

**TERMS AND CONDITIONS IN RESPECT OF
K11 Art Mall Parking Privileges**

1. Applicable Activity

By participating in the activity organized by K11 Concepts Limited (“**K11**”) as set out in Clause 2 below (the “**Activity**”), a participant (the “**Participant**”) is deemed to have read, understood and agreed to the terms and conditions applicable to the Activity (“**Terms and Conditions**”).

2. The Details of the Activity

(1) K11 Art Mall Hourly Parking Fee (B4/F Hourly Car Park)

Parking Period	Parking Fee
Weekday (From Monday to Thursday, except Public Holidays)	HK\$39 per hour
Weekend (From Friday to Sunday, and Public Holidays)	HK\$41 per hour

(2) KLUB 11 Members Exclusive Parking Privileges

Participants who are both KLUB 11 Members and K Dollar Program Members and have bound their respective KLUB 11 Membership with their corresponding K Dollar Program Membership (“**Members**”), subject to these Terms and Conditions, may redeem the following parking privilege(s):

(a) Complimentary Parking Privileges

Members in designated KLUB 11 Membership tiers are entitled to one free parking hour, available once per member per day. This privilege applies to vehicle entries at the K11 Art Mall B4/F Hourly Car Park (“**Car Park**”) between 00:00 and 23:59, without any minimum spending requirement. The privilege will be automatically applied upon the first entry into the Car Park each day, provided that the Licence Plate and Entry Card details have been successfully linked via the “K11 HK” Mobile App. A membership tier upgrade does not reset the daily redemption count. Any parking privilege redemption made prior to the membership tier upgrade on the same day will continue to count towards that day’s redemption limit.

Complimentary Parking Hours without Any Minimum Spending Requirement				
	KLUB 11 General Members	KLUB 11 Gold Card Members	KLUB 11 Platinum Card Members	KLUB 11 Black Card Members
Daily Complimentary Parking Privileges (From 00:00 – 23:59)	N/A		1 Hour	

(b) Parking Privileges with Spend

Members can enjoy designated hour(s) of free parking at K11 Art Mall by presenting the following to K11 (the “**Registration**”):

- i. the Octopus card or credit card used for entering K11 Art Mall Car Park; and
- ii. no more than 2 same-day Eligible Receipt(s) of Eligible Transaction(s) from different merchants with the corresponding payment slip(s) for electronic payments (as defined hereunder in Clause 3(1))

Complimentary Parking Hour(s) Redeemed by Same-Day Spending				
Cumulative Same-Day Electronic Spending of Eligible Transaction at K11 Art Mall or K11 MUSEA (with no more than 2 Eligible Receipt(s))		KLUB 11 General Member	KLUB 11 Gold Card Member	KLUB 11 Platinum Card Member KLUB 11 Black Card Member
Weekday Offer (From Monday to Thursday, except Public Holidays)	HK\$300 or above	1 Hour	2 Hours	1 Hour
	HK\$500 or above	2 Hours	3 Hours	2 Hours
Weekend Offer (From Friday to Sunday, and Public Holidays)	HK\$500 or above	1 Hour	2 Hours	1 Hour
	HK\$800 or above	2 Hours	3 Hours	2 Hours

(the “**Complimentary Parking Privileges**” and the “**Parking Privileges with Spend**” (including “**Weekday Offer**” and “**Weekend Offer**”) collectively referred to as the “**Free Parking Privileges**”).

(3) Private Cars Only

The Free Parking Privileges are applicable only to private cars that enter K11 Art Mall B4/F Hourly Car Park according to time records of K11, but are inapplicable to any vehicles that K11 considers to have a dominant commercial purpose (e.g. taxis and vans). This privilege is also not applicable to all charges of EV chargers.

(4) Overtime Parking

(a) Mondays to Thursdays (except Hong Kong Public Holidays)

A Participant whose parking exceeds the time limit of the applicable Free Parking Privileges would have to pay a parking fee of HK\$39 per hour.

(b) Fridays, Saturdays, Sundays and Hong Kong Public Holidays

A Participant whose parking exceeds the time limit of the applicable Free Parking Privileges would have to pay a parking fee of HK\$41 per hour.

(c) For all parking charged on an hourly basis, any part of an hour shall be deemed a full hour and charged accordingly, the hourly parking fee shall be settled at the Car Park exit gate.

3. Special Terms and Conditions applicable to the Activity

(1) Terms Used

(a) “Eligible Receipt” means an original machine-printed receipt issued by a merchant at K11 Art Mall or K11 MUSEA on the date of redemption for an Eligible Transaction. K11 does not accept any photocopies or hand-written receipts and reserves the right not to accept any receipts that K11 suspects to be invalid, forged, issued not for genuine transactions, or on other grounds without any need for explanation.

(b) “Eligible Transaction” means a consumer transaction between anyone and a merchant at K11 Art Mall or K11 MUSEA but excludes:

- (a) any single spending below HK\$50;
- (b) any spending by cash;
- (c) any transactions where the invoice and payment slip are not issued from the same branch of K11 Merchants as defined under KLUB 11 Loyalty Programme Terms and Conditions;
- (d) any purchase of any kinds of membership(s) (except purchase of membership of PURE Fitness at K11 MUSEA);
- (e) any purchase of pre-paid items, cash vouchers, gift cards or coupons, stored value cards or prepaid cards;
- (f) any purchase of show/event/exhibition tickets and other ticketing services;
- (g) any payments using K Dollars and/or K11 physical or electronic gift vouchers;

- (h) adding value to Octopus cards, stored value cards or pre-paid cards;
- (i) currency exchange;
- (j) any spending at Hyatt Regency Hotel, K11 ARTUS, K11 ATELIER (including Victoria Dockside & King's Road) and Rosewood Hong Kong;
- (k) any spending at Victoria Playpark, D Mind & the Prince, and Gentry Club;
- (l) any transactions on the online platform of any merchants of K11 Art Mall or K11 MUSEA;
- (m) charity donations;
- (n) any bill payment (including but not limited to payment of telecommunication or utility bills)
- (o) any bank transactions; spending at travel agent; insurance transactions and transactions at short-term promotion booth;
- (p) any online shopping or payment;
- (q) EPS cash withdrawal or credit card cash withdrawal;
- (r) any other transactions as specified by K11 Loyalty Program Limited ("KLUB 11") from time to time classifies as ineligible transactions; and
- (s) any spending at particular merchants as stated in KLUB 11 Loyalty Programme Terms and Conditions (which may be updated from time to time without prior notice).

(c) Other Terms and Conditions

- (i) The Participants shall strictly comply with all the other terms and conditions relating to K11 Art Mall Car Park.
- (ii) Each Eligible Receipt can be used to register for parking privilege once only. Once a receipt has been registered, it cannot be used for other parking offer(s)/privilege(s) again.
- (iii) For the purpose of calculating the Eligible Transactions spending, all Eligible Transactions spending is required to be registered in accordance with the KLUB 11 Loyalty Programme Terms and Conditions.
- (iv) A Member shall forthwith inform KLUB 11 of any transaction where Benefits (as defined in the KLUB 11 Loyalty Programme Terms and Conditions) / K Dollars have been earned/obtained/redeemed but such transaction is subsequently cancelled, refunded or reversed for whatever reasons. In such circumstances, if the Member fails to inform KLUB 11 but it has come to the knowledge of KLUB 11 of those cancelled, refunded or reversed transaction(s), then either: (a) the Member shall pay to KLUB 11 forthwith upon notice from KLUB 11 for the value of the Benefits, which value shall be determined by KLUB 11 in its sole and absolute discretion; or (b) KLUB 11 shall be entitled to deduct the K Dollars earned from the said transaction(s) from his/her account. The Member agrees that the aforesaid payment by the Member to KLUB 11 is an agreed liquidated damages but not a penalty.

(2) Time and Place of the Registration

(a) "K11 HK" Mobile App

Each Participant may complete their registration at any time by binding their Licence Plate with entry card details, then selecting [Parking > Redeem Free Parking] in the "K11 HK" Mobile App (except for the Complimentary Parking Privilege under Clause 2.(2)(a)); or

(b) G/F, Concierge

The Registration of Parking Privileges with Spend shall take place from 10AM to 10PM at the Concierge on G/F of K11 Art Mall or any other counter as K11 may designate from time to time.

(3) Copying Eligible Receipts

K11 has the right to make an electronic copy of each Eligible Receipt presented to K11 in the course

of the Registration and to keep the electronic copies for audit purposes.

(4) Marking on Receipts

K11 has the right to make any marks on each Eligible Receipt presented to K11 in the course of the Registration.

(5) Verification of Identity

Members are required to present his or her KLUB 11 and K Dollar Program e-membership card and show the linkage of the two memberships for verification at the time of redemption.

(6) Staff of Tenant

Staff of tenants of K11 Art Mall or K11 MUSEA are not able to enjoy Free Parking Privileges.

(7) No Exchange

The Free Parking Privileges cannot be refunded, exchanged for cash or other gifts, services or products.

(8) Cancelled Transactions

If any one of the transactions relating to the receipt used for the Registration is subsequently cancelled or revoked for whatever reasons, and the actual spending amount under the Eligible Receipt falls below the requisite amount for the relevant Registration of Parking Privileges with Spend, such Participant is required to pay the corresponding parking fee to K11 at the Concierge counter on G/F of K11 Art Mall. Before the Participant has paid the corresponding parking fee to K11, the relevant merchant is entitled to refuse any refund to the Participant.

(9) Power to Terminate

K11 is entitled to terminate or cancel the Activity (in whole or any part thereof) at any time without any prior notice.

4. General Terms and Conditions applicable to the Activity

(1) Amendment

K11 has the right to amend any of these Terms and Conditions at any time without any prior notice.

(2) Interpretation

K11 has the right to interpret these Terms and Conditions. In case of disputes, K11 reserves the right of final decision on all related matters and shall be final and binding on all parties concerned.

(3) English Version Prevails

The Chinese version of these Terms and Conditions is for reference only. In the event of discrepancy or inconsistency between the English version and the Chinese version of any provision(s) of these Terms and Conditions, the English version shall prevail.

(4) Other KLUB 11 Loyalty Programme and K11 Art Mall Car Park Terms and Conditions apply.

(5) Governing Laws

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

K11 Art Mall 泊車禮遇
條款及細則

1. 適用活動

每位參與 K11 Concepts Limited (「**K11**」) 舉辦下述第 2 條的活動 (「**活動**」) 的參加者 (「**參加者**」) 將被視為已閱讀、理解及同意適用於活動的條款及細則 (「**條款及細則**」)。

2. 活動詳情

(1) K11 Art Mall 時租停車場收費 (地庫4樓時租停車場)

時間	停車場收費
平日 (由星期一至四, 公眾假期除外)	每小時 HK\$39
週末 (由星期五至日, 及公眾假期)	每小時 HK\$41

(2) KLUB 11 會員限定泊車禮遇

參加者須同時登記為 KLUB 11 會員和 K Dollar 獎賞計劃會員, 並將其 KLUB 11 會籍綁定其相應的 K Dollar 獎賞計劃會籍 (「**會員**」), 方可享用以下泊車禮遇。禮遇受以下條款及細則約束。

(a) 免消費泊車禮遇

指定會籍級別的 KLUB 11 會員可享 1 小時免費泊車禮遇, 每位會員每日只限享用一次。禮遇適用於 00:00 至 23:59 期間進入 K11 Art Mall 地庫4樓時租停車場 (「**停車場**」) 之車輛, 且毋須任何最低消費要求。成功透過「K11 HK」流動應用程式綁定車牌號碼及入場卡資料後, 禮遇將於每日首次進入停車場時自動生效。會籍升級後, 每日限制兌換次數並不會因此重置, 而會員於同日內在升級會籍前已進行的兌換, 仍會計入當日的兌換次數上限。

毋須任何消費即享泊車禮遇				
	KLUB 11 普通 會員	KLUB 11 金卡 會員	KLUB 11 鉑金卡 會員	KLUB 11 黑卡 會員
每日免消費泊車禮遇 (每天 00:00 至 23:59)	不適用		1 小時	

(b) 消費泊車禮遇

憑八達通卡或信用卡進入 K11 Art Mall 停車場的會員在登記時間及地點向 K11 出示以下資料辦理登記手續 (「**登記手續**」):

- i 用於進入 K11 Art Mall 停車場的八達通卡或信用卡; 及

- ii 即日最多兩張不同商戶之合資格交易的合資格收據及相應合資格電子支付憑單（與條款3(1)具有相同的涵義），合共不少於指定金額，即可於每次進入停車場時享 K11 Art Mall 停車場當日消費泊車禮遇

憑即日消費可兌換的免費泊車時數					
同日於 K11 Art Mall 或 K11 MUSEA 之合資格電子交易之累積消費淨額 (最多2張合資格收據)		KLUB 11 普通 會員	KLUB 11 金卡 會員	KLUB 11 鉑金卡 會員	KLUB 11 黑卡 會員
平日優惠 (由星期一至四， 公眾假期除外)	HK\$300 或以上	1 小時	2 小時	1 小時	
	HK\$500 或以上	2 小時	3 小時	2 小時	
週末優惠 (由星期五至日， 及公眾假期)	HK\$500 或以上	1 小時	2 小時	1 小時	
	HK\$800 或以上	2 小時	3 小時	2 小時	

（「**免消費泊車禮遇**」及「**消費泊車禮遇**」（包括「**平日優惠**」及「**週末優惠**」）統稱為「**泊車禮遇**」）

(3) 泊車禮遇的適用

泊車禮遇只適用於根據本公司記錄駛進 K11 Art Mall 地庫4樓時租停車場的私人汽車，但不適用於 K11 認為一般用於經營目的的任何車輛（例如的士及客貨車）。此優惠亦不適用於電動車充電設施的任何收費。

(4) 超過免費泊車時限泊車費

(a) 星期一至四（香港公眾假期除外）

如參加者泊車超過適用的泊車禮遇時限，則須繳付每小時港幣 39 元的泊車費用。

(b) 星期五、六、日及香港公眾假期

如參加者泊車超過適用的泊車禮遇時限，則須繳付每小時港幣 41 元的泊車費用。

- (c) 各項時租泊車以每小時計算，任何不足一小時的時間均視作一小時並按此收費，收費需於停車場出口開機結算。

3. 適用於活動的特別條款及細則

(1) 定義

- (a) 「**合資格收據**」是指 K11 Art Mall 或 K11 MUSEA 商戶於辦理登記手續當日就合資格交易發出的機印收據正本一張。K11 不接受任何影印或手寫的收據。K11 有權拒絕接受任何 K11 懷疑是無效的、偽造的、虛假交易產生等原因的收據或基於其他理由拒不接受任何收據，且毋須作出任何解釋。
- (b) 「**合資格交易**」是指任何人與 K11 Art Mall 及/或 K11 MUSEA 的商戶的交易，但不包括以下任何一項：
- 單筆支出低於港幣 50 元；
 - 以現金支付的交易；

- c) 商戶發票及電子支付憑單非由於 KLUB 11 會員獎賞計劃條款和條件所定義之 K11 商戶的同一間分店發出之任何交易；
- d) 購買任何種類的會籍；(不包括於 K11 MUSEA PURE Fitness 所購買的會籍)；
- e) 購買預付產品、現金券、禮品卡或優惠券、儲值卡或預付卡；
- f) 購買表演/活動/展覽入場券及其他購票服務；
- g) 使用 K Dollar 及/或 K11 電子或實體禮券進行支付；
- h) 為八達通卡、儲值卡或預付卡增值；
- i) 貨幣兌換；
- j) 在凱悅酒店、K11 ARTUS、K11 ATELIER (包括 Victoria Dockside 及 King' s Road) 和香港瑰麗酒店進行的任何交易；
- k) 在 Victoria Playpark、D Mind & the Prince 和 Gentry Club 進行的任何交易；
- l) 在 K11 Art Mall 或 K11 MUSEA 商戶的網上購物平台進行的任何交易；
- m) 慈善捐款；
- n) 任何帳單支付 (包括但不限於電訊或公用事業帳單支付) ；
- o) 任何銀行交易；旅行社消費；保險交易；短期促銷攤位交易；
- p) 任何網上購物或線上支付；
- q) EPS 現金提款或信用卡提款；
- r) 任何被 K11 Loyalty Program Limited (「KLUB 11」) 不時指定並歸類為不合格交易的任何交易；及
- s) 任何於 KLUB 11 會員獎賞計劃條款及條件 (可能會不時更新恕不事先通知)內參與的商戶的交易。

(c) 其他條款及細則

- (i) 參加者必須嚴格遵守關於使用 K11 Art Mall 停車場之所有其他條款及細則。
- (ii) 每筆合資格交易只可用作登記一次泊車禮遇。如任何合資格交易已有登記泊車記錄，該交易不可再次用作登記泊車禮遇。
- (iii) 所有合資格交易須根據 KLUB 11 會員獎賞計劃條款及細則作出登記，方會計算在合資格交易的消費金額內。
- (iv) 會員在任何交易中獲得/兌換的福利(定義請參考 KLUB 11 會員獎賞計劃條款及條件)/K Dollar，而該交易隨後由於任何原因被取消、退款或撤銷，會員應立即通知 KLUB 11。在這種情況下，如果會員沒有通知 KLUB 11 但 KLUB 11 知悉該等被取消、退款或撤銷的交易，則：(a)會員須在收到 KLUB 11 的通知時立即就該福利向 KLUB 11 支付有關價值，而 KLUB 11 擁有唯一及絕對酌情權決定該福利之價值；或 (b) KLUB 11 有權從其帳戶中扣除由上述交易所獲得的K Dollar。會員同意向 KLUB 11 支付上述款項為約定的違約賠償金，而並不是罰款。

(2) 登記時間及地點

(a) 「K11 HK」流動應用程式

參加者可在任何時候於「K11 HK」流動應用程式中綁定車牌及入場卡資料，並選擇「泊車 > 兌換泊車優惠」進行登記（惟第 2.(2)(a) 條所述之免消費泊車禮遇除外）；或

(b) 地下服務台

消費泊車禮遇登記手續可於 10AM 至 10PM 於 K11 Art Mall 地下服務台進行。

(3) 複製合資格收據

K11 有權將每張提交予 K11 以辦理登記手續的合資格收據複製成電子版本，並保留該電子版本用於審計目的。

(4) 於合資格收據上做標記

K11 有權於每張提交予 K11 以辦理登記手續的合格收據上做標記。

(5) 身份核實

KLUB 11 會員在換領時須出示其 KLUB 11 會員和 K Dollar 獎賞計劃會員的電子會員卡和顯示兩個會籍已被綁定，以作核實。

(6) 租戶員工

如 K11 Art Mall 或 K11 MUSEA 租戶員工及擁有人亦為 KLUB 11 會員，該等員工及擁有人則沒有資格兌換泊車禮遇。

(7) 不可兌換

泊車禮遇不可退款、兌換現金，或兌換其他禮品、服務或產品。

(8) 取消交易

無論任何原因，若與用於辦理登記手續的合格收據相關的任何一項交易隨後被取消或撤銷，並導致合格收據上的總金額不足辦理登記消費泊車禮遇的相應金額，參加者應當就其所享的泊車禮遇向 K11 支付相應的泊車費用。支付地點為 K11 Art Mall 地下服務台。有關商戶在該參加者向 K11 支付相應的泊車費用之前，有權拒絕向其返還任何款項。

(9) 終止活動

K11 有權隨時終止或取消活動（不論全部或任何部分），而毋須事先通知。

4. 適用於活動的一般條款及細則

(1) 修改

K11 有權隨時修改本條款及細則，而毋須事先通知。

(2) 解釋

本條款及細則的解釋權歸 K11。如有任何爭議，K11 的決定應為最終決定，並對所有相關方均具有約束力。

(3) 以英文版本為準

此條款及細則的中文版本僅供參考。倘若中英版本的規定有任何差異，以英文版本為準。

(4) 須受其他 KLUB 11 會員獎賞計劃條款及條件及 K11 Art Mall 停車場之條款及細則約束。

(5) 適用法律

本條款及細則受香港特別行政區法律管轄。

K11 Concepts Limited 於 2026 年 9 月 1 日發佈。