

## **Terms and Conditions**

1. The “Artisan Lounge x Abor’s Nordic Kahvi Break All-Day High Tea” package (“**Package**”) includes the items as set out in the menu [here](#) and will be served at Artisan Lounge (G/F, K11 MUSEA) on the weekends all through the month of May 2021 during designated timeslots.
2. Advance booking is required and all bookings are subject to confirmation. A deposit of HK\$200 (“**Deposit**”) will be charged by Artisan Lounge (CHI Studio Company Limited) for each customer to secure and confirm the booking. The Deposit will not be refunded or returned in any circumstances and will be used to offset the final bill upon consumption of the Package at Artisan Lounge. Deposits will be forfeited in the event of no-show or cancellation by any customers.
3. Once booking of the Package is confirmed, customers will receive a confirmation e-mail. Customers are required to present the said confirmation email at Artisan Lounge on the designated date and timeslot selected at the time of booking (the “**Selected Timeslot**”) to enjoy the Package.
4. A two(2)-hour time slot will be allocated for each booking counting from the start of the Selected Timeslot. Customers are advised to arrive at Artisan Lounge promptly at the Selected Timeslot to enjoy the Package.
5. Request to cancel any booking of Package or amend the Selected Timeslot will not be entertained after the booking of Package is confirmed.
6. All items included in the Package are preset and designated. Any request for changing of any items in the Package will not be entertained.
7. The Package is subject to a daily limit of 40 sets (each set serving 2 persons) and is available for booking on a first-come-first-served basis.
8. All seating requests will be taken into consideration but are not guaranteed.
9. Artisan Lounge reserves its right to revise any details of the Package (including cancellation of any part and/or changing the items included in the Package or other arrangements) as well as these Terms and Conditions without prior notice.
10. In case of any dispute, Artisan Lounge reserves the rights of final decision. Artisan Lounge shall have the sole and absolute discretion to interpret these Terms and Conditions. Any decision made by Artisan Lounge shall be final and binding.
11. These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.