

Pets - Terms and Conditions

K11 shall allow Pets to enter such permitted area at K11 Art Mall which is designated by K11 from time to time ("**Permitted Area**") subject to the following Terms and Conditions. By bringing your Pet(s) into K11 Art Mall, you are deemed to have read, understood and agreed to these Terms and Conditions ("**Terms and Conditions**").

1. Only domesticated pet dogs and cats ("**Pet (s)**") are allowed to enter the Permitted Area at K11 Art Mall. All other animals are prohibited, unless with the prior written consent from K11.
2. "Fighting dogs", or other "known dangerous dogs" as classified under the Dangerous Dogs Regulation (Cap 167D) should not enter K11 Art Mall.
3. Dogs should be duly inoculated against rabies and all Pet(s) should be fully vaccinated against common infectious disease.
4. Each owner of Pet ("**Pet Owner**") should bring no more than 2 Pet(s) to the K11 Art Mall.
5. Pet Owners must accompany their Pet(s) using pet stroller(s), pet carrier(s), or carry Pet(s) by hand within K11 Art Mall. At all times, Pet(s) must be securely restrained within the pet stroller(s), pet carrier(s) or held by Pet Owners with safety belt or leash not exceeding 1.5 meters in length.
6. For medium to large-sized Pet(s) that cannot be kept in stroller(s), carrier(s) or hand carried, they must wear a muzzle and be on leash of not more than 1.5 meters in length.
7. Pet(s) should not be left unattended under any circumstances.
8. Pet Owners shall ensure at all times while at the K11 Art Mall that their Pet(s) are under proper control and are effectively restrained from causing nuisance or danger to others. Pet Owners shall prevent their Pet(s) from making excessive noise at the K11 Art Mall.
9. Pet Owners shall keep K11 Art Mall clean and hygienic at all times. Pet Owners shall immediately clean up any faeces or urine the Pet(s) have deposited and shall use their own sealed bags, containers and/or tools for proper waste disposal.
10. Pet Owners shall be solely responsible for any injuries to their Pet(s) and/or for any injuries and/or damage to and/or loss of property and/or belongings of others while at K11 Art Mall. For the avoidance of doubt, K11 shall not be responsible and do not assume any liability for any such injuries, damage to and/or loss, whether such injuries, damage and/or loss is caused by K11 or otherwise.
11. If Pet Owners are found to be in breach of any of these Terms and Conditions and/or if K11 in its sole discretion determines that the behavior of the Pet(s) is a threat to and/or a disturbance to others, K11 shall have the right to deny entry to or request Pet Owners and their Pet(s) to leave from K11 Art Mall immediately.
12. Pet Owners shall observe and comply with all directions and measures given from time to time by K11 concerning social distancing, crowd control and management of the Permitted Area.
13. Merchants may impose their own pet access arrangements and restrictions according to statutory requirements and operational needs. Pet Owners are responsible for observing and complying with such house rules of individual Merchants, and are advised to check with the respective Merchants before entering.
14. K11 has the right to interpret these Terms and Conditions. In case of disputes, the decision of K11 will be final and binding on all parties concerned.
15. The Chinese version of these Terms and Conditions are for reference only. In case of discrepancies between the provisions of the English version and the Chinese version, the English version shall prevail.
16. These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

These Terms and Conditions are issued by K11 Property Management Company Limited ("**K11**"). Please contact us at 3118 8070 should you have any questions or require any assistance.

寵物 - 條款及細則

K11 允許寵物進入由 K11 隨時指定相關允許範圍（「允許範圍」），並須遵守以下條款及細則。每位帶同寵物進入 K11 Art Mall 的人士，即視為已經閱讀、理解並同意本條款及細則（「條款及細則」）。

1. 只允許飼養的寵物狗和貓（「寵物」）進入 K11 Art Mall 允許範圍。除非事先得到 K11 的書面同意，否則所有其他動物均被禁止進入。
2. 「格鬥狗隻」或其他根據《危險狗隻規例》(第 167D 章) 被歸類為「已知危險狗隻」均不得進入 K11 Art Mall。
3. 狗隻必須已接種預防狂犬病疫苗，所有寵物必須已接種常見傳染病的疫苗。
4. 每名寵物主人（「寵物主人」）不可攜帶多於 2 隻寵物到 K11 Art Mall。
5. 寵物主人於 K11 Art Mall 內必須以寵物車、寵物袋或手抱方式與寵物同行。在任何時候，寵物均須以安全帶或長度不超過 1.5 米的寵物繩繫穩於寵物車、寵物袋內或寵物主人手上。
6. 未能使用寵物車、寵物袋或以手抱起的中型及大型寵物，必須戴上口罩及繫上寵物繩，繩帶長度不可超過 1.5 米。
7. 寵物在任何情況下均不得無人監管。
8. 寵物主人應在 K11 Art Mall 內時刻確保其寵物在其控制範圍之內，及有效制止其寵物對他人造成滋擾或危險。寵物主人應防止其寵物在 K11 Art Mall 發出過大噪音。
9. 寵物主人應時刻保持 K11 Art Mall 內的清潔及衛生。寵物主人應立即清理其寵物的排泄物，並使用自己的密封袋子、容器及/或工具，適當地處理其寵物的排泄物。
10. 寵物主人應對其寵物遭受的任何傷害及/或在 K11 Art Mall 期間對他人造成的任何傷害及/或造成他人的財產及/或財物任何損壞及/或損失全權負責。為免生疑問，K11 不對任何此類傷害、損害及/或損失承擔任何責任，無論此類傷害、損害及/或損失是由 K11 還是其他原因造成的。
11. 如發現寵物主人違反任何本條款及細則及/或 K11 認為該寵物的行為對他人造成威脅及/或干擾，K11 有權拒絕該寵物主人及其寵物進入 K11 Art Mall 或要求該寵物主人及其寵物立即離開 K11 Art Mall。
12. 寵物主人應遵守 K11 不時對允許範圍制定有關社交距離、人群控制和場地管理之指引及措施。
13. 各商戶就法例要求及營運需要，或有訂立不同的寵物進場安排及限制。寵物主人應自行留意及遵守個別商戶的相關規定，並於進入商戶範圍前先向店方查詢。
14. 本條款及細則的解釋權歸 K11 擁有。如有任何爭議，以 K11 對各相關方作出的最終決定為準。
15. 本條款及細則的中文版本僅供參考，若英文版本與中文版本的規定存有差異，以英文版本為準。
16. 本條款及細則受香港特別行政區法律管轄。

本條款及細則由 K11 Property Management Company Limited（「K11」）發佈。如果您有任何問題或需要任何協助，請致電 3118 8070 與我們聯絡。