

**TERMS AND CONDITIONS IN RESPECT OF
K11 Art Mall Dine Shop Surprise Spending Rewards
(From 26 September 2025 to 31 October 2025)**

1 Applicable Activity

By participating in the activity organized by K11 Loyalty Program Limited (“**KLUB 11**”) as set out in Clause 2 below (the “**Activity**”), a participant is deemed to have read, understood and agreed to the terms and conditions applicable to the Activity (“**Terms and Conditions**”).

2 Details of the Activity

Activity: K11 Art Mall Dine Shop Surprise Spending Rewards
Promotion Period: 26 September 2025 to 31 October 2025 (both days inclusive)

2.1 Promotional Offer:

During the Promotion Period, participants who are both KLUB 11 Members and K Dollar Program Members and have bound their respective KLUB 11 Membership with their corresponding K Dollar Program account (“**Members**”), subject to the Terms and Conditions, may redeem the following reward (“**Reward**”) on the date of Eligible Transaction (as defined below) by registering the Eligible Receipt(s) via the “K11 HK” Mobile App upon single spending the designated amount at the merchants of K11 Art Mall:

Single Electronic Spending Amount*	Rewards (“E-Vouchers”) *
HK\$1,800 or above	1 x HK\$50 Dine Shop Surprise Spending Rewards Dining e-Voucher [#] + 1 x HK\$50 Dine Shop Surprise Spending Rewards Shopping e-Voucher [#]

*Single Electronic Spending Amount is calculated based on a maximum of 1 Eligible Receipt issued by the merchants at K11 Art Mall, excluding spending by K Dollar(s) and/or K11 physical / electronic gift voucher(s) and/or any physical/electronic gift voucher(s) issued by merchants. Single Electronic Spending Amount applies to the net amount after deduction of all applicable discounts, cash vouchers, and/or gift cards etc.

[#] The use of the E-Voucher(s) are subject to the terms and conditions as stated on the E-Voucher(s) and the relevant terms and conditions of the Designated Merchants for HK\$50 Dine Shop Surprise Spending Rewards Dining e-Voucher(s), Designated Merchants for HK\$50 Dine Shop Surprise Spending Rewards Shopping e-Voucher(s).

⁺ The Reward is offered on a first come first served basis.

Members must redeem the Offer by registering the Eligible Receipt(s) via the “K11 HK” Mobile App upon successful registration on the date of Eligible Transaction.

Redemption Restrictions to the Offer:

- (a) The Offer is only applicable to the Members who become a KLUB 11 Hong Kong Member and a K Dollar Program Hong Kong Member, and have bound their KLUB 11 Hong Kong Membership with their corresponding K Dollar Program Hong Kong account.
- (b) Members must redeem the Offer by registering the Eligible Receipt(s) via the “K11 HK” Mobile App upon successful registration on the date of Eligible Transaction.

- (c) Each Member is entitled to redeem the Offer once per day during the Promotion Period.
- (d) All Eligible Receipts must be issued from merchants of K11 Art Mall. Each Eligible Receipt can only be used once to redeem the Offer.
- (e) Members will receive an notification via the “K11 HK” App for the redemption of the Offer within 14 working days from successful registration of Eligible Receipt. The Offer will be credited to the member’s KLUB 11 Hong Kong account in the form of E-Vouchers. The usage of the E-Voucher are subject to the terms and conditions as stated on the E-Vouchers and the relevant terms and conditions of the merchants who accept such E-Vouchers. Each of the E-Vouchers can only be used on or before the expiry date as stated on the respective E-Vouchers.
- (f) HK\$50 Dine Shop Surprise Spending Rewards Dining e-Voucher can only be used as HK\$50 upon spending of HK\$300 or above (net amount) at any of the Designated F&B Merchants at K11 Art Mall as listed in Appendix 1. Only one HK\$50 Dine Shop Surprise Spending Rewards Dining e-Voucher can be used in one Eligible Transaction. HK\$50 Dine Shop Surprise Spending Rewards Dining e-Voucher cannot be used in conjunction with other shopping vouchers / cash coupons.
- (g) HK\$50 Dine Shop Surprise Spending Rewards Shopping e-Voucher can only be used as HK\$50 upon spending of HK\$300 or above (net amount) at any of the Designated Retail Merchants at K11 Art Mall as listed in Appendix 2. Only one HK\$50 Dine Shop Surprise Spending Rewards Shopping e-Voucher can be used in one Eligible Transaction. HK\$50 Dine Shop Surprise Spending Rewards Shopping e-Voucher cannot be used in conjunction with other shopping vouchers / cash coupons.

3 Special Terms and Conditions applicable to the Activity

3.1 Terms Used

- (a) **“Eligible Receipt”** means an original machine-printed receipt issued by a merchant at K11 Art Mall on the date of redemption for an Eligible Transaction. KLUB 11 does not accept any photocopied or hand-written receipts and reserves the right not to accept any receipts that KLUB 11 suspects to be invalid, forged or issued not for genuine transactions or on other grounds without any need for explanation.
- (b) **“Eligible Transaction”** means a consumer transaction between a Member and any designated merchant at K11 Art Mall using Electronic Payment but excludes:
 - (a) any single spending below HK\$50;
 - (b) any spending by cash;
 - (c) any transactions where the invoice and payment slip are not issued from the same branch of K11 Merchants as defined under KLUB 11 Loyalty Programme Terms and Conditions;
 - (d) any purchase of any kinds of membership(s);
 - (e) any purchase of pre-paid items, cash vouchers, gift cards or coupons, stored value cards or prepaid cards;
 - (f) any purchase of show/event/exhibition tickets and other ticketing services;
 - (g) any payments using K Dollars and/or K11 physical or electronic gift vouchers;
 - (h) any payments using cash vouchers, gift cards, gift coupons, stored value cards or pre-paid cards of merchants at K11 Art Mall;
 - (i) adding value to Octopus cards, stored value cards or pre-paid cards;
 - (j) currency exchange;

- (k) any spending at Hyatt Regency Hotel, K11 ARTUS, K11 ATELIER (including Victoria Dockside & King's Road) and Rosewood Hong Kong;
 - (l) any spending at Victoria Playpark, D Mind & the Prince and Lai Ching Heen;
 - (m) charity donations;
 - (n) any bill payment (including but not limited to payment of telecommunication or utility bills)
 - (o) any bank transactions; spending at travel agent; insurance transactions and transactions at short-term promotion booth;
 - (p) any online shopping or payment;
 - (q) EPS cash withdrawal or credit card cash withdrawal;
 - (r) any other transactions as specified by K11 Loyalty Program Limited ("KLUB 11") as ineligible transactions; and
 - (s) any spending at particular merchants as stated in KLUB 11 Loyalty Programme Terms and Conditions (which may be updated from time to time without prior notice).
- (c) **"Electronic Payment"** means transaction by credit cards, debit cards, EPS, Android Pay, Apple Pay, PayMe, Samsung Pay, WeChat Pay, Tap & Go, Alipay, UnionPay Mobile QuickPass and Octopus cards.
- (d) **"KLUB 11 Loyalty Programme Terms and Conditions"** means the terms and conditions listed at <https://klub-11.com/program-terms-and-conditions/> (which may be updated by KLUB 11 from time to time).
- (e) Other terms not defined in these Terms and Conditions shall have the same meanings as defined in the KLUB 11 Loyalty Programme Terms and Conditions.

3.2 Registration of Eligible Transactions

- (a) For the purpose of calculating the Eligible Transactions spending, all Eligible Transactions spending is required to be registered in accordance with the KLUB 11 Loyalty Programme Terms and Conditions.
- (b) A Member shall forthwith inform KLUB 11 of any transaction where Benefits (as defined in the KLUB 11 Loyalty Programme Terms and Conditions) / K Dollars have been earned/obtained/redeemed but such transaction is subsequently cancelled, refunded or reversed for whatever reasons. In such circumstances, if the Member fails to inform KLUB 11 but it has come to the knowledge of KLUB 11 of those cancelled, refunded or reversed transaction(s), then either: (a) the Member shall pay to KLUB 11 forthwith upon notice from KLUB 11 for the value of the Benefits, which value shall be determined by KLUB 11 in its sole and absolute discretion; or (b) KLUB 11 shall be entitled to deduct the Benefits/K Dollars earned from the said transaction(s) from his/her account. The Member agrees that the aforesaid payment by the Member to KLUB 11 is an agreed liquidated damages but not a penalty.

3.3 Copying Eligible Receipts

KLUB 11 has the right to make an electronic copy of each Eligible Receipt presented to KLUB 11 in the course of redemption and keep the electronic copies for audit purpose.

3.4 Marking on Eligible Receipts

KLUB 11 has the right to make any marks on each Eligible Receipt presented to KLUB 11 in the course of redemption. Eligible Receipts marked by KLUB 11 cannot be used again for redeeming gifts / rewards from other promotions.

3.5 Limited Stock

The Offer is offered on a first-come-first-served basis while stocks last.

3.6 Verification of Identity

Members are required to present his or her KLUB 11 and K Dollar Program e-membership card and show the linkage of the two memberships for verification at the time of redemption.

3.7 Cancelled Transactions

If the transaction for participating in the Activity is subsequently cancelled or reversed for whatever reasons, KLUB 11 has the right to deduct from the Member's account the relevant K Points redeemed from the said transaction.

3.8 No Exchange

The Offer cannot be exchanged for cash or other gifts.

3.9 Quality of Goods and Services

Goods and services to be redeemed under the Promotional Offer are not provided by KLUB 11. KLUB 11 shall not be liable for the quality of such goods and services and any replacement or refund thereof.

3.10 No Liability

KLUB 11 does not warrant that the products and services offered by individual merchants or redeemed by the participants in the Activity are of any merchantable quality or fit for any purpose, and disclaims all liability in relation to such products and services. Any participant in the Activity shall waive all his/her rights and interests, if any, of any natures to pursue against KLUB 11.

3.11 No Warranty

KLUB 11 is not the provider of the services and/or goods to be redeemed E-Vouchers and makes no representation or warranty in relation to the same. KLUB 11 shall not be liable for any loss or damage whatsoever or for personal injury which is suffered or sustained, as a result of taking or using any such services or products, except for any liability which cannot be excluded by law.

3.12 Termination of the Activity

KLUB 11 has the right to suspend, terminate or cancel the Activity at any time without any prior notice.

4 General Terms and Conditions applicable to the Activity

4.1 Amendment

KLUB 11 has the right to amend any of these Terms and Conditions at any time without any prior notice.

4.2 Interpretation

KLUB 11 has the right to interpret these Terms and Conditions. In case of disputes, the decision of KLUB 11 will be final and binding on all parties concerned.

4.3 English Version Prevails

The Chinese version of these Terms and Conditions are for reference only. In case of discrepancies between the provisions of the English version and the Chinese version, the English version shall prevail.

4.4 Governing Laws

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

Issued by K11 Loyalty Program Limited on 25 September 2025.

K11 Art Mall 購物美饌賞
條款及細則
(2025 年 9 月 26 日至 2025 年 10 月 31 日)

1 適用活動

透過參與下文第 2 條中所載由 K11 Loyalty Program Limited (「KLUB 11」) 組織的活動 (「活動」)，參與者即被視為已閱讀、理解並同意適用於活動的條款及細則(「條款及細則」)。

2 活動詳情

活動： K11 Art Mall 購物美饌賞

推廣期： 2025 年 9 月 26 日至 2025 年 10 月 31 日 (首尾兩天包括在內)

2.1 推廣優惠：

於推廣期內，同時登記為 KLUB 11 會員及 K Dollar 獎賞計劃會員，並將其 KLUB 11 會籍綁定其相應的 K Dollar 獎賞計劃會籍的參與者 (「會員」)，於 K11 Art Mall 內之商戶單一消費達到指定金額並透過「K11 HK」流動應用程式登記其合資格收據，即可在合資格交易當日換領以下禮遇 (「禮遇」)，受條款及細則約束。

單一電子消費金額*	獎賞 (「電子禮券」)*
港幣 1,800 元或以上	港幣 50 元購物美饌賞餐飲電子禮券 x 1 張# + 港幣 50 元購物美饌賞購物電子禮券 x 1 張#

*單一電子消費金額是根據 K11 Art Mall 內之商戶發出最多 1 張的合資格收據計算。以 K Dollar 及/或 K11 實體/電子禮券及/或由商戶發出之任何實體/電子禮券作消費之金額除外。同日簽賬金額為扣除所有適用折扣、現金券及/或禮品卡等的淨額。單一電子消費金額為扣除所有適用折扣、現金券及/或禮品卡等的淨額。

#電子禮券須受所列明之條款及細則及港幣 50 元購物美饌賞餐飲電子禮券指定商戶，港幣 50 元食買消費賞購物電子禮券指定商戶之相關條款及細則約束。

*獎賞數量有限，先到先得，換完即止。

會員必須合資格交易當日透過「K11 HK」流動應用程式成功登記合資格收據以換領獎賞。

換領限制：

- (a) 禮遇只適用於 KLUB 11 香港會員及 K Dollar 香港獎賞計劃會員，並將其 KLUB 11 香港會籍綁定其相應的 K Dollar 獎賞計劃香港會籍以換領獎賞。
- (b) 會員必須合資格交易當日透過「K11 HK」流動應用程式成功登記合資格收據以換領獎賞。
- (c) 活動期間，每位會員每日最多可換領禮遇一次。
- (d) 所有合資格收據均需由 K11 Art Mall 的商戶發出。每張合資格收據只能作換領禮遇一次，不得重覆換領獎賞。
- (e) 會員將於成功登記其合資格收據的十四個工作天內於「K11 HK」流動應用程式內收到通知以兌換禮遇。禮遇將以電子禮券的形式存入會員的 KLUB 11 香港帳戶。電子禮券的使用須遵守電子禮券上說明的條款及細則以及受該電子禮券的商戶的相關條款及細則約束。每張電子禮券只可於其指定到期日或之前使用。
- (f) 港幣 50 元購物美饌賞餐飲電子禮券需於附表 1 列明的 K11 Art Mall 指定商戶消費金額淨值滿 HK\$300 或以上方可作 HK\$50 使用。每單合資格交易只限使用港幣 50 元購物美饌賞餐飲電子禮券一張。港幣 50 元購物美饌賞餐飲電子禮券不可與其他購物禮券或現金券同時使用。
- (g) 港幣 50 元食買消費賞購物電子禮券需於附表 2 列明的 K11 Art Mall 指定商戶消費金額淨值滿 HK\$300 或以上方可作 HK\$50 使用。每單合資格交易只限使用港幣 50 元購物美饌賞購物電子禮券一張。港幣 50 元購物美饌賞購物電子禮券不可與其他購物禮券或現金券同時使用。

3 活動適用的特殊條款與細則

3.1 用語定義

- a) 「合資格收據」是指 K11 Art Mall 商戶在兌換日期當日所發出之合資格交易的機印單據正本。KLUB 11 不接受任何影印本或手寫收據，並保留權利拒不接受其懷疑為無效、偽造或非針對真實交易發出的任何收據或基於其他理由拒不接受的任何收據，而無需作出任何解釋。
- b) 「合資格交易」是指會員與任何 K11 Art Mall 指定商戶之間以電子貨幣付款的交易，但不包括：
 - a) 單筆支出低於港幣 50 元；
 - b) 以現金支付的交易；
 - c) 商戶發票及電子支付憑單非由於 KLUB 11 會員獎賞計劃條款和條件所定義之 K11 商戶的同一間分店發出之任何交易；
 - d) 購買任何種類的會籍；

- e) 購買預付產品、現金券、禮品卡或優惠券、儲值卡或預付卡；
- f) 購買表演/活動/展覽入場券及其他購票服務；
- g) 使用 K Dollar 及/或 K11 電子或實體禮券進行支付；
- h) 於 K11 Art Mall 使用商戶之現金券、禮品卡或優惠券、儲值卡或預付卡進行支付；
- i) 為八達通卡、儲值卡或預付卡增值；
- j) 貨幣兌換；
- k) 在凱悅酒店、K11 ARTUS、K11 ATELIER (包括 Victoria Dockside 及 King's Road)和香港瑰麗酒店進行的任何交易；
- l) 在 Victoria Playpark、D Mind & the Prince 和麗晶軒進行的任何交易；
- m) 慈善捐款；
- n) 任何帳單支付（包括但不限於電訊或公用事業帳單支付）；
- o) 任何銀行交易；旅行社消費；保險交易；短期促銷攤位交易；
- p) 任何網上購物或線上支付；
- q) EPS 現金提款或信用卡提款；
- r) 任何被 K11 Loyalty Program Limited ("KLUB 11")歸類為不合格交易的任何交易。
- s) 任何於 KLUB 11 會員獎賞計劃條款及細則(可能會不時更新恕不事先通知)內參與的商戶的交易。

- c) 「電子貨幣」指信用卡、借記卡、易辦事、Android Pay、Apple Pay、PayMe、Samsung Pay、WeChat Pay、拍住賞、支付寶、銀聯閃付及八達通卡簽賬。
- d) 「KLUB 11 會員獎賞計劃條款和條件」指的是列在 <https://klub11.com/zh-hk/programterms-and-conditions/> 上的條款和條件（KLUB 11 可能會不時更新）。
- e) 此等條款及細則中未定義的其他術語應具有與 KLUB 11 會員獎賞計劃條款及細則中定義的相同含義。

3.2 合資格交易登記

- a) 所有合資格交易須根據 KLUB 11 會員獎賞計劃條款及細則作登記，以計算在合資格交易的消費金額。

- b) 會員在任何交易中賺取/獲得/兌換的福利(定義請參考 KLUB 11 會員獎賞計劃條款及細則)/K Dollar，而該交易隨後由於任何原因被取消、退款或撤銷，會員應立即通知 KLUB 11。在這種情況下，如果會員沒有通知 KLUB 11 但 KLUB 11 知悉該等被取消、退款或撤銷的交易，則：(a)會員須在收到 KLUB 11 的通知時立即就該福利向 KLUB 11 支付有關價值，而 KLUB 11 擁有唯一及絕對酌情權決定該福利之價值；或 (b)KLUB 11 有權從其帳戶中扣除由上述交易所獲得的福利/K Dollar。會員同意向 KLUB 11 支付的上述款項為約定的違約賠償金，而並不是罰款。

3.3 複製合資格收據

KLUB 11 有權在換領過程中對出示給 KLUB 11 的每張合資格收據複製並保留一份電子副本，以供審計之用。

3.4 在合資格收據上標記

KLUB 11 有權在換領過程中在出示給 KLUB 11 的每張合資格收據上作任何標記。KLUB 11 已標記的合資格收據不能再次用於兌換其他推廣活動的禮品/獎賞。

3.5 數量有限

獎賞數量有限，先到先得，換完即止。

3.6 身份核實

KLUB 11 會員在換領時須出示其 KLUB 11 會員和 K Dollar 獎賞計劃會員的電子會員卡和顯示兩個會籍已被綁定，以作核實。

3.7 取消交易

無論因為任何原因，若原用於參與活動的交易隨後被取消或撤銷，KLUB 11 有權從該會員的帳戶中扣除所有由該交易換領的相應 K 積分。

3.8 不可兌換

獎賞不能用作兌換現金或其他禮品。

3.9 商品和服務品質

該些使用本活動電子禮券換領的產品和服務並非由 KLUB 11 提供。KLUB 11 不對該等產品及服務的品質承擔責任，亦不對產品及服務提供任何更換或退款。

3.10 不承擔責任

KLUB 11 不保證在本次活動中個別商戶提供或參與者兌換的產品和服務具有任何可銷售品質或適合任何用途，並且不承擔與該等產品和服務有關的所有責任。活動參與者須放棄對 KLUB 11 追究任何性質的所有權利和利益（如有）。

3.11 不作保證

KLUB 11 並不是是次用電子禮券換領的任何產品/服務的供應商因此並不對上述產品/服務作任何表述或保證。因享用該等產品及/或服務而造成的損失或破壞，或人身傷害，KLUB 11 概不負責，法律規定之責任除外。

3.12 活動的終止

KLUB 11 有權隨時暫停、終止或取消活動，恕不事先通知。

4 活動適用的一般條款與細則

4.1 修訂

KLUB 11 有權隨時修訂任何此等條款及細則，恕不事先通知。

4.2 釋義

KLUB 11 有權解釋此等條款及細則。如有爭議，KLUB 11 的決定應為最終決定，並對所有相關方均具有約束力。

4.3 以英文版本為準

此條款及細則的中文版本僅供參考。倘若中英版本的規定有任何差異，以英文版本為準。

4.4 管轄法律

此條款及細則受香港特別行政區法律管轄。

由 K11 Loyalty Program Limited 於 2025 年 9 月 25 日發佈。

Appendix 附表 1

Designated Merchants for HK\$50 Dine Shop Surprise Spending Rewards Dining e-Voucher(s) 港幣 50 元購物美饌賞餐飲電子禮券指定商戶名單

Floor 樓層	Shop No. 位置	Merchant 商戶
B2/F	B226 – B227A	Match ² Taiwanese Kitchen 麻吉灶咖
B2/F	B201	Ricky's Kitchen 祥仔
B2/F	B227	The Alchemist Café 牧羊少年咖啡館
B2/F	B233A	The Matcha Tokyo
B1/F	B124	Coucou Hotpot-Tea Break 湊湊火鍋・茶憩
B1/F	B104	Men Wah Bing Teng 敏華冰廳
B1/F	B105 – B106	So “Meen” 敘, 小麵 姑蘇臻味
G/F	G21 – G22	Teppei Syokudo 哲平食堂
G/F	G21 - 22	Mita Seimenjo 三田製麵所
G/F	G18 & G19	Shiawase Yakitori 幸福鳥
1/F	107	The Jang
1/F	117 - 118	Choubo Kissaten 喫茶ちようぼ
1/F	108 - 109、110B & 111B	On-Yasai 溫野菜
1/F	119	Tim Ho Wan 添好運
2/F	219 & 220	Ahan Thai
2/F	201	HOW To Live Well
2/F	222A	Lost Stars Livehouse Bar & Eatery*
2/F	201B	SLOW COW
3/F	314	Hearth Yakiniku by ATUM HEARTH 火土燒肉
3/F	313	Ruby Tuesday

*This e-voucher is not applicable for ticketing shows or special events hosted by Lost Stars Livehouse Bar & Eatery.

此電子禮券不適用於由 Lost Stars Livehouse Bar & Eatery 舉辦的售票表演或特別活動。

For the avoidance of doubt, the list of merchants may be updated or modified by K11 Loyalty Program Limited at its sole discretion, without prior notice. K11 Loyalty Program Limited reserves the right to make such changes at any time and for any reason as deemed appropriate.

為免生疑問，商戶名單可由 K11 Loyalty Program Limited 隨時及不時更改或更新，恕不事先通知。K11 Loyalty Program Limited 保留隨時及出於任何理由進行此類更改的權利。

Appendix 附表 2

Designated Merchants for HK\$50 Dine Shop Surprise Spending Rewards Shopping e-Voucher(s) 港幣 50 元購物美饌賞購物電子禮券指定商戶名單

Floor 樓層	Shop No. 位置	Merchant 商戶
B2/F	B217	OLENS
B2/F	B216	Sephora
B2/F	B222	VIVAIA
B1/F	Kiosk 56	Cookies Quartet 曲奇 4 重奏
B1/F	Kiosk 14	Venchi
G/F	G15B & G16A	ASICS
G/F	G02 - G04	Arc'teryx
G/F	G11 & G24	SALOMON
G/F	G07-10 & G25	The North Face
G/F	G05A	Topologie
G/F	G17A & G17B	Wilson
1/F	114	Gelato Pique
2/F	215	Metalwork
3/F	307 - 309	Toys"R"us 玩具"反"斗城

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