

**TERMS AND CONDITIONS IN RESPECT OF
"CHIIKAWA ARTIVERSE Exhibition" Admission Privileges
(1 August 2026 – 6 September 2026)**

1 Applicable Activity

By participating in the activity organized by K11 Loyalty Program Limited ("**KLUB 11**") as set out in clause 2 below (the "**Activity**"), a participant is deemed to have read, understood and agreed to the terms and conditions applicable to the Activity ("**Terms and Conditions**").

2 The details of Activity

Activity: "CHIIKAWA ARTIVERSE Exhibition" Admission Privileges
Promotion Period: 1 August 2026 – 6 September 2026 (both days inclusive)
Redemption Hours: 10AM - 10PM
Place of Redemption:

Sites	Location
K11 MUSEA	Concierge, B1, K11 MUSEA
K11 Art Mall	Koncierge, G/F, K11 Art Mall

2.1 Reward: Admission Privileges

During the Promotion Period, participants who are both KLUB 11 Members and K Dollar Program Members and have bound their respective KLUB 11 Membership with their corresponding K Dollar Program account ("**Members**"), subject to these Terms and Conditions, may redeem the following privileges ("**Privileges**") upon presenting a valid "CHIIKAWA ARTIVERSE Exhibition" (The World of CHIIKAWA's Art) Entry Wristband or Ticket QR code ("**Admission**") in person at the Place of Redemption of K11 MUSEA and/or K11 Art Mall:

Privileges ("e-Voucher(s)")
<u>Designated Merchants at K11 MUSEA</u>
Dining Privileges • Blooms Coffee e-Voucher x 1 • Dab-pa e-Voucher x 1 • EBIHA e-Voucher x 1 • G Bar e-Voucher x 1 • Glasshouse Greenery e-Voucher x 1 • Kaiyo e-Voucher x 1 • Laderach e-Voucher x 1 • More Yogurt e-Voucher x 1 • Red Room e-Voucher x 1 • SUNNY BOWL e-Voucher x 1 • Takano Ramen e-Voucher x 1 • Tokachi Milky e-Voucher x 1 • Ukiyo e-Voucher x 1

- VELO e-Voucher x 1
- Yakiniku Lugi & SOMA e-Voucher x 1
- Yung's Bistro e-Voucher x 1

Shopping Privileges

- **Fashion & Beauty**
 - ARMANI beauty e-Voucher x 1
 - BABOR e-Voucher x 1
 - Barbour e-Voucher x 1
 - Bath & Body Works e-Voucher x 1
 - BYREDO e-Voucher x 1
 - CANVAS e-Voucher x 1
 - I.T e-Voucher x 1
 - J-01 e-Voucher x 1
 - JNBY+ e-Voucher x 1
 - Kailas e-Voucher x 1
 - Lancome e-Voucher x 1
 - mtm labo e-Voucher x 1
 - Penhaligon's e-Voucher x 1
 - Sephora e-Voucher x 1
 - The Holiday Project e-Voucher x 1
 - UGG e-Voucher x 1
- **Lifestyle**
 - Petit Bazaar e-Voucher x 1
 - RAVIPA e-Voucher x 1

Designated Merchants at K11 Art Mall

Dining Privileges

- Match² Taiwanese Kitchen e-Voucher x 1
- Mister Donut e-Voucher x 1
- Mita Seimenjo e-Voucher x 1
- Orchid Padaria e-Voucher x 1
- Smile TM Froyo . Cake . Gift e-Voucher x 1
- Teppei Syokudo e-Voucher x 1
- The 24. ST e-Voucher x 1

Shopping Privileges

- **Fashion & Beauty**
 - SALOMON e-Voucher x 1
 - Sephora e-Voucher x 1

Redemption Restrictions to the Privileges

- (a) The Privileges is only applicable to the Members who become a KLUB 11

Hong Kong Member and a K Dollar Program Hong Kong Member, and have bound their KLUB 11 Hong Kong Membership with their corresponding K Dollar Program Hong Kong account.

- (b) Each Member is entitled to redeem the Privileges once only during the entire Promotion Period, which is available on a first-come-first served basis.
- (c) Each Member must present the valid Admission and redeem the Privileges in person at the Place of Redemption of K11 MUSEA and/or K11 Art Mall.
- (d) Screenshots and photocopies, defaced or damaged Admission will not be accepted. KLUB 11 reserves the right not to accept any Admission that KLUB 11 suspects to be invalid, forged or on other grounds without any need for explanation.
- (e) The Privileges will be credited to the Members' KLUB 11 Hong Kong account in the form of e-vouchers. The usage right of the e-Voucher(s) are subject to the terms and conditions as stated on the e-Voucher(s) and the relevant terms and conditions of the merchants who accept such e-Voucher(s). Each of the e-Voucher(s) can only be used on or before the expiry date as stated on the respective e-Voucher(s).

3. Special Terms and Conditions applicable to the Activity

3.1. Terms Used

- 3.1.1. **"KLUB 11 Loyalty Programme Terms and Conditions"** means the terms and conditions listed at <https://klub-11.com/program-terms-and-conditions/> (which may be updated by KLUB 11 from time to time).
- 3.1.2. Other terms not defined in these Terms and Conditions shall have the same meanings as defined in the KLUB 11 Loyalty Programme Terms and Conditions.

3.2. Verification of Identity

Members are required to present his or her KLUB 11 and K Dollar Program e-membership card and show the linkage of the two memberships for verification at the time of redemption.

3.3. No Exchange

The Rewards cannot be exchanged for cash, other gifts or privileges.

3.4. Limited Stock

The Reward are offered on a first-come-first-served basis whilst stocks last.

3.5. Quality of Goods and Services

Goods and services to be redeemed under the Reward are not provided by KLUB 11. KLUB 11 shall not be liable for the quality of such goods and services and any replacement or refund thereof.

3.6. No Liability

KLUB 11 does not warrant that the products and services offered by individual merchants or redeemed by the participants in the Activity are of any merchantable

quality or fit for any purpose, and disclaims all liability in relation to such products and services or the Reward. Any participants in the Activity shall waive all his/her rights and interests, if any, of any natures to pursue against KLUB 11.

3.7. No Warranty

KLUB 11 is not the provider of the services and/or goods to be redeemed e-Voucher(s) and makes no representation or warranty in relation to the same. KLUB 11 shall not be liable for any loss or damage whatsoever or for personal injury which is suffered or sustained, as a result of taking or using any such services or products, except for any liability which cannot be excluded by law.

3.8. Termination of the Activity

KLUB 11 has the right to suspend, terminate or cancel the Activity at any time without any prior notice.

4. General Terms and Conditions applicable to the Activity

4.1. Amendment

KLUB 11 has the right to amend any these Terms and Conditions at any time without any prior notice.

4.2. Interpretation

KLUB 11 has the right to interpret these Terms and Conditions. In case of disputes, the decision of KLUB 11 will be final and binding on all parties concerned.

4.3. English Version Prevails

The Chinese version of these Terms and Conditions are for reference only. In case of discrepancies between the provisions of the English version and the Chinese version, the English version shall prevail.

4.4. Governing Laws

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

Issued by K11 Loyalty Program Limited on 31 July, 2026.

有關「CHIIKAWA ARTIVERSE」特展入場憑證禮遇
(2026 年 8 月 1 日至 2026 年 9 月 6 日)
之條款及細則

1 適用活動

透過參與下文第 2 條中所載由 K11 Loyalty Program Limited (「KLUB 11」) 組織的活動 (「活動」)，參與者將被視為已閱讀、理解並同意適用於活動的條款及細則 (「條款及細則」)。

2 活動詳情

活動： 「CHIIKAWA ARTIVERSE」特展入場憑證禮遇

推廣期： 2026年8月1日至2026年9月6日 (首尾兩天包括在內)

換領時間： 上午 10 時至晚上 10 時

換領地點：

場地	地點
K11 MUSEA	K11 MUSEA 地庫 1 樓服務台
K11 Art Mall	K11 Art Mall 地下禮賓部

2.1 獎賞：入場憑證禮遇

於推廣期內，同時登記為 KLUB 11 會員及 K Dollar 獎賞計劃會員，並將其 KLUB 11 會籍綁定其相應的 K Dollar 獎賞計劃會籍的參與者 (「會員」)，親身前往 K11 MUSEA 及/或 K11 Art Mall 的換領地點出示由有效的「CHIIKAWA ARTIVERSE」特展 (吉伊卡哇：藝術宇宙) 入場手帶或入場二維碼 (「入場憑證」) 即可換領以下禮遇 (「禮遇」)，受條款及細則約束。

禮遇 (「電子禮券」)
K11 MUSEA 精選商戶
美食禮遇
• Blooms Coffee 電子禮券 x 1 • 稻成 電子禮券 x 1 • 蝦霸 電子禮券 x 1 • G Bar 電子禮券 x 1

- Glasshouse Greenery 電子禮券 x 1
- Kaiyo 電子禮券 x 1
- Laderach 電子禮券 x 1
- More Yogurt 電子禮券 x 1
- Red Room 電子禮券 x 1
- 幸福食堂 電子禮券 x 1
- 多賀野 電子禮券 x 1
- Tokachi Milky 電子禮券 x 1
- Ukiyo 電子禮券 x 1
- VELO 電子禮券 x 1
- Yakiniku Lugi & SOMA 電子禮券 x 1
- 鏞鏞. 藝嚐館 電子禮券 x 1

購物禮遇

- 時裝及美容
 - ARMANI beauty 電子禮券 x 1
 - BABOR 電子禮券 x 1
 - Barbour 電子禮券 x 1
 - Bath & Body Works 電子禮券 x 1
 - BYREDO 電子禮券 x 1
 - CANVAS 電子禮券 x 1
 - I.T 電子禮券 x 1
 - J-01 電子禮券 x 1
 - JNBY+ 電子禮券 x 1
 - Kailas 電子禮券 x 1
 - Lancome 電子禮券 x 1
 - mtm labo 電子禮券 x 1
 - Penhaligon's 電子禮券 x 1
 - Sephora 電子禮券 x 1
 - The Holiday Project 電子禮券 x 1
 - UGG 電子禮券 x 1

- **生活品味**

- Petit Bazaar 電子禮券 x 1
- RAVIPA 電子禮券 x 1

K11 Art Mall 精選商戶

美食禮遇

- 麻吉灶咖 電子禮券 x 1
- Mister Donut 電子禮券 x 1
- 三田製麵所 電子禮券 x 1
- 君蘭麵包廠 電子禮券 x 1
- Smile™ Froyo . Cake . Gift 電子禮券 x 1
- 哲平食堂 電子禮券 x 1
- The 24. ST 電子禮券 x 1

購物禮遇

- **時裝及美容**

- SALOMON 電子禮券 x 1
- Sephora 電子禮券 x 1

獎賞換領限制

- a) 禮遇只適用於 KLUB 11 香港會員及 K Dollar 香港獎賞計劃會員，並將其 KLUB 11 香港會籍綁定其相應的 K Dollar 獎賞計劃香港會籍以換領獎賞。
- b) 整個推廣期間，每位會員最多只可換領獎賞一次。獎賞數量有限，先到先得，換完即止。
- c) 每位會員必須親身前往 K11 MUSEA 及/或 K11 Art Mall 換領地點出示有效入場憑證換領禮遇。
- d) 截圖及影印、污損或損壞的入場憑證恕不接受。KLUB 11 有權不接受任何 KLUB 11 懷疑為無效、偽造或其他理由的入場憑證，而無需作出任何解釋。
- e) 禮遇將以電子禮券的形式記入會員的 KLUB 11 香港賬戶。電子禮券的使用須遵守電子禮券上說明的條款及細則以及受該電子禮券的商戶的相關條款及細則約束。每張電子禮券只可於其指定到期日或之前使用。

3. 適用於活動的特別條款及細則

3.1. 定義

3.1.1. 「KLUB 11 會員獎賞計劃條款和條件」指的是列在 <https://klub-11.com/program-terms-and-conditions/> 上的條款和條件（KLUB 11 可能會不時更新）。

3.1.2. 其他沒有在本條款和條件中定義的條款與 KLUB 11 會員獎賞計劃條款及條件所作的定義具有相同的涵義。

3.2 核實身份

KLUB 11 會員於換領時須出示其 KLUB 11 會員和 K Dollar 獎賞計劃會員的電子會員卡和顯示兩個會籍已被綁定，以作核實。

3.3 不可兌換

獎賞不可兌換現金、其他禮品或禮遇。

3.4 庫存有限

獎賞依照先到先得的原則提供，送完為止。

3.5 商品和服務品質

該些使用本活動電子禮券換領的產品和服務並非由 KLUB 11 提供。KLUB 11 不對該等產品及服務的品質承擔責任，亦不對產品及服務提供任何更換或退款。

3.6 不承擔責任

KLUB 11 不保證在本次活動中個別商戶提供或參與者兌換的產品和服務及獎賞具有任何可銷售品質或適合任何用途，並且不承擔與該等產品和服務及獎賞有關的所有責任。活動參與者須放棄對 KLUB 11 追究任何性質的所有權利和利益（如有）。

3.7 不作保證

KLUB 11 並不是是次用電子禮券換領的任何產品/服務的供應商因此並不對上述產品/服務作任何表述或保證。因享用該等產品及/或服務而造成的損失或破壞，或人身傷害，KLUB 11 概不負責，法律規定之責任除外。

3.8 終止活動

KLUB 11 有權隨時延遲，終止或取消活動而毋須事先通知。

4 適用於活動的一般條款及細則

4.1 修改

KLUB 11 有權隨時修改本條款及細則，而毋須事先通知。

4.2 解釋

本條款及細則的解釋權歸 KLUB 11。如有任何爭議，以 KLUB 11 對相關方作出的最終決定為準。

4.3 以英文版本為準

本條款及細則的中文版本僅供參考，若英文版本與中文版本的規定不一致，以英文版本為準。

4.4 適用法律

本條款及細則受香港特別行政區法律管轄。

K11 Loyalty Program Limited 於 2026 年 7 月 31 日發布。