

**TERMS AND CONDITIONS IN RESPECT OF  
Tourist Privilege Redemption Program**

**1 Applicable Activity**

By participation in the activity organized by K11 Concepts Limited (“K11”) as set out in clause 2 below (the “Activity”), a participant is deemed to have read, understood and agreed to the terms and conditions applicable to the activity.

**2 The details of Activity**

**Activity: Tourist Redemption Program**

From 26 August 2019 – 7 Oct 2019 (the “Promotion Period”)

**2.1** Tourist whose spending reaches the designated amount at K11 Art Mall and/or K11 MUSEA (excluding spending by K Dollar(s)) with a maximum of 4 electronic receipts (each receipt with a minimum same-day spending of HK\$50), together with the corresponding merchant’s receipt(s), may redeem the Designated Gifts (“Gifts”) by presenting the said Eligible Receipts at KLUB 11 Koncierge on 3/F of K11 Art Mall and/or 4F of K11 MUSEA during the Promotion Period. Details as follows:

Spending Tier	Rewards	Redemption Location & Eligible Receipts
HK\$1,200*	HK\$50 K11 or Mannings Gift Voucher	K11 Art Mall
HK\$2,000#	HK\$100 K11 or Mannings Gift Voucher	K11 Art Mall / K11 MUSEA
HK\$4,000#	HK\$200 K11 or Mannings Gift Voucher	
HK\$8,000#	HK\$400 K11 or Mannings Gift Voucher	

*\* Applicable to transactions made at K11 Art Mall only. Each tourist can only redeem the Gift by presenting valid receipt(s) at KLUB 11 Koncierge on 3/F of K11 Art Mall.*

*# Applicable to transactions made at K11 Art Mall and/or K11 MUSEA. Each tourist can redeem the Gift by presenting valid receipt(s) at K11 Art Mall and/or K11 MUSEA at KLUB 11 Koncierge in K11 MUSEA (4F) and/or K11 Art Mall (3/F).*

**2.2** This promotion is only applicable to tourists (with valid non-Hong Kong passports/ travel documents) who are KLUB 11 Black Card, Gold Card or Pre-member.

### **3 Redemption Restriction**

During Promotion Period, each tourist is entitled to enjoy this offer once per day.

### **4 Redemption of Goods and Services**

The redemption of the goods and/or services is subject to the terms and conditions.

### **5 Special Terms and Conditions applicable to the Activity**

#### **5.1 Terms Used**

5.1.1 "Eligible Receipt" means an original machine-printed receipt issued by a merchant at K11 Art Mall and/or K11 MUSEA on the date of redemption for an Eligible Transaction. K11 does not accept any photocopies or hand-written receipts and reserves the right not to accept any receipts that K11 suspects to be invalid, forged or issued not for genuine transactions or on other grounds without any need for explanation.

5.1.2 "Eligible Transaction" means a consumer transaction paid by Electronic Money between anyone and a merchant at K11 Art Mall and/or K11 MUSEA but excludes:

- (a) any single spending below HK\$50;
- (b) any purchase of cash vouchers, gift cards or coupons, stored value cards or pre-paid cards;
- (c) payments pertaining to any gift, reward or workshop redemption or other administrative charges;
- (d) adding value to Octopus cards, stored value cards or pre-paid cards;
- (e) any spending at Hyatt Regency Hotel, Rosewood Hong Kong and/or K11 ARTUS
- (f) charity donations;
- (g) purchase of membership;
- (h) currency exchange;
- (i) any bill payment (including but not limited to payment of telecommunication or utility bills); and
- (j) any other transaction between the Members and the Participating Merchants as specified by K11 from time to time.

5.1.3 "Electronic Money" means credit cards, debit cards, Octopus cards, Alipay, Wechat Pay and Apple Pay.

5.1.4 Other terms not defined in these Terms and Conditions shall have the same meanings as defined in the K11 Terms and Conditions.

#### **5.2 Place of Redemption**

The Redemption of the Gift set out above shall be redeemed at KLUB 11 Koncierge on 3/F of K11 Art Mall and/or 4F of K11 MUSEA

### **5.3 Copying Eligible Receipts**

K11 has the right to make an electronic copy of each Eligible Receipt presented to K11 in the course of redemption and keep the electronic copies for audit purpose.

### **5.4 Marking on Eligible Receipts**

K11 has the right to make any marks on each Eligible Receipt presented to K11 in the course of redemption. The Eligible Receipt marked by K11 in this redemption cannot be used again for redeeming gifts from other promotions (e.g Rewarding Journey).

### **5.5 Verification of Identity**

Tourist shall present his or her original valid passport for inspection at the time of redemption and may be asked to provide the initial 4 digits of passport number to verify tourist's identity.

### **5.6 Limited Stock**

The Redemption Gift is offered on a first-come-first-served basis while stocks last.

### **5.7 No Exchange**

The Redemption Gift cannot be exchanged for cash or other gifts.

### **5.8 Quality of Goods and Services**

Goods and services to be redeemed by under the Activity are not provided by K11. K11 is not liable for the quality of such goods and services and any replacement or refund thereof.

### **5.9 No Liability**

K11 does not warrant that the products and services offered by the individual merchants or redeemed by the participants in the Activity are of any merchantable quality or fit for any purpose, K11 disclaims all liability in relation to such products and services. The participants in the Activity shall waive all his/her rights and interest, if any, of any natures to pursue against K11.

### **5.10 Termination of the Activity**

K11 has the right to suspend, terminate or cancel the Activity at any time without any prior notice.

## **6 General Terms and Conditions applicable to the Activity**

### **6.1 Amendment**

K11 has the right to amend any these terms and conditions at any time without any prior notice.

### **6.2 Interpretation**

K11 has the right to interpret these terms and conditions. In case of disputes, the decision of

K11 will be final and binding on all parties concerned.

### **6.3 English Version Prevails**

The Chinese version of these terms and conditions are for reference only. In case of discrepancies between the provisions of the English version and the Chinese version, the English version will prevail.

### **6.4 Governing Laws**

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

Issued by K11 Concepts Limited on 26 August 2019.

## 旅客專享：購物禮遇計劃之條款及細則

### 1 適用活動

1.1 每位參與 K11 Concepts Limited (“K11”) 舉辦下述第 2 條的活動 (“活動”) 的參與者將被視為已閱讀、理解及同意適用於活動的條款及細則。

### 2 活動詳情

#### 活動：旅客專享購物禮遇換領計劃

2019 年 8 月 26 日至 2019 年 10 月 7 日 (“活動期”)

2.1 旅客於活動期內在 K11 購物藝術館及／或 K11 MUSEA 同日消費滿指定金額 (K-Dollar 作消費之金額外)，可憑最多四張之認可電子收據 (每張電子收據消費金額不低於港幣\$50 元)，連同相關商戶收據，即可於 KLUB 11 禮賓專區 (K11 購物藝術館 3 樓 及／或 K11 MUSEA 4 樓) 換領以下指定獎賞 (“獎賞”)。

指定消費金額	獎賞	換領地點 /合資格收據
HK\$1,200*	HK\$50 K11 或萬寧現金券	K11 購物藝術館
HK\$2,000#	HK\$100 K11 或萬寧現金券	K11 購物藝術館 或 K11 MUSEA
HK\$4,000#	HK\$200 K11 或萬寧現金券	
HK\$8,000#	HK\$400 K11 或萬寧現金券	

\*只適用於所有於 K11 購物藝術館進行的交易。旅客可以憑合資格收據於 K11 購物藝術館 3 樓 KLUB 11 禮賓尊區換領獎賞。

#適用於所有於 K11 購物藝術館及／或 K11 MUSEA 進行的交易。旅客可以憑其中一個商場或兩個商場的合資格收據於指定換領地點換領獎賞。

2.2 此活動只適用於 KLUB 11 黑卡、金卡及普通會員而持有有效非香港旅遊證件的旅客。

### 3 換領限制

活動期間，每位旅客每日最多只可換領禮品一次。

### 4 換領產品及服務

指定之產品及服務換領受有關條款及細則約束。

### 5 適用於活動的特別條款及細則

#### 5.1 定義

5.1.1 “合格收據”是指 K11 購物藝術館商戶及／或 K11 MUSEA 商戶於換領日就當天合格交易發出的一張機印收據正本。K11 不接受任何影印或手寫的收據或支付憑據。K11 有權拒絕接受任何懷疑是無效的、偽造的或虛假交易產生等原因的收據或支付憑據，且毋須作任何解釋。

5.1.2 “合格交易”是指任何人與 K11 購物藝術館的商戶及／或 K11 MUSEA 的商戶之以電子貨幣付款的交易，但不包括：

- (a) 任何單一消費低於 50 港元；
- (b) 購買任何現金禮券、禮品卡或贈券、儲值卡或預付卡；
- (c) 任何兌換禮品、獎賞或工作坊相關的費用或其他行政費用；
- (d) 對八達通卡、充值卡或預付卡增值；
- (e) 於凱悅酒店、香港瑰麗酒店及／或 K11 ARTUS 的任何消費；
- (f) 慈善捐款；
- (g) 購買任何會籍；
- (h) 貨幣兌換；
- (i) 任何繳費（包括但不限於支付通訊費或水電等公用設施的費用）及
- (j) K11 不時指定的會員與指定商戶之間的任何其他交易。

5.1.3 “電子貨幣”指信用卡、借記卡、八達通卡、Alipay、Wechat Pay 及 Apple Pay。

5.1.4 其他沒有在本條款和條件中定義的條款與 K11 獎賞計劃條款及細則所作的定義具有相同的涵義。

## 5.2 換領地點

於 K11 購物藝術館 3 樓及／或 K11 MUSEA 4 樓 KLUB 11 禮賓尊區進行換領。

## 5.3 複製合格收據

K11 有權將每張提交予 K11 作換領禮品的合格收據複製成電子版本，並保留該電子版本用於審計目的。

## 5.4 於合格收據上做標記

K11 有權於每張提交予 K11 作換領禮品的合格收據上做標記。該等已標記的合格收據不可再次用於其他推廣（例如：Rewarding Journey）換領任何禮品。

## 5.5 核實身份

旅客於換領時，須出示其有效護照原件。遊客可能需要提供護照號碼的頭 4 位數字以驗證遊客的身份。

## 5.6 數量有限

所有禮品數量有限，先到先得，換完即止。

## 5.7 不可兌換

禮品不可兌換現金或其他禮品。

## 5.8 產品及服務品質

該些換領的產品及服務品並非由 K11 提供。K11 不對該等產品及服務的品質承擔責任，亦不對產品及服務提供任何更換或退款。

## 5.9 不承擔責任

K11 不對由個別商戶提供或參加者就活動所換領的產品及服務為可銷售品質或適合任何目的作保證。K11 不對該等產品及服務承擔任何責任，而活動的參加者將放棄其追究 K11 的所有權利及利益（如有）。

#### **5.10 終止活動**

K11 有權隨時終止活動，而毋須事先通知。

### **6 適用於活動的一般條款及細則**

#### **6.1 修改**

K11 有權隨時修改本條款及細則，而毋須事先通知。

#### **6.2 解釋**

本條款及細則的解釋權歸 K11。如有任何爭議，以 K11 對相關方作出的最終決定為準。

#### **6.3 以英文版本為準**

本條款及細則的中文版本僅供參考，若英文版本與中文版本的規定不一致，以英文版本為準。

#### **6.4 適用法律**

本條款及細則受香港特別行政區法律管轄。

K11 Concepts Limited 於 2019 年 8 月 26 日發布。

