below HKD50;
- b) Any spending by cash;
- c) Any transactions where the invoice and the payment slip are not issued from the same branch of K11 Merchants as defined under KLUB 11 Loyalty Programme Terms and Conditions;
- d) Any purchase of any kinds of membership(s);

- e) Any purchase of pre-paid items, cash Vouchers, gift cards or coupons, stored value cards or pre-paid cards;
- f) Any purchase of show/event/exhibition tickets and other ticketing services;
- g) Any payments using K Dollars and/or K11 physical or electronic gift Vouchers;
- h) Any payments using cash Vouchers, gift cards, gift coupons, stored value cards or pre-paid cards of merchants at K11 MUSEA;
- i) Adding value to Octopus cards, stored value cards or pre-paid cards;
- j) Currency exchange;
- k) Any transactions at Hyatt Regency Hotel, K11 ARTUS, K11 Atelier (including Victoria Dockside & King's Road) and Rosewood Hong Kong;
- l) Any transactions at Victoria Playpark, D Mind & the Prince and Gentry Club;
- m) Charity donations;
- n) Any bill payment (including but not limited to payment of telecommunication or utility bills);
- o) Any bank transactions; spending at travel agent and insurance transactions;
- p) Any online shopping or payment;
- q) EPS cash withdrawal or credit card cash withdrawal;
- r) Any other transactions as specified by K11 Loyalty Program Limited ("KLUB 11") as ineligible transactions; and
- s) Any spending at particular merchants as stated in KLUB 11 Loyalty Programme Terms and Conditions (which may be updated from time to time without prior notice)

4.1.3 "Electronic Payment" means transaction by credit cards, debit cards, EPS, Android Pay, Apple Pay, BoC Pay, PayMe, Samsung Pay, WeChat Pay, Tap & Go, Alipay, Quick Pass and Octopus cards.

4.1.4 "KLUB 11 Loyalty Programme Terms and Conditions" means the terms and conditions listed at <https://klub-11.com/program-terms-and-conditions/> (which may be updated by KLUB 11 from time to time).

4.1.5 Other terms not defined in these Terms and Conditions shall have the same meanings as defined in the KLUB 11 Loyalty Programme Terms and Conditions and K11 MUSEA Car Park Terms and Conditions.

4.2 Registration of Eligible Transactions

- a) For the purpose of calculating the Eligible Transactions spending, all Eligible Transactions spending is required to be registered in accordance with the KLUB 11 Loyalty Programme Terms and Conditions
- b) Registration shall be done within seven (7) days from the date of the Single Transaction Spending / relevant Transaction or other period as specified by KLUB 11 from time to time.
- c) A Member shall forthwith inform KLUB 11 of any transaction where Benefits (as defined in the KLUB 11 Loyalty Programme Terms and Conditions) /K Dollars have been earned/ obtained/ redeemed but such transaction is subsequently cancelled, refunded or reversed for whatever reason. In such circumstances, if the Member fails to inform KLUB 11 but it has come to the knowledge of KLUB 11 of those cancelled, refunded or reversed transaction(s), then either: (a) the Member shall pay to KLUB

11 forthwith upon notice from KLUB 11 for the value of the Benefits/ K Dollars, which value shall be determined by KLUB 11 in its sole and absolute discretion; or (b) KLUB 11 shall be entitled to deduct the Benefits/K Dollars earned from the said transaction(s) from his/her account. The Member agrees that the aforesaid payment by the Member to KLUB 11 is an agreed liquidated damage but not a penalty.

Issued by K11 Loyalty Program Limited on 5 June, 2026.

有關 KLUB 11 會員專享泊車優惠

之條款及細則

1 適用活動

每位參與 K11 Loyalty Program Limited (「KLUB 11」) 舉辦下述第 2 條的活動 (「活動」) 的參與者將被視為已閱讀、理解及同意適用於活動的條款及細則 (「條款及細則」)。

2 活動詳情

活動： KLUB 11 會員專享泊車優惠

推廣期： 2026年6月5日至2026年6月28日 逢星期五，星期六及星期日(首尾兩天包括在內)

換領時間： 上午 10 時至下午 10 時

2.1 推廣優惠(「優惠」)

於推廣期內，同時登記成為 KLUB 11 會員及 K Dollar 獎賞計劃會員，並將其 KLUB 11 會籍綁定其相應的 K Dollar 獎賞計劃會籍的參與者 (「會員」)，根據下列條款及細則，凡星期五，星期六及星期日於 K11 MUSEA 停車場泊車，並憑合資格收據登記同日 K11 MUSEA 商戶單筆滿 HK\$100 合資格交易，即可換領兩小時泊車優惠券 (「泊車電子優惠券」)。

3 一般適用的條款及細則：

3.1 此優惠有效期為 2026 年 6 月 5 日至 2026 年 6 月 28 日，並只適用於 KLUB 11 會員。

3.2 KLUB 11 會員必須於「K11 HK」流動應用程式「我的錢包」內兌換泊車優惠券，並於 K11 MUSEA 停車場內泊車，方可享用此優惠。

3.3 根據 KLUB 11 系統記錄的合資格交易批核時間，每位會員每週只限換領泊車電子優惠券 1 次 (即星期一至日)，並於整個推廣期內最多可換領 4 次。

3.4 此優惠將以電子優惠券形式存入會員的 KLUB 11 香港賬戶。成功完成兌換之泊車電子優惠券方可計入免費泊車時數。泊車優惠券的使用須受其優惠券上的條款及細則約束。

- 3.5 此優惠名額及車位數量有限，先到先得。
- 3.6 此優惠只可於車輛進入 K11 MUSEA 停車場當日使用（即星期五，星期六及星期日），並以車輛駕進 K11 MUSEA 停車場之實際時間計算（根據 KLUB 11 的記錄為最終決定），而此優惠只限用於停泊於 K11 MUSEA 停車場的車輛。
- 3.7 停泊不足 1 小時將作 1 小時計算。
- 3.8 此優惠不可退回、兌換現金或其他服務或產品。
- 3.9 如停泊時間超過此優惠之泊車時限，所有額外泊車時數將會以一般泊車時租收費計算。
- 3.10 此優惠只適用於時租私家車。
- 3.11 此優惠不適用於任何「電動車收費充電區」的附加收費。
- 3.12 此優惠可與其他泊車優惠同時使用（K11 MUSEA 日泊及夜泊優惠除外）。
- 3.13 KLUB 11 有權隨時修改本條款及細則，而毋須事先通知。
- 3.14 如有任何爭議，KLUB 11 保留最終決定權及對相關方作出的最終決定為準。
- 3.15 如本條款及細則之中英文版本有任何差異，一概以英文版本為準。
- 3.16 須受其他 KLUB 11 會員獎賞計劃條款及條件及 K11 MUSEA 停車場條款及細則約束。
- 3.17 本條款及細則受香港特別行政區法律管轄。

4 活動適用的特殊條款與細則

4.1 用語定義

4.1.1 「合資格收據」是指 K11 MUSEA 商戶在兌換日期所發出之合資格交易的機印單據正本。KLUB 11 不接受任何影印本或手寫收據，並保留權利拒不接受其懷疑為無效、偽造或非針對真實交易發出的任何收據或基於其他理由拒不接受任何收據，而無需作出任何解釋。

4.1.2 「合資格交易」是指會員與任何 K11 MUSEA 指定商戶之間以電子貨幣付款的交易，但不包括：

- a) 單筆支出低於港幣 50 元的交易；
- b) 以現金支付的交易；
- c) 商戶發票及電子支付憑單非由於 KLUB 11 會員獎賞計劃條款和條件所定義之

- K11 商戶的同一間分店發出之任何交易；
- d) 購買任何種類的會籍；
 - e) 購買預付產品、現金券、禮品卡或優惠券、儲值卡或預付卡；
 - f) 購買表演/活動/展覽入場券及其他購票服務；
 - g) 使用 K Dollar 及/或 K11 電子或實體禮券進行支付；
 - h) 於 K11 MUSEA 使用商戶之現金券、禮品卡或優惠券、儲值卡或預付卡進行支付；
 - i) 為八達通卡、儲值卡或預付卡增值；
 - j) 貨幣兌換；
 - k) 在凱悅酒店、K11 ARTUS、K11 Atelier (包括 Victoria Dockside 及 King's Road) 和香港瑰麗酒店進行的任何交易；
 - l) 在 Victoria Playpark、D Mind & the Prince 和 Gentry Club 進行的任何交易；
 - m) 慈善捐款；
 - n) 任何帳單支付 (包括但不限於電訊或公用事業帳單支付)；
 - o) 任何銀行交易；旅行社消費；保險交易；
 - p) 任何網上購物或線上支付；
 - q) EPS 現金提款或信用卡提款；
 - r) 任何被 K11 Loyalty Program Limited ("KLUB 11") 歸類為不合格交易的任何交易；及
 - s) 任何於 KLUB 11 會員獎賞計劃條款及細則(可能會不時更新恕不事先通知)內的商戶的交易。

4.1.3 「電子貨幣」指信用卡、借記卡、易辦事、Android Pay、Apple Pay、BoC Pay、PayMe、Samsung Pay、WeChat Pay、拍住賞、支付寶、銀聯閃付及八達通卡簽賬。

4.1.4 「KLUB 11 會員獎賞計劃條款和條件」指的是列在 <https://klub-11.com/zh-hk/program-terms-and-conditions/> 上的條款和條件 (KLUB 11 可能會不時更新)。

4.1.5 其他沒有在本條款和條件中定義的條款與 KLUB 11 會員獎賞計劃條款及條件所作的定義具有相同的涵義。

4.2 合資格交易登記

- a) 所有合資格交易須根據 KLUB 11 會員獎賞計劃條款及細則作出登記，方會計算在合資格交易的消費金額內。

- b) 登記應在單筆交易支出/相關交易之日起七（7）天內或 KLUB 11 不時規定的其他期限內完成。
- c) 會員在任何交易中獲得/兌換的福利(定義請參考 KLUB 11 會員獎賞計劃條款及細則)/K Dollar，而該交易隨後由於任何原因被取消、退款或撤銷，會員應立即通知 KLUB 11。在這種情況下，如果會員沒有通知 KLUB 11 但 KLUB 11 知悉該等被取消、退款或撤銷的交易，則：(a)會員須在收到 KLUB 11 的通知時立即就該福利向 KLUB 11 支付有關價值，而 KLUB 11 擁有唯一及絕對酌情權決定該福利之價值；或 (b)KLUB 11 有權從其帳戶中扣除由上述交易所獲得的 K Dollar。會員同意向 KLUB 11 支付上述款項為約定的違約賠償金，而並不是罰款。

K11 Loyalty Program Limited 於 2026 年 6 月 5 日發布。