

TERMS AND CONDITIONS IN RESPECT OF
Visa Card Promotion 2026
(From 1 September 2026 to 31 October 2026)

1 Applicable Activity

By participating in the activity organized by K11 Loyalty Program Limited (“KLUB 11”) as set out in Clause 2 below (the “**Activity**”), a participant is deemed to have read, understood and agreed to the terms and conditions applicable to the Activity (“**Terms and Conditions**”).

2 The details of the Activity

Activity: Visa Card Promotion 2026
Promotion Period: 1 September 2026 to 31 October 2026 (both days inclusive)
Redemption Hours: 10AM – 10PM
Place of Redemption:

Sites	Location
K11 MUSEA	Concierge, B1, K11 MUSEA
K11 Art Mall	Concierge, G/F, K11 Art Mall

2.1 Promotional Offer 1: Spending Reward

During the Promotion Period, participants who are both KLUB 11 Members and K Dollar Program Members and have bound their respective KLUB 11 Membership with their corresponding K Dollar Program Membership (“**Members**”), subject to these Terms and Conditions, may redeem the following rewards (“**Rewards**”) on the date of Eligible Transaction upon cumulative same-day spending the designated amount at the merchants of K11 MUSEA or K11 Art Mall with the same Eligible Visa Card or the same electronic Eligible Visa Card bounded with the Eligible Mobile Payment:

Cumulative Same-Day Spending Amount	Rewards (“E-Vouchers”)	
	K11 MUSEA	K11 Art Mall
HK\$15,000 to HK\$49,999	1 x HK\$500 e-Voucher	
HK\$50,000 or above	4 x HK\$500 e-Vouchers	

Cumulative Same-Day Spending of Promotional Offer 1 is calculated based on a maximum of 4 Eligible Receipts issued by the merchants at the same site (i.e. either K11 MUSEA or K11 Art Mall) using the same Eligible Visa Card or the same electronic Eligible Visa Card bounded with the Eligible Mobile Payment and each Eligible Receipt must contain a minimum spending of HK\$50 (excluding spending by K Dollar(s) and/or K11 physical/electronic gift voucher(s) and/or any physical/electronic gift voucher(s) issued by merchants. Cumulative Same-Day Spending amount

applies to the net amount after deduction of all applicable discounts, cash vouchers, and/or gift cards etc.

In case of more than four (4) Eligible Receipts are registered by a Member on the same day during the Promotion Period, the four (4) Eligible Receipts with the highest spending amount will be taken into account for the purpose of redeeming the Rewards.

Members must register their Eligible Transactions with their physical Eligible Visa Card, Eligible Receipts and the corresponding original electronic payment slips or the screenshots of transaction records of the mobile payment tools bound with the Eligible Visa Card from the same site (i.e. either K11 MUSEA or K11 Art Mall) at the respective Place Of Redemption of K11 MUSEA or K11 Art Mall from which Eligible Receipts are obtained to redeem the Promotional Offer 1 on the date of the Eligible Transaction(s).

The use of the e-Voucher(s) are subject to the terms and conditions as stated on the e-Voucher(s) and the relevant terms and conditions of the Participating Merchants for HK\$500 e-Voucher(s).

2.2 Promotional Offer 2: Parking Privilege at K11 MUSEA

During the Promotion Period, Members can enjoy additional 1 hour of complimentary parking at K11 MUSEA upon redemption of Promotional Offer 1 at K11 MUSEA on the date of Eligible Transaction at K11 MUSEA.

2.3 Promotional Offer 3: Visa Instant Earn Offer

During the Promotion Period, holders of the Eligible Visa Card or the Eligible Visa Card bounded with the Eligible Mobile Payment who successfully bind their Visa card with KLUB 11 account via "K11 HK" App for the first time and may earn 50 K Dollars reward on the date of Eligible Transaction upon making the Eligible Transaction at the designated Visa Instant Earn Merchants of K11 MUSEA or K11 Art Mall with the same Eligible Visa Card or the same electronic Eligible Visa Card bounded with the Eligible Mobile Payment.

3 Redemption Restrictions

3.1 Promotional Offer 1:

3.1.1 Each Eligible Visa Card holder shall first become a KLUB 11 Member and a K Dollar Program Member, and bind their KLUB 11 Membership with their corresponding K Dollar Program

account to redeem the Rewards, provided that he or she is not a current KLUB 11 Member and a K Dollar Program Member.

- 3.1.2 To redeem Promotional Offer 1, the Member's name registered for the KLUB 11 and K Dollar Program membership must be the same as the one displayed on the Eligible Visa Card.
- 3.1.3 Promotional Offer 1 can be redeemed and/or enjoyed in conjunction with Promotional Offer 2 and Promotional Offer 3.
- 3.1.4 Promotional Offer 1 can be redeemed in conjunction with Promotional Offer 2 for each tier of Cumulative Same-Day Spending. Promotional Offer 2 cannot be redeemed singly. The redemption of Promotional Offer 2 shall be suspended if the Quota for Promotional Offer 1 is used up.
- 3.1.5 Promotional Offer 1 and/or Promotional Offer 2 can only be redeemed on the day of Eligible Transactions and the Rewards from each tier of Cumulative Same-Day Spending can only be redeemed once on the date of Eligible Transactions by each Member.
- 3.1.6 Members are required to use the same Eligible Visa Card or the same Eligible Visa Card bounded with the Eligible Mobile Payment when making Eligible Transactions to redeem Promotional Offer 1 and/or Promotional Offer 2 upon reaching designated Cumulative Same-Day Spending on the date of Eligible Transactions.
- 3.1.7 All Eligible Receipts must be issued from merchants of the same site with the same Eligible Visa Card or payment account of Eligible Mobile Payment bounded with the same Eligible Visa Card. Members who present a mix of receipts from K11 MUSEA and K11 Art Mall will not be able to enjoy the Promotional Offer 1.
- 3.1.8 Promotional Offer 1 and Promotional Offer 2 are subject to the campaign quota and are offered on a first-come-first-served basis.
- 3.1.9 Each Eligible Receipt can only be used for redemption for each tier of Promotional Offer 1 once.

3.2 Promotional Offer 2:

- 3.2.1 Promotional Offer 2 is only redeemable at K11 MUSEA and can only be redeemed once only on the date of Eligible Transaction at K11 MUSEA upon any same-day redemption of Promotional Offer 1 at K11 MUSEA.
- 3.2.2 Promotional Offer 2 cannot be transferred or exchanged for cash, other products, services or discounts.
- 3.2.3 Promotional Offer 2 shall be redeemed and used on the day of Eligible Transaction(s). It will be forfeited after the redemption date of Promotional Offer 1 without prior notice.

3.3 Promotional Offer 3:

- 3.3.1 Promotional Offer 3 can be redeemed and/or enjoyed in conjunction with Promotional Offer 1 and Promotional Offer 2.
- 3.3.2 Promotional Offer 3 is only applicable to the members who have not bound any Eligible Visa Card in their KLUB 11 account before the Promotion Period.
- 3.3.3 Members must have successfully bound an Eligible Visa Card with their KLUB 11 account in the "My Cards for Instant Earn" section of the "K11 HK" App before making the Eligible Transaction at the designated Visa Instant Earn Merchants of K11 MUSEA or K11 Art Mall with the same Eligible Visa Card or the same electronic Eligible Visa Card bounded with the Eligible Mobile Payment in order to be eligible for the Reward.
- 3.3.4 Promotional Offer 3 is only applicable to the designated Visa Instant Earn Merchants, which can be found in the "My Cards for Instant Earn" section of the "K11 HK" App. The list of merchants may be updated or modified from time to time as its sole discretion, without prior notice, subject to the relevant terms and conditions of such designated Visa Instant Earn Merchants.
- 3.3.5 50 K Dollars reward will be automatically credited to the Member's K Dollar Program account in the form of K Points after the Eligible Transaction is verified and confirmed by KLUB 11.
- 3.3.6 During the entire Promotional Period, each member may only redeem 50 K Dollars reward once.

3.3.7 Promotional Offer 3 cannot be transferred or exchanged for cash, other products, services or discounts.

3.3.8 Promotional Offer 3 is subject to the total incentive amount as stipulated above and the Rewards are offered on a first-come-first-served basis.

4 Special Terms and Conditions applicable to the Activity

4.1 Terms Used

4.1.1 **“Eligible Visa Card”** refers to any physical Visa cards issued in Hong Kong and Mainland China.

4.1.2 **“Eligible Mobile Payment”** refers to a transaction made with an Eligible Visa Card via Apple Pay, Google Pay or Samsung Pay. All transactions made via Alipay, WeChat Pay and other designated payment means / e-Wallet as decided by Visa and split transactions will not be accepted.

4.1.3 **“Eligible Receipt”** means (1) an original machine-printed credit card payment slips issued by a merchant of K11 MUSEA / K11 Art Mall or the screenshots of transaction records of the Eligible Mobile Payment (each with a minimum spending of HK\$50) showing that the Eligible Transaction was settled by an Eligible Visa Card or Eligible Mobile Payment; and (2) the corresponding original machine-printed merchant receipts. KLUB 11 does not accept any photocopies or hand-written receipts and reserves the right not to accept any receipts that KLUB 11 suspects to be invalid, forged or issued not for genuine transactions or on other grounds without any need for explanation.

4.1.4 **“Eligible Transaction”** means a consumer transaction paid by an Eligible Visa Card and/or Eligible Mobile Payment between a Member and a merchant at K11 MUSEA or K11 Art Mall but excludes:

- (a) any single spending below HKD50;
- (b) any spending by cash;
- (c) any transactions where the invoice and payment slip are not issued from the same branch of K11 Merchants as defined under KLUB 11 Loyalty Programme Terms and Conditions;
- (d) any purchase of any kinds of membership(s) (except purchase of membership of PURE Fitness at K11 MUSEA);
- (e) any purchase of pre-paid items, cash vouchers, gift cards or coupons, stored value cards or prepaid cards;
- (f) any purchase of show/event/exhibition tickets and other ticketing services;

- (g) any payments using K Dollars and/or K11 physical or electronic gift vouchers;
- (h) adding value to Octopus cards, stored value cards or pre-paid cards;
- (i) currency exchange;
- (j) any spending at Hyatt Regency Hotel, K11 ARTUS, K11 ATELIER (including Victoria Dockside & King's Road) and Rosewood Hong Kong;
- (k) any spending at Victoria Playpark, D Mind & the Prince and Gentry Club;
- (l) any transactions on the online platform of any merchants of K11 MUSEA or K11 Art Mall;
- (m) charity donations;
- (n) any bill payment (including but not limited to payment of telecommunication or utility bills)
- (o) any bank transactions; spending at travel agent; insurance transactions and transactions at short-term promotion booth;
- (p) any online shopping or payment;
- (q) EPS cash withdrawal or credit card cash withdrawal;
- (r) any other transactions as specified by K11 Loyalty Program Limited ("KLUB 11") as ineligible transactions in Hong Kong; and
- (s) any spending at particular merchants as stated in KLUB 11 Loyalty Programme Terms and Conditions (which may be updated from time to time without prior notice).

4.1.5 **"Participating Merchants for HK\$500 e-Voucher(s)"** shall mean the list of merchants at K11 MUSEA set out in Appendix 1 and the list of merchants at K11 Art Mall set out in Appendix 2 that accept the HK\$500 e-Voucher(s).

4.1.6 **"Participating Merchants"** shall mean the merchants at K11 MUSEA or K11 Art Mall which accept the use of e-Vouchers. The full list of Participating Merchants can be found [here](#).

4.1.7 **"KLUB 11 Loyalty Programme Terms and Conditions"** means the terms and conditions listed at <https://klub-11.com/program-terms-and-conditions/> (which may be updated by KLUB 11 from time to time).

4.1.8 Other terms not defined in these Terms and Conditions shall have the same meanings as defined in the KLUB 11 Loyalty Programme Terms and Conditions.

4.2 Registration of Eligible Transactions

4.2.1 For the purpose of calculating the Eligible Transactions spending, all Eligible Transactions spending is required to be registered in accordance with the KLUB 11 Loyalty Programme Terms and Conditions.

4.2.2 A Member shall forthwith inform KLUB 11 of any transaction where Benefits (as defined in the KLUB 11 Loyalty Programme Terms and Conditions) / K Dollars have been earned/obtained/redeemed but such transaction is subsequently cancelled, refunded or reversed for whatever reasons. In such circumstances, or if the Member fails to inform KLUB 11 but it has come to the knowledge of KLUB 11 of those cancelled, refunded or reversed transaction(s), then either: (a) the Member shall pay to KLUB 11 forthwith upon notice from KLUB 11 for the value of the Benefits, which value shall be determined by KLUB 11 in its sole and absolute discretion; or (b) KLUB 11 shall be entitled to deduct the K Dollars earned from the said transaction(s) from his/her account. The Member agrees that the aforesaid payment by the Member to KLUB 11 is an agreed liquidated damages but not a penalty.

4.3 Keeping of Information

KLUB 11 has the right to record the full name of each Eligible Visa Card holder, payment account holder of Eligible Mobile Payment, the first 6 digits and last 4 digits of their Eligible Visa Card number or payment account number of Eligible Mobile Payment and the spending amount of each Eligible Receipt in the course of redemption for audit purpose. By redeeming Promotional Offer 1, Promotional Offer 2 and Promotional 3. Members agree that KLUB 11 may collect, hold, process and use their personal data in accordance with the Privacy Policy Statement of KLUB 11. For further information about the Privacy Policy Statement and the privacy policy of KLUB 11, please refer to the website at <https://klub-11.com/privacy-policy/>.

4.4 Distribution and Validity Period of e-Vouchers

Rewards redeemed under the Promotional Offer 1 will be distributed to Member's KLUB 11 Loyalty Program Membership account in the form of e-Vouchers. All e-Vouchers are valid until 30 November 2026. Expired e-Voucher will not be accepted. Expired, unused and unredeemed e-Voucher will not be extended, refunded or exchanged for cash.

4.5 Credit and Expiration of K Dollars

K Dollar earned under the Activity will be automatically credited to Members' accounts in the form of Points after the Eligible Transaction is verified and confirmed by KLUB 11 (in any case no later than 14 November 2026). The expiry date of the K Dollar is stated as below:

Date of K Dollar Credited	Expiration Date of K Dollar Credited
1 – 30 September 2026	30 September 2027
1 October – 31 October 2026	31 December 2027

For details on usage of K Dollars, please refer to the K Dollar Program Terms and Conditions at <https://k-dollar.com/program-terms-andconditions/>.

4.6 Copying Eligible Receipts

KLUB 11 has the right to make an electronic copy of each Eligible Receipt or screenshot of the transaction record of Eligible Mobile Payment presented to KLUB 11 in the course of redemption and keep the electronic copies for audit purpose.

4.7 Marking on Eligible Receipts

KLUB 11 has the right to make any marks on each Eligible Receipt presented to KLUB 11 in the course of redemption. Eligible Receipts marked by KLUB 11 cannot be used again for redeeming gifts/ rewards from other promotions unless specified herein.

4.8 Limited Stock

The Rewards are offered on a first-come-first-served basis while stocks last.

4.9 Verification of Identity

KLUB 11 Members are required to present his or her KLUB 11 and K Dollar Program e-membership card and show the linkage of the two memberships for verification at the time of redemption.

4.10 No Exchange

Rewards earned under Promotional Offer 1, Promotional Offer 2, and Promotional Offer 3 cannot be exchanged for cash or other gifts.

4.11 No Liability

KLUB 11 does not warrant that the products and services offered by individual merchants or redeemed by the participants in the Activity are of any merchantable quality or fit for any purpose, and disclaims all liability in relation to such products and services. Any participants in the Activity shall waive all his/her rights and interests, if any, of any natures to pursue against KLUB 11.

4.12 Termination of the Activity

KLUB 11 has the right to suspend, terminate or cancel the Activity at any time without any prior notice.

5 General Terms and Conditions applicable to the Activity

5.1 Amendment

KLUB 11 has the right to amend any of these Terms and Conditions at any time without any prior notice.

5.2 Interpretation

KLUB 11 has the right to interpret these Terms and Conditions. In case of disputes, the decision of KLUB 11 will be final and binding on all parties concerned.

5.3 English Version Prevails

The Chinese version of these Terms and Conditions are for reference only. In case of discrepancies between the provisions of the English version and the Chinese version, the English version will prevail.

5.4 Governing Laws

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

Issued by K11 Loyalty Program Limited on 31 August, 20266.

Visa 卡獎賞 2026

條款及細則

(2026 年 9 月 1 日至 2026 年 10 月 31 日)

1 適用活動

透過參與下文第 2 條中所載由 K11 Loyalty Program Limited (「KLUB 11」) 組織的活動 (「活動」) · 參與者即被視為已閱讀、理解並同意適用於活動的條款及細則 (「條款及細則」)。

2 活動詳情

活動： Visa 卡獎賞 2026

推廣期： 2026 年 9 月 1 日至 2026 年 10 月 31 日 (首尾兩天包括在內)

換領時間： 上午 10 點至晚上 10 點

換領地點：

地點	地點
K11 MUSEA	K11 MUSEA 地庫 1 樓服務台
K11 Art Mall	K11 Art Mall 地下禮賓部

2.1 推廣優惠 1：簽賬獎賞

於推廣期內，同時登記為 KLUB 11 會員及 K Dollar 獎賞計劃會員，並將其 KLUB 11 會籍綁定其相應的 K Dollar 獎賞計劃會籍的參與者 (「會員」)，於 K11 MUSEA 或 K11 Art Mall 商戶以同一張合資格 Visa 卡/合資格流動支付所綁定之合資格 Visa 卡(如下文定義)作同日累積簽賬並達到指定金額，即可在合資格交易當日兌換以下獎賞 (「獎賞」)。獎賞受以下條款及細則約束。

同日累積簽賬金額	獎賞 (「電子禮券#」)	
	K11 MUSEA	K11 Art Mall
港幣 15,000 元至港幣 49,999 元	1 X 港幣 500 元電子禮券	
港幣 50,000 元或以上	4 X 港幣 500 元電子禮券	

推廣優惠 1 同日累積簽賬金額是根據於同一地點 (K11 MUSEA 或 K11 Art Mall) 內之商戶以同一張合資格 Visa 卡/合資格流動支付所綁定之合資格 Visa 卡作即日消費，並由該商戶發出之不多於 4 張的合資格收據計算。每張合資格收據金額最少為港幣 50 元，以 K Dollar 及/或 K11 實體/電子禮券及/或由商戶發出之任何實體/電子禮券作消費之金額除外。 同日累積簽賬金額為扣除所有適用折扣、現金券及/或禮品卡等的淨額。

如會員於推廣期內同一日登記多於 4 張合資格收據，則最高消費金額之 4 張合資格收據將用作計算換領獎賞。

會員必須在合資格交易當日於獲得合資格收據之同一地點 (K11 MUSEA 或 K11 Art Mall) 的換領地點出示實體合資格 Visa 卡，連同合資格收據及其電子貨幣付款存根正本或已綁定合資格 Visa 卡之流動支付工具之交易記錄截圖登記該合資格交易，以兌換獎賞。

*電子禮券須受其所列明之條款及細則及港幣 500 元電子禮券參與商戶之相關條款及細則約束。

2.2 推廣優惠 2：K11 MUSEA 泊車專屬禮遇

於推廣期內，會員於合資格交易當日憑合資格交易於 K11 MUSEA 成功換領推廣 1 之獎賞，即可免費換領額外一小時 K11 MUSEA 泊車禮遇。

2.3 推廣優惠 3：Visa 一簽即賺獎賞

於推廣期內，合資格 Visa 卡/合資格流動支付所綁定之合資格 Visa 卡持卡人首次透過「K11 HK」流動應用程式內成功將其 Visa 卡綁定至 KLUB 11 帳戶，並於合資格交易日於 K11 MUSEA 或 K11 Art Mall 之 Visa 一簽即賺商戶使用同一張合資格 Visa 卡/合資格流動支付所綁定之合資格 Visa 卡進行任何合資格交易，可獲 50 K Dollar 獎賞。

3 兌換限制

3.1 推廣優惠 1：

3.1.1 每位合資格 Visa 卡持有人必須首先成為 KLUB 11 會員及 K Dollar 獎賞計劃會員，並將其 KLUB 11 會籍綁定其相應的 K Dollar 獎賞計劃會籍 (如本身非現有 KLUB 11 會員或 K Dollar 獎賞計劃會員)，方能兌換推廣 1。

3.1.2 會員註冊 KLUB 11 和 K Dollar 獎賞計劃會籍的姓名必須與合資格 Visa 卡上顯示的姓名相同以兌換推廣 1。

3.1.3 推廣 1 可與推廣 2 及/或推廣 3 同時兌換及/或享用。

3.1.4 推廣 1 可根據每個同日累積簽賬金額級別與獎賞 2 同時兌換。獎賞 2 的配額不能單獨換領。如推廣 1 的配額已換罄，推廣 2 的配額亦隨即停止。

3.1.5 推廣 1 及/或推廣 2 只可於合資格交易當日兌換，每位會員每日只可換領每個同日累積簽賬金額級別的獎賞一次。

3.1.6 會員須以同一張合資格 Visa 卡/合資格流動支付所綁定之合資格 Visa 卡作合資格交易

滿上述指定同日累積簽賬金額，方可在合資格交易當日兌換推廣 1 及/或推廣 2。

3.1.7 所有合資格收據均須來自同一地點的商戶，並以合資格 Visa 卡/合資格流動支付所綁定之合資格 Visa 卡支付。如合資格 Visa 卡持卡人同時出示 K11 MUSEA 和 K11 Art Mall 之混合收據，將不可享有推廣 1 優惠。

3.1.8 推廣 1 及/或推廣 2 受限於活動配額，以先到先得的方式提供。

3.1.9 每張合資格收據只可以換領推廣 1 的每個級別一次。

3.2 推廣優惠 2：

3.2.1 推廣 2 之禮遇只限於 K11 MUSEA 換領及只可於合資格交易當日於 K11 MUSEA 換領推廣 1 之獎賞時一併換領。每位會員每日只限換領一次。

3.2.2 推廣 2 之禮遇不可用作轉讓或兌換現金、其他產品、服務或折扣。

3.2.3 推廣 2 之禮遇須於合資格交易當日與推廣 1 兌換當日一同換領及使用，逾期作廢，恕不另行通知。

3.3 推廣優惠 3：

3.3.1 推廣 3 可與推廣 1 及/或推廣 2 同時兌換/享用。

3.3.2 推廣 3 只適用於合資格會員於推廣期前從未在 KLUB 11 帳戶中綁定過任何合資格 Visa 卡並於活動期間首次綁定。

3.3.3 會員須於完成合資格交易前於「K11 HK」流動應用程式內「我的一簽即賺卡」成功將合資格 Visa 卡綁定於 KLUB 11 帳戶內，並使用同一張合資格 Visa 卡/合資格流動支付所綁定之合資格 Visa 卡於 K11 MUSEA 或 K11 Art Mall 之 Visa 一簽即賺商戶完成合資格交易，方可符合資格獲得獎賞。

3.3.4 Visa 一簽即賺商戶名單可於「K11 HK」流動應用程式內「我的一簽即賺卡」頁面查閱。商戶名單隨時及不時更改或更新，恕不事先通知。須受 Visa 一簽即賺商戶相關條款及細則約束。

3.3.5 合資格會員於獎賞 3 下所獲贈之 K 積分將會於合格交易被 KLUB 11 認證後，自動存入會員的 K Dollar 獎賞計劃帳戶。

3.3.6 於整個推廣期內，每位會員只可獲贈 50 K Dollar 獎賞一次。

3.3.7 推廣 3 之禮遇不可用作轉讓或兌換現金、其他產品、服務或折扣。

3.3.8 推廣 3 受限於規定的配額，以先到先得的方式提供。

4 活動適用的特殊條款與細則

4.1 用語定義

4.1.1 「合資格 Visa 卡」是指於本港及中國內地發行的 Visa 實體卡。

4.1.2 「合資格流動支付」是指透過綁定合資格 Visa 卡而進行的 Apple Pay、Google Pay 或 Samsung Pay 簽賬。恕不接受透過 Alipay、WeChat Pay 及其他由 Visa 不時指定的支付/電子錢包交易及任何分拆簽賬。

4.1.3 「合資格收據」是指(1) K11 MUSEA 或 K11 Art Mall 商戶在兌換日期所簽發之合資格交易的信用卡電子貨幣付款存根正本/合資格流動支付之交易記錄截圖，顯示該合格交易是由合資格 Visa 卡/合資格流動支付結算的(每張合資格收據金額最少為港幣 50 元)，及(2)相應機印單據正本。KLUB 11 不接受任何影印本或手寫收據，並保留權利拒不接受其懷疑為無效、偽造或非針對真實交易簽發的任何收據或基於其他理由拒不接受任何收據，而無需作出任何解釋。

4.1.4 「合資格交易」是指會員與 K11 MUSEA 或 K11 Art Mall 商戶之間透過合資格 Visa 卡和/或合資格流動支付所綁定之合資格 Visa 卡支付的消費交易，但不包括：

- (a) 單筆支出低於港幣 50 元；
- (b) 以現金支付的交易；
- (c) 商戶發票及電子支付憑單非由於 KLUB 11 會員獎賞計劃條款和條件所定義之 K11 商戶的同一間分店發出之任何交易；
- (d) 購買任何種類的會籍(K11 MUSEA PURE Fitness 所購買的會籍除外)；
- (e) 購買預付產品、現金券、禮品卡或優惠券、儲值卡或預付卡)；
- (f) 購買表演/活動/展覽入場券及其他購票服務；
- (g) 使用 K Dollar 及/或 K11 電子或實體禮券進行支付；
- (h) 為八達通卡、儲值卡或預付卡增值；
- (i) 貨幣兌換；
- (j) 在凱悅酒店、K11 ARTUS、K11 ATELIER (包括 Victoria Dockside 及 King's Road)和香港瑰麗酒店進行的任何交易；
- (k) 在 Victoria Playpark、D Mind & the Prince 和 Gentry Club 進行的任何交易；
- (l) 在 K11 MUSEA 或 K11 Art Mall 商戶的網上購物平台進行的任何交易；
- (m) 慈善捐款；
- (n) 任何帳單支付 (包括但不限於電訊或公用事業帳單支付)；
- (o) 任何銀行交易；旅行社消費；保險交易；短期促銷攤位交易；

- (p) 任何網上購物或線上支付;
- (q) EPS 現金提款或信用卡提款;
- (r) 任何在香港被 K11 Loyalty Program Limited (“KLUB 11”)歸類為不合格交易的任何交易; 及
- (s) 任何於 KLUB 11 會員獎賞計劃條款及細則(可能會不時更新恕不事先通知)內參與的商戶的交易。

4.1.5 「港幣 500 元電子禮券指定商戶」是指附表 1 列明於 K11 MUSEA 內及附表 2 列明於 K11 Art Mall 內接受港幣 500 元電子禮券的參與商戶名單。

4.1.6 「參與商戶」是指於 K11 MUSEA 或 K11 Art Mall 接受會員使用電子禮券作為其交易的付款款項或部分付款款項的商戶。會員可[按此](#)以查閱參與商戶之名單。

4.1.7 此等條款及細則中未定義的其他術語應具有與 KLUB 11 會員獎賞計劃條款及細則中定義的相同含義。

4.2 合資格交易登記

4.2.1 所有合資格交易須根據 KLUB 11 會員獎賞計劃條款及細則作出登記，方會計算在合資格交易的消費金額內。

4.2.2 會員在任何交易中獲得/兌換的福利(定義請參考 KLUB 11 會員獎賞計劃條款及細則)/K Dollar，而該交易隨後由於任何原因被取消、退款或撤銷，會員應立即通知 KLUB 11。在這種情況下，如果會員沒有通知 KLUB 11 但 KLUB 11 知悉該等被取消、退款或撤銷的交易，則：(a) 會員須在收到 KLUB 11 的通知時立即就該福利向 KLUB 11 支付有關價值，而 KLUB 11 擁有唯一及絕對酌情權決定該福利之價值；或 (b) KLUB 11 有權從其帳戶中扣除由上述交易所獲得的 K Dollar。會員同意向 KLUB 11 支付上述款項為約定的違約賠償金，而並不是罰款。

4.3 保留資訊

KLUB 11 有權在兌換過程中記錄每位合資格 Visa 卡持卡人或/合資格流動支付所綁定之合資格 Visa 卡持有人之帳戶持有人的全名、合資格 Visa 卡號碼/合資格流動支付所綁定之合資格 Visa 卡的頭 6 位數字及最後 4 位數字以及每張合資格收據的消費金額，以供審計之用。會員在兌換是次推廣 1、推廣 2、推廣 3 活動獎賞的過程時應同意 KLUB 11 在收集、持有和使用與 KLUB 11 有關的個人資料方面的私隱政策和做法。詳情請參閱 KLUB 11 的私隱政策聲明：<https://klub-11.com/privacy-policy/>。

4.4 電子禮券的存入和有效期

推廣 1 所獲得的獎賞將以電子禮券形式存入會員的 K Dollar 獎賞計劃帳戶。有關電子禮券的

有效期為 2026 年 11 月 30 日。逾期無效。任何逾期、未經兌換或未經使用的電子優惠禮券恕不延期，亦不可退款或兌換現金。

4.5 K Dollar 的存入和到期日

有關以上獎賞，會員所獲贈之 K Dollar 將會於合資格交易被 KLUB 11 認證後，以積分形式自動存入會員的 K Dollar 獎賞計劃帳戶 (在任何情況下不遲於 2026 年 11 月 14 日)。有關獎賞的到期日為如下：

K Dollar 存入日期	K Dollar 的到期日
2026 年 9 月 1 日至 30 日	2027 年 9 月 30 日
2026 年 10 月 1 日至 10 月 31 日	2027 年 12 月 31 日

詳情請參閱 K Dollar 獎賞計劃條款及細則 <https://www.k-dollar.com/zh-hk/programterms-and-conditions>。

4.6 複製合資格收據

KLUB 11 有權在兌換過程中對出示給 KLUB 11 的每張合資格收據複製並保留一份電子副本，以供審計之用。

4.7 在合資格收據中作標記

KLUB 11 有權在兌換過程中在出示給 KLUB 11 的每張合資格收據上作任何標記。除非特別指明，KLUB 11 標記的合資格收據不能再用於兌換其他促銷活動的禮品/獎賞。

4.8 數量有限

獎賞數量有限，先到先得，換完即止。

4.9 身份核實

KLUB 11 會員在換領時須出示其 KLUB 11 會員和 K Dollar 獎賞計劃會員的電子會員卡和顯示兩個會籍已被綁定，以作核實。

4.10 不可兌換

推廣 1、推廣 2、推廣 3 下所獲得的獎賞不能用作交換現金或其他禮品。

4.11 不承擔責任

KLUB 11 不保證在本次活動中個別商戶提供或參與者兌換的產品和服務具有任何可銷售品質或適合任何用途，並且不承擔與該等產品和服務有關的所有責任。活動參與者須放棄對 KLUB 11 追究任何性質的所有權利和利益 (如有)。

4.12 活動的終止

KLUB 11 有權隨時暫停、終止或取消活動，恕不事先通知。

5 活動適用的一般條款與細則

5.1 修訂

KLUB 11 有權隨時修訂任何此等條款及細則，恕不事先通知。

5.2 釋義

KLUB 11 有權解釋此等條款及細則。如有爭議，KLUB 11 的決定應為最終決定，並對所有相關方均具有約束力。

5.3 以英文版本為準

此條款及細則的中文版本僅供參考。倘若中英版本的規定有任何差異，以英文版本為準。

5.4 管轄法律

此條款及細則受香港特別行政區法律管轄。

由 K11 Loyalty Program Limited 於 2026 年 8 月 31 日發佈。

Appendix 附表 1

Designated Merchants for K11 MUSEA Visa Credit Card Promotion 2026 HK\$500 e-Voucher(s)

K11 MUSEA Visa 卡獎賞 2026 HK\$500 電子禮券指定商戶名單

K11 MUSEA

Floor 樓層	Shop No. 位置	Merchant 商戶
B2	B223	BABOR
B2	B210	Babycare
B2	B218	Bath & Body Works
B2	Shop K, Food playground	Beef Ba
B2	B228B	BRUNO
B2	B231A	Build A Bear Workshop
B2	B201-33	CATALO
B2	B220A	Chantecaille
B2	B228A	Daisy & Dion
B2	B225A	Digreen
B2	LAB207	EVOLCARE
B2	Shop O, Food playground	G Bar
B2	B201-17	GEORGE COFFEE
B2	B225	Glow by Petit Bazaar
B2	B240 & B241	GLOW IT! by Slime it!
B2	B213	GRAMS28
B2	B201-37 & 38	Hana-Musubi
B2	LAB205	HARPAZO
B2	Shop F, Food playground	Hong Kong Claypot Rice
B2	Shop I, Food playground	Hong Kong Tea Café
B2	B223A	J Select Beauty
B2	Shop H, Food playground	JIRO Ramen
B2	B201-09-14	JPAW Hair Salon
B2	LAFP01	KEW+ Cake
B2	B247 & B249A	Khaho Store
B2	B229AB	Kids 21
B2	B217	Koffee Mameya
B2	B231B	La Millou
B2	LAB202	LE MOI-PEAU
B2	Shop G, Food playground	Liukoushui Chong Qing Noodles
B2	B215B	LOVE BY THE MOON
B2	B201-28&29	Mak's Noodle
B2	B201-34	Manen Bakery
B2	B226	McHugs
B2	B201-26	Mochiffon Patisserie
B2	B201-30	More Yogurt
B2	B219	Omotesando Koffee

B2	B203A, Food playground	Oomaki
B2	Shop K, Food playground	Oppa Korean Tofu House
B2	B215A	PANPURI
B2	B227	Petit Bazaar
B2	B221	Pitanium
B2	B205A, B206, B206A & A	Red Bridge
B2	B201-15 & 16	Sake Moment 敬酒
B2	B220, B220B & B222	Sephora
B2	B201-21	Shaz Confections
B2	B242	Slime It!
B2	B230A	So Sweet by Hair Corner
B2	B203	Sora Tempura
B2	B201-39	Soulgood Bakery
B2	B201-5&6	Sunny Bowl
B2	B244ABC, B245, B245A	ToysRus
B2	B216	TSUJIRI 辻利茶舗
B2	B205, B207	Uri Zip
B2	B212	Vilebrequin
B2	Kiosk LAB203	WOW Fashion Jewellery
B2	Food playground	XO Roaster
B2	B201, Unit 22	YOKU MOKU
B2	B203B	Yummee
B1	B107	Aesop
B1	B135	Amouage
B1	B127 & B128	Armani Beauty
B1	B112B	Atelier Cologne
B1	B120	Byredo
B1	B122	CASETiFY STUDIÖ
B1	B113B	Charlotte Tilbury
B1	B110	Chatterbox Café
B1	B104A & B104B & B104C & B104D	Chow Tai Fook
B1	B111	Dab-Pa
B1	B129 & B130	Dior Beauty
B1	B126	Diptyque
B1	B105	Estee Lauder
B1	B109A	Frederic Malle
B1	B116	Givenchy Beauty
B1	B106B	GUERLAIN
B1	LAB110	Jo Malone
B1	LAB109	Kilian
B1	B113C	La Maison VALMONT
B1	B109	LA MER
B1	B108B	Lancôme
B1	B112C	Le Labo

B1	B131, B132 & B133	LEGOLAND Discovery Centre
B1	Beauty Stage	Liquides Imaginaires
B1	B126A	Maison Francis Kurkdjian
B1	B121	Maison Margiela Fragrances
B1	B123	Parfums De Marly
B1	B106A	Penhaligon's
B1	B125	Serge Lutens
B1	B112	SHIRO
B1	B103A	Sisley Paris
B1	B108A	Sulwhasoo
B1	B117	Tom Ford Beauty
B1	B101A-D	V&A & Chow Sang Sang
B1	B118 - B119	YSL Beauty
G/F	Kiosk 06	% Arabica
G/F	1	Alexander McQueen
G/F & 1F	005 & 105	Balenciaga
G/F & 1F	007 & 107	Brunello Cucinelli
G/F	003A	Burberry
G/F & 5F	12, 515 & 516	Cartier
G/F	050, B150A, B249B, B249C & B243	Chill Kids Club x Epicland
G/F	002 & 002A	Delvaux
G/F	10	GUCCI
G/F	3	LOEWE
G/F & 1F	K08, 111A & 112	Max Mara
G/F	018BC	Miu Miu
G/F	17	Roger Vivier
G/F & 1F	011, 111B, 111C & 111D	Saint Laurent Duplex
G/F	15	TOD'S
1F	113	Bang & Olufsen
1F	116A	Christian Louboutin
1F	LA108	Didier Dubot
1F	109, 109A & 110	I.T.
1F	119A & Kiosk LA105	IWC Schaffhausen
1F	103A	KAIYO
1F	108 & 108A	KENZO
1F	102	Longchamp
1F	119	Point de Vue
1F	LA106	Qeelin
1F	101	Tory Burch
1F	103 & 103A	VELO
1F	118B & 118C	Versace
1F & 2F	118, 118A & 228	Yohji Yamamoto
2F	213B	10 Perfect Nails
2F	213C	10/10 HOPE
2F	222	Alice + Olivia by Stacey Bendet

2F	221	American Vintage
2F	232 & 232A	APM Monaco
2F	210B	Beautysaur Organics
2F	213A	CANVAS
2F	201 & 202	COS
2F	207	Diesel
2F	Kiosk LA201A	EMPHASIS
2F	217	JNBY+
2F	225	Jonak
2F	205	Kapok
2F	210C	Little Stardust
2F	LA204	Luah Jewelry
2F	223 & 223A	lululemon
2F	226	Maison Kitsuné
2F	230	Maje
2F	227	Mardi Mercredi
2F	218	MARKET LIBERTY
2F	216	me ISSEY MIYAKE
2F	215A	Mondays made
2F	211 & 212	mtm labo
2F	208 & 209	Once Massage
2F	213D	Parisine
2F	225A	PortsPURE
2F	Kiosk LA201	RAVIPA
2F	225B	Redline
2F	233 & 233A	Rue Madame
2F	231	Sandro
2F	GB02	Self-Portrait
2F	210A	Scented Niche
2F	220	Takano Ramen
2F	LA202	The Future Rocks
2F	226A	The Holiday Project
2F	AK202	The Scentype
2F	229	UGG
2F	219	Unagi Yondaime Kikukawa
2F	206	United Tokyo
3F	312 & LA301	A. Society
3F	303B	Adidas
3F	323	AIGLE
3F	319	Barbour
3F	327	BLOOMS COFFEE
3F	Kiosk LA309 & LA310	Carlyn
3F	LA304B	côte&ciel
3F	LA326	Crocs
3F	LA308	Cronus Art
3F	326A	Discovery Expedition

3F	310C	EMIS
3F	310	Garmin
3F	327A & 327C	Greyhound Cafe Galleria
3F	327B & 329	Hair Corner
3F	328	ITO Luggage
3F	304B	Kailas
3F	Kiosk LA307	Kanine
3F	310B	KEEN
3F	304A & S304A	KOLON SPORT
3F	353	LOJEL
3F	325	Mark Gonzales
3F	316	Mitchell & Ness
3F	326B	NBA ATELIER
3F	Kiosk LA306	Optcool
3F	Mini Park	OYTY Critique
3F	318	Paris Saint Germain
3F	303 & 303A	Patagonia
3F	352	Popcorn General Store
3F	307	PUMA
3F	315	Rockfish Weatherwear
3F	LA302	Secrid
3F	301A	SONY
3F	321	Sunglass Hut
3F	330	3SUPREME
3F	320	Swatch
3F	LA304A	VICACCI
4F	403	American Eagle Outfitters
4F	406	AOI by Kaiyo
4F	411	CHICHA San Chen
4F	412 & 413	Deng G Sichuan
4F	405A	GIFT & TAKE BY NOBLETIME
4F	401 & 401A	Golden Blossoms 金枝玉葉
4F	LA402	Hoorsenbuhs
4F	402	J-01
4F	415	K11 Art House
4F	409A	Kaneko Optical
4F	403A	Open Dialogue
4F	405	the Warehouse optic
4F	410 & LA410A	Tokachi Milky
4F	Kiosk LA401	Vinavast
5F	LA502	ChuCuiPalace
5F	509	Dior La Suite
5F	508	drivepro
5F	504	G Room Bar & Lounge
5F	501	Glasshouse Greenery
5F	LA501	Houjade

5F	507	Liquid Gold
5F	506	Sushi Masa
5F	518	The Anthology
5F	503	YinMi
6F	608 & 609	COUCOU Reserve
6F	606	Red Room
6F	607	Sushi Wadatsumi
6F	609	TeaMiTea
6F	610	Ukiyo
6F	603	Yakiniku Luigi and Soma Tea & Mocktail
7F	601 & 702	ye shanghai
7F	704	Yung's Bistro

For the avoidance of doubt, the list of merchants may be updated or modified by K11 Loyalty Program Limited at its sole discretion, without prior notice. K11 Loyalty Program Limited reserves the right to make such changes at any time and for any reason as deemed appropriate.

為免生疑問，商戶名單可由 K11 Loyalty Program Limited 隨時及不時更改或更新，恕不事先通知。K11 Loyalty Program Limited 保留隨時及出於任何理由進行此類更改的權利。

Designated Merchants for K11 Art Mall Visa Credit Card Promotion 2026 HK\$500 e-Voucher(s)

K11 Art Mall Visa 卡獎賞 2026 HK\$500 電子禮券指定商戶名單

K11 Art Mall

Floor 樓層	Shop No.位置	Merchant 商戶
B2/F	Kiosk 7	Bestow
B2/F	B221	Calzedonia
B2/F	B214-B215	Charles & Keith
B2/F	B211	Cookies Quartet 曲奇 4 重奏
B2/F	B229B	Her Room
B2/F	B220	Intimissimi
B2/F	B230B & B231A	JEANASIS
B2/F	B202	L'OCCITANE
B2/F	B228	LUSH
B2/F	B226 – B227A	Match ² Taiwanese Kitchen 麻吉灶咖
B2/F	B203	Matin Kim
B2/F	B229A	MI MING MART
B2/F	B219	moody
B2/F	Kiosk 1	MOSHIMOCHI
B2/F	B223	Nail Bar
B2/F	B217	OLENS
B2/F	B224	Orchid Padaria 君蘭麵包廠
B2/F	Kiosk 5	PRESS BUTTER SAND
B2/F	Kiosk 45	Romanova Bakery
B2/F	B212	ROYCE'
B2/F	B225	SARASEI 更紗制菓
B2/F	B216	Sephora
B2/F	Kiosk 58	Shanslate
B2/F	B213	Skin Laundry
B2/F	B227	The Alchemist Café 牧羊少年咖啡館
B2/F	B201	THE MATCHA TOKYO
B2/F	B222	VIVAIA
B2/F	B223A	Ricky's Kitchen 祥仔
B1/F	Kiosk 14	33 Cubread

B1/F	B101B	Blendies
B1/F	B111C	Catalo
B1/F	B124	Coucou Hotpot • Tea Break 湊湊火鍋·茶憩
B1/F	B101A	Jamba
B1/F	B102B	LA FAMILLE
B1/F	B104	Men Wah Bing Teng 敏華冰廳
B1/F	B103A	Mister Donut
B1/F	Kiosk 39 & 59	myEureka popcorn 爆谷專門店
B1/F	B111	PAN de PAIN Pancake & Sweets
B1/F	Kiosk 56	Phoenix Egg Roll Kingdom 鳳凰邨
B1/F	B122B	SHANGHEE 上稀園
B1/F	B112A	Silk. 絲茶
B1/F	B102A	Smile™ Froyo . Cake . Gift
B1/F	B123	THE 24. ST
B1/F	Kiosk 49	The Dog's Garden
G/F	Kiosk 26	A. Society
G/F	G02 - G04	Arc'teryx
G/F	G15B & G16A	Asics
G/F & 1/F	G06 & 113	Chow Tai Fook
G/F	G16B	CROWN HOUR
G/F	G18 & G19	D-Mop
G/F	G32 & G33	HEYTEA 喜茶
G/F	G01	J-01
G/F	G12	KURA CHIKA by PORTER HK
G/F	G20	Leather Reborn
G/F	G18 & G19	LOOP KULTURE
G/F	G21 – G22	Mita Seimenjo 三田製麵所
G/F	G15A	Mizuno Sportstyle HK
G/F	G27	Ponti Wine Cellars
G/F	G13	POPCORN SUPPLY
G/F	G11 & G24	SALOMON
G/F	G05A & G05B	Saucony
G/F	G23	Silversmith
G/F	G21 – G22	Teppei Syokudo 哲平食堂

G/F	G07 - G10 & G25	The North Face
G/F	G14	Topologie
G/F	G30	Watson's Wine
G/F	G17A & G17B	Wilson
1/F	104A & 105	Adidas Originals
1/F	112	b/major
1/F	116	Clemence by Rue Madame
1/F	Kiosk 9	Day Karkal
1/F	Kiosk 54	Errorism
1/F	111A	Flourishan
1/F	114	Gelato Pique
1/F	104C	Maison Cielune
1/F	110A	MIRO Bra
1/F	108 - 109 、 110B & 111B	On-Yasai 溫野菜
1/F	102	Owndays
1/F	115	Pandora
1/F	Kiosk 29	sdori
1/F	106	Shiawase Yakitori 幸福鳥
1/F	120	SLU Beauty/Spa
1/F	Kiosk 57	The Layers
1/F	119	Tim Ho Wan 添好運
1/F	103	USAGI ONLINE STORE
1/F	117, 118	Choubo Kissaten 喫茶ちようぼ
2/F	Kiosk 24	#CCCCCc Se/ect x Liberation
2/F	221	A House 炊舎
2/F	219 & 220	Ahan Thai 阿間泰
2/F	212	Cheung Leung Kee
2/F	204	GROCERY
2/F	206 - 207	Hair Corner
2/F	217A	Hiatus
2/F	201C	HOW Furniture
2/F	201	HOW To Live Well
2/F	207	JUICE
2/F	221	Kometaki 米炊
2/F	213A	Macrame Bohemia

2/F	215	Metalwork
2/F	203	Midwest Vintage
2/F	205	R2B
2/F	201B	SLOW COW
2/F	218	Suavis Lash Bar
2/F	209 - 211	Taier Chinese Sauerkraut Fish 太二老壇子酸菜魚
2/F	214	TopBasics
2/F	217B	TRIM STUDIO
2/F	216	Workware
3/F	306	BusyBee by Eightyeight
3/F	305	Gabangel
3/F	314	HEARTH 火土燒肉
3/F	301	Life Kan
3/F	312	Midnight Handmade
3/F	302	Mille-Feuille Fashion Select Store
3/F	313	Ruby Tuesday Bar & Grill
3/F	Kiosk 42	SHUKI
3/F	Kiosk 51	Tea Express Bar by Jrink
3/F	307 - 309	Toys“R”Us
3/F	303	XRAGE

For the avoidance of doubt, the list of merchants may be updated or modified by K11 Loyalty Program Limited at its sole discretion, without prior notice. K11 Loyalty Program Limited reserves the right to make such changes at any time and for any reason as deemed appropriate.

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